



# The Lighthouse



**NMA...The Leadership Development Organization**  
**Columbus Public Service Chapter**  
The *first* Public Sector Chapter - est.1981

## **A Message From Our President.....** **Teresa Langer**



With signs of spring in the air, it's time again to wrap up the election process for Officers and Board members. With the new year starting again in July, the process has started and we do have nominations for two potential, outstanding candidates for first and second vice president. The normal progression is for the first vice president to ascend to the president and as it stands now, Terry Neal will be taking over the helm in July. Our two potential candidates were nominated from the floor at our

March 19th member event at the Rice Bowl; Scott Ward, long time member from the Department of Public Utilities, and Stacey Cooperwood, new member from the Department of Finance and Fleet. If there are no other nominations forthcoming, they will be voted/approved at our next meeting event on April 18th, as well as Treasurer Elaine Brunney and Secretary Amy Ackerson who are running unopposed. We appreciate their dedication and welcome others to consider any of the open positions.

If you are interested in any of the positions, there is still time to throw your hat in the ring. Contact Bee Tolber at [BTolber@columbus.gov](mailto:BTolber@columbus.gov) before the April 18th meeting event to get your name on the ballot. There will also be vacancies on the Board for the Departments of Public Safety and Technology, and also welcome those who would like to join one of our working committees. See page 4 for some information on the positions and their requirements as defined by the By-Laws.

## **March** **2013**

Check out NMA's group on LinkedIn at [NMA1.org](http://NMA1.org)

The latest issue of *Breaktime* can be found at: <http://nma1.org/Communications/Breaktime/2013-02/2013-02.pdf>

Visit The Columbus Public Service chapter website: <http://nma1.us/chapters/220/>

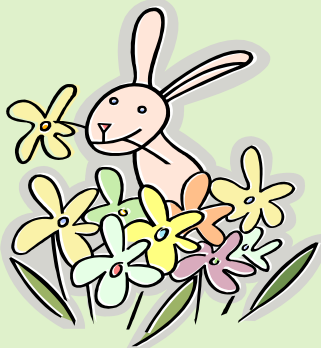
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## NMA Family Scrapbook

*Congratulations to Sima Gellman and family on Granddaughter, Jessica Ada's acceptance to Kent State University, her first choice.*



# 8 Ways Happy People Are Different From Everyone Else

By Dr. Shelley Prevost

As a therapist-turned-entrepreneur (kinda), I have helped lots of people fight myriad mental and emotional setbacks.

Over time, I have learned that the skill set that helps you avoid depression or anxiety is not the same skill set that helps you experience a joyful, meaningful, and connected life. If you want to be truly happy, you need a new playbook.

Here's a page from that playbook. It contains eight ways that happy people are different than everyone else.

### **They are resilient.**

Happy people bounce back, often quickly, from setbacks. Rather than see life's adversities as destructive and rigid roadblocks that they must quash in order to be happy, they see adverse situations as manageable and temporary fixtures in a pretty good life--the price they pay for renting space on the planet.

### **They are optimistic.**

You know this to be true--most people want to talk about their problems and what's not going right. Happy people have the same problems that everyone else does, they are just solution-focused and get bored and

irritated talking about problems all the time. They have an uncanny skill for finding solutions where there seem to be none. There's a time and place for venting, but when you're ready for a solution, ask an optimist.

### **They experience a wide-range of emotions.**

While happy people have more positive emotions than negative ones--three times as many, in fact--they do experience negative emotions just like everyone else. However, they experience them differently. They don't squelch negative emotions. They face them head



on in order to learn from them. They let negative emotions guide them into changing a behavior, self-examining, or getting out of a bad relationship. They see negative emotions as an

internal wake-up call to change course or re-evaluate.

### **They savor things that most people take for granted or overlook.**

Happy people are masters at the art of savoring. They joyfully anticipate events, stay present during events, and reminisce after events. They do this because they tend to keep the end in mind. They know that

Continued on Page 9





## Announcing the 2013 Membership Campaign!

NEW MEMBERS WHO JOIN OUR CHAPTER BY JUNE 30, 2013 THEIR NAME WILL BE ENTERED INTO A DRAWING FOR EITHER A SAMSUNG GALAXY TAB 2 OR AN IPAD 4!

### DRAWING...JULY 20, 2013!

New members must be reported to NMA and paid between January 1st and June 30th, will be entered into a drawing which will take place on July 20, 2013, during the July Board of Directors meeting.

### WAIT! THERE'S MORE!

The individual who recruits the most new members between January 1st and June 30th will not only receive a brand new Kindle Fire, but also a complimentary NATIONAL conference registration and 3 days lodging at the beautiful Hilton Palacio del Rio on the San Antonio Riverwalk!! The conference will take place September 6-8 (Friday-Sunday)!

## NMA FUNDRAISER

Assorted Anthony Thomas  
Candy Bars  
**Crunch, Almonds,  
Caramel, Peanut Butter**

**\$1.00/Bar**



Proceeds to sponsor the winner of our annual High School Speech Contest to advance to the next regional level contest in Panama City, Florida in May!

**Contact Teresa Langer, President  
Division of Fire, [tlanger@columbus.gov](mailto:tlanger@columbus.gov)**



**Anyone who  
has never  
made a  
mistake has  
never tried  
anything new.  
—Albert  
Einstein**

## Officer Information

### President/First and Second Vice Presidents

Any candidate for these positions shall have been a member of the Chapter for one year before taking office, and shall have been a director, officer, and/or committee chairperson for one year before taking office. The President and Vice President(s) shall not be concurrent members of the Board of Directors.

### Secretary/Treasurer

Any candidate for these positions shall have been a member of the Chapter for one year before taking office and shall not be a concurrent member of the Board of Directors. After serving a full 12-month term, no officer, with the exception of Secretary and or Treasurer, may succeed him/her in the same office.

### Board of Directors

A director shall have been an officer and/or committee chairperson one year before taking office as a Director and shall not serve as President, Vice President, Secretary or Treasurer, or standing committee chairperson during his/her term as Director. Where any division does not have an eligible candidate for the Board of Directors, the Board may waive the eligibility requirements.

#### The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

## Elections will be held at the April Meeting on the following slate of officers:

OFFICE	CANDIDATE	DEPARTMENT
President	Terry Neal	Public Safety/Fire
First VP	Stacey Cooperwood	Finance & Management/Fleet
Second VP	Scott Ward	Public Utilities/Water
Treasurer	Elaine Brunney	Public Service/Support
Secretary	Amy Ackerson	Public Utilities/Water
<b>COMMITTEE CHAIRS</b>		
Chapter Awards	Leo Ross	Public Service/Planning & Operations
Community Service	Bee Tolber	Public Utilities/Sewerage & Drainage
Membership	Carnell Felton	Public Utilities/Sewerage & Drainage
Professional Development	Tami Peters	Public Service/Mobility Operations
Programs	Lesley Carter	Public Safety/Licenses
Public Relations	Sima Gellman	Retired



## Seeking Award Nominations Silver Knight

The Silver Knight Award is the highest award our Chapter can bestow. The Nominee must be an executive who is well known to the members of the chapter, and whose example has stimulated and inspired them. It should be someone who regularly applies the principles of the Association's Code of Ethics in his/her daily work and contributes to a better understanding of the Association, and is an outstanding influence in preserving our competitive enterprise system.

### Manager of the Year

This award is not necessarily for members only, but can also be awarded to a manager who supports the chapter. They should be:

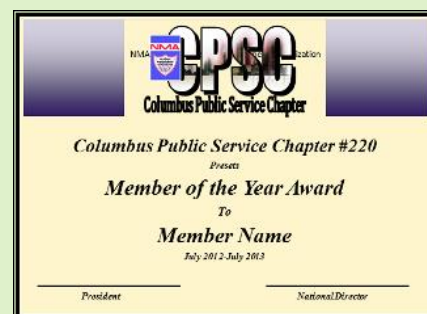
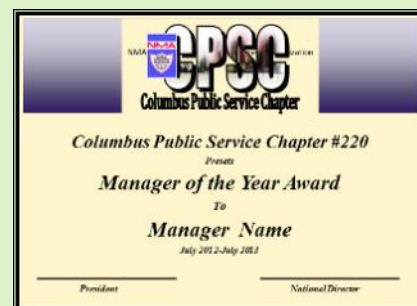
1. Be dedicated to the principles of leadership, and has demonstrated this ethic in the chapter.
2. Be a top leader in a business, industry, government, or non-profit activity.
3. Has demonstrated community leadership through significant contribution and participation in outside professional and civic activities.
4. Has a reputation as a fair, impartial, supportive and ethical manager and business leader in dealings with subordinates, peers, and associates.
5. Has demonstrated strong managerial leadership by applying best management practices to achieve success.
6. Practices visibly the NMA Code of Ethics in dealings with peers, subordinates, and associates. (See Page 13).

### Member of the Year

The objective of the award is to recognize a current Association member for his/her efforts during the past 12 months that enhanced the effectiveness of the Chapter or Council and advanced the purpose and the image of the Association. The award recipient will be recognized at the Association's National Conference and will receive a \$500 cash award and a plaque. Association National Officers and National Directors are excluded from receiving this award.

A nominee must be a continuous Association member for the past two years, have attended most meetings and events, and have made significant contributions to Chapter or Council operations and activities.

**Send award nominations by April 15 to: Leo Ross,  
leross@columbus.gov**



## Community Service

Sincere thanks to the Officers and Board of Trustees of CWA LOCAL 4502, (CMAGE) who graciously donated \$250 to help out with the expenses of sending our annual High School Speech Contest winner, Gabriel Caldwell, to the next regional contest level in Panama City, Florida in May. Their support is greatly appreciated!!



### NMA's Helping Hands

Our members have recently volunteered their time in the community to help make a difference:

This week, **Amy Ackerson** volunteered her time and efforts in the Three-Legged Mare event in the Short North, and helped raise about \$8500 for the Short Stop Youth Center.

**Jeff Emhuff** continues to tutor at Avondale Elementary school through the Franklinton Tutoring program.

**Cindy Fruth** continues to volunteer as the Treasurer of the Columbus Employees Association and the Treasurer of her church.

**Sima Gellman** helped with decorations and setup for a recognition dinner event to raise funds for adult and youth programming at her synagogue.

**Terry Neal** volunteers on the Board of Directors for the Eastgate Garden.

**Tami Peters** continues to volunteer her time for the Hamilton Meadows Civic Association.

**Leo Ross** helped with a bowling event that raised \$100 through sponsor donations for the Children's Advocacy Center.

**Kathy Spatz** volunteered as a member of the Westerville Shade Tree Commission in December and January, and also volunteered at Columbus State and the Columbus Ice Hockey Club in January.

**Terrell Spencer** currently holds the office of President for The Livingston Heights Place Civic Association, and coordinated 2 American Red Cross Blood Drives at Fleet Management within a year, which netted over 40 units.

**Bee Tolber** continues to volunteer as a mentor in the Alpha Minority Youth Engineering program.



## Professional Development



### Say it Simply

**IN ORDER TO** - 'to' will suffice.

**UTILIZE, UTILIZATION** - use 'use'!

**AND THEN** - use one or the other.

**ALL OF, BOTH OF** - just 'all' or 'both' will suffice

**DURING THE COURSE OF, IN THE COURSE OF** - just 'during' and 'in' will usually suffice .

**BY MEANS OF** - just 'by' will do.

**IN VIEW OF THE FACT THAT** - use 'because'.

**AS WELL AS** - is the same as 'and'.

**VIABLE ALTERNATIVE** - it would not be an alternative if it were not viable!

### FACILISKILLS™

**#4 Logistics and Process Dynamics, Held at Fire Academy on March 20, 2013, was well attended.**

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth.

FaciliSkills™ Workshops are designed for... Managers or those who lead groups or project teams; anyone thrust into a leader's role without direction; emerging leaders seeking new skills to benefit their organization and advance their careers; or teams that have stalled mid-project.

**Watch your email for future Faciliskills Seminar announcements!**

All are welcome to attend:

**City of Columbus  
Toastmasters**



Meetings:

**1st Thursdays**

Citywide Training Center

750 Piedmont Rd.

Training Room C

12:00 to 1:00 PM

**3rd Thursdays**

Columbus Public Health

240 Parson Ave.

Room 119-C

6:00 to 7:00 PM

For more information,

Call 645-6032

or 216 8988



**Participants at the March 20  
FaciliSkills workshop**



## Don't miss the **April Luncheon Event**

**Date:** April 18, 2013  
**Time:** 11:30 AM to 1:00 PM  
**Location:** Hammond Center  
1111 E. Broad St.  
Columbus, Ohio

**Program:** Xenia Palus, Director  
of Communications for the  
Franklin County Clerk of Courts,  
The Honorable Maryellen  
O'Shaughnessy

Catering by



### Event Agenda:

11:15 Registration & Social Time  
11:30 Invocation,  
Pledge of Allegiance,  
Lunch  
12:00 Speaker: Xenia Paulus  
12:30 President Teresa Langer,  
Committee Reports  
12:45 50/50 Raffle,  
Bonus Bucks Drawing  
1:00 Meeting Adjourned

Meet Xenia Palus, who has enjoyed a long history working with making the city of Columbus a better place. Listen to her stories from working as a risk analyst with the City of Columbus, tales of being a Membership Manager for the Wexner Center for the Arts, and how she took Columbus from "Surprise" to "Experience". She now works with the Franklin County Clerk of Courts, and is a very active member of the Civic and Arts Community.

## Event Notes

The March event, held at the Rice Bowl, was a delight to all. The food was delicious, and the 2012 speech contest winner was a delight.

Gabriel Caldwell presented Batman as a good leadership model, since he's decisive, bold, committed, idealistic and has vision.

Gabriel, a student at the Graham School, has just completed an internship (walkabout) as assistant director at Columbus' Mad Lab. He will be leaving for his final senior internship in New York, where he will be the assistant stage manager for Maestro Confidential being staged on Theatre Row.

He is applying to Dennison, Kenyon and OU for the fall. He would like to teach high school theatre, but his dream is to be a Hollywood star!



Gabriel presents his winning speech at the March Event.

## March Winners

The following individuals were winner's at our March event.

The 50/50 Drawing of \$23.00 was won by **Stacy Cooperwood**, who donated her winnings to the speech contest fund. Thanks Stacy!

This month's Monthly Bonus Bucks Prize amount was \$20.00. **Bill Rogers'** name was drawn, but he wasn't in attendance, so \$10.00 will be added to the pot, bringing next month's Bonus Bucks Prize to \$30.00.



Gabriel Caldwell with (L to R) Chapter President Teresa Langer, Immediate Past President Bee Tolber and his mother Michelle.





## Happy People

Continued from Page 2

kids grow up, time passes, and we all die. Happy people live by a carpe diem philosophy, never needing a reason to celebrate.

### They seek constant challenge and mastery.

Happy people continually look for ways to challenge themselves and develop or master a skill. Rarely complacent, they have an idea of what personal success looks like and use healthy doses of self-criticism to achieve their goals. They don't self-loathe, but they are realistic with themselves and their deficiencies. They seek out people, hobbies, professions, or ideas that challenge them and their stale self-concepts.

### They spend lots of time with people they like.

Happy people know that relationships are essential to living a good life. Humans aren't meant to live in isolation. When we do, loneliness sets in, depression ensues, and we find ourselves in a downward spiral of negativity and withdrawal. Relationships are critical to happy people. The key is spending time with people you like and want to be with. Not

just any warm body will do.

### They are quick to forgive.

Forgiving a wrongdoing isn't easy. It almost feels good to harbor a grudge or pass judgment, producing the mild comfort of self-righteousness. But happy people choose forgiveness. They see the larger context of forgiveness--it allows both the offender and the offended a chance to move on. Happy people know that their inability to forgive someone doesn't hurt that person or "show them up," it only hurts them.

### They serve a purpose bigger than themselves.

Happy people live out their values in tangible ways. They are eager to connect to something meaningful--a cause, purpose, or belief that is bigger than them. Human existence has two aims: to make a contribution to humanity and to have a purpose for living. Happy people spend a lot of time making sure they get these two right.

**Dr. Shelley Prevost is a co-founder of Lamp Post Group, a venture incubator in Chattanooga, Tennessee. She curates kick-ass cultures by infusing principles of positive psychology in her role as Director of Happiness. @theglalab**

**Happiness is not something ready made. It comes from your own actions.—Dalai Lama**

## Join us for the 2013 East Leadership Development Conference



**Our 2013 East Leadership Development Conference will take place on May 16-18 at the beautiful Bay Point Wyndham Resort in Panama City Beach, Florida. The resort is on the Grand Lagoon and overlooks a part of the Emerald Coast in Florida.**

### NMA REGISTRATIONS

\$375*	Register after April 18
\$350	Register by April 18

The number for reservations directly with the hotel is 866-269-9165.

### HOTEL ROOM CHARGES (ADD 11.5% ROOM TAX)

\$119	Single/Double Run of House - Resort View
\$139	Bayview Room (optional upgrade)
\$149	One bedroom Golf Villa Suite with Parlor (optional upgrade)

If you have any questions, please call or email Robin or Sue.

Phone for both: 937-294-0421

Robin - [robin@nma1.org](mailto:robin@nma1.org)

Sue - [sue@nma1.org](mailto:sue@nma1.org)



## WANTED: NMA BOOSTERS

The Columbus Public Service Chapter is looking for members to represent NMA to their department. The roll of a booster is to:

- Reach out to new employees in their work areas to introduce them to NMA. Answer questions regarding the benefits of NMA.
- Recruit employees that express an interest in membership at the Booster's work area.
- Facilitate membership through assisting Membership Chair. Verify that membership application is completed and forwarded to Membership Chair.
- Assist in identifying an NMA member to act as a membership mentor if the Booster is either not on site or cannot act as a membership mentor.
- Encourage members to identify individuals for recognition and to become actively involved in the Columbus Public Service Chapter.

For more information, contact Kathy Spatz at 645-0487 or KASpatz@Columbus.gov

### Leader Profile: Elaine Brunney

Sixteen years ago, Elaine Brunney applied for a position as an Income Tax Auditor with the City of Columbus. Since then, she has worked for the Department of Technology and has spent most of her career with the Department of Public Service. Elaine is the Fiscal Manager for the Office of Support Services within the Department of Public Service, and sets the budgets for its four divisions and the Director's office. She manages a team of ten who are responsible for the day to day billing, deposits, purchase orders, invoice payments and procurement activities. Elaine has her BA in Accounting and a Minor in Business from Franklin University and over 20 years of experience working in the corporate world. She has enjoyed many professional accomplishments, including the

restructuring of a small, privately owned corporations' debt after embezzlement by a former employee, therefore increasing the company's net worth from a net loss of \$150,000 to a net gain of \$6 million.

In addition to her skill with finances, Elaine is an award winning artisan. She won 1st prize in the Fairfield County Fair in Lancaster for her crocheted wedding gown with train and veil for a 12" Gibson Style doll. Elaine also enjoys reading, knitting and meals from Texas Roadhouse. She has two sons and a daughter, and all three of them have served their country with either the Army or Navy. Her sons still serve, and her daughter is an elementary teacher. Elaine lives in Lancaster with her husband who works as a mechanic with the Department of Public Service at the Sewer

Maintenance Operation Center with whom she enjoys riding to and work with every day.



#### Profile:

Fiscal Manager, Office of Support Services, Public Service

Years of City Service: **16**

Years of NMA membership: **15**

What do you enjoy about being a NMA member? **The ability to learn and grow by interacting with peers and course work offered by NMA which translates into having the capacity to be a good mentor to my staff as a result.**

What motivates you each morning: **The alarm clock.**

Submitted by Beth Fairman Kinney



# Lighthouse Spotlight

## Melanie Mallet



For the past 11 years, Melanie Mallet has been crunching numbers balancing books. Two years ago, she joined the Department of Public Utilities, and now she pays bills for water plants and verifies billing amounts. Melanie is also a full time student, and is earning her Associates degree from Columbus State Community College in Business Management. Melanie's life isn't all numbers though.

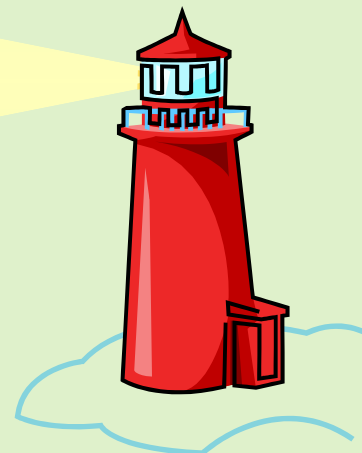
"Melanie has joined DPU Fiscal team in 2012. It is refreshing to see her every morning stopping by her colleagues' offices to say "Good Morning" and to wish everyone a good day. The energy, excitement and smile she brought to our office are welcomed and appreciated. Recently she formed a team to join the City sponsored "Live Healthy" program--a ten-week challenge. Recently she won the "Leader of the Week" contest." – Ihab Tadros, Fiscal Manager (Operating), Department of Public Utilities

Originally from Toledo Ohio and now living in Grove City, Melanie spends time with her "furry child", Pooch, a one year old Jack Russell mix who loves to dig in the dirt and collect rocks. Melanie collects M&M dispensers and watches. She enjoys the intricacy and workmanship of Swiss made watches, and has 20 different watches in her collection, along with a bright yellow time keeper from a Indiana casino. Melanie loves road trips in her Pontiac Grand Am. Her favorite place to visit is Chicago because it is electric and fast paced like New York, but much friendlier. And to Melanie, friendliness and smiles are important.

"Melanie Mallett continually strives to deepen her understanding of the section and the role that it plays within the Department and the City. Melanie is a cheerful member of our group. She is our ambassador of goodwill and enthusiasm. Melanie has taken on more work when the section was short-staffed. Her volume of work has not diminished the her quality of work, as she routinely discovers inconsistencies and oversights that have led to increased revenue for the Department. We are fortunate to have Melanie within our group and support her endeavors to grow her skills and knowledge through NMA. –Melinda Cunningham, Management Analyst II, Fiscal, Columbus Department of Public Utilities.

Make sure you say hello to Melanie at the next NMA meeting!

Submitted by Beth Fairman Kinney



## Profile

**Fiscal Assistant II,  
Department of Public Utilities**

Years of City Service: **2**

Years of NMA membership: **3 months**

What do you enjoy about being a NMA member? **I love the meetings because everyone is so nice and we have fun!**

What motivates you each morning: **The belief that I can do it better today than I did yesterday.**



# NMA Calendar 2013

## April



- 5 National Walk To Work Day
- 15 Tax Day
- 18 NMA Luncheon Event  
*Xenia Palus*
- 22 Earth Day
- 24 Administrative Professionals Day
- 25 Take Your Child to Work Day
- 26 Arbor Day

## May



- 5 Cinco de Mayo
- 9 NMA Luncheon Event  
*Ohio Roller Girls*
- 12 Mothers' Day
- 15 Shavuot  
*(Jewish Holiday)*
- 16-18 East LDC Conference
- 18 Armed Forces Day
- 27 Memorial Day

## June



- 14 Flag Day
- 16 Fathers' Day
- 19 Juneteenth
- 21 Summer Solstice

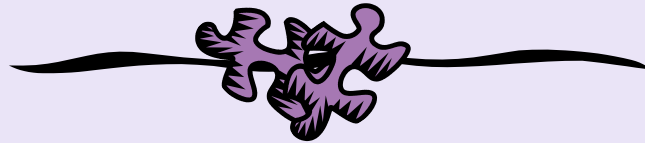


# NMA-Lighthouse Puzzles

## February Puzzle Solution

I	F		O	N	E		I	S		L	U	C	K
Y	,		A		S	O	L	I	T	A	R	Y	
F	A	N	T	A	S	Y		C	A	N		T	O
T	A	L	L	Y		T	R	A	N	S	F	O	R
M		O	N	E		M	I	L	L	I	O	N	
R	E	A	L	I	T	I	E	S	.				

Correct answers were received from **Elaine Brunney**, **Mark Calvert** and **Al Carmon**. The winner was **Elaine Brunney**.



## March Puzzle

Instead of numbers, this puzzle contains nine letters. All 9 letters appear in each 9-box square and each horizontal vertical row and also the two shaded diagonal rows. Once the puzzle is solved, a commonly-used, 9-letter word will appear somewhere in the grid.

	N	I				T	M	
		T	M		I			N
			N		T			I
				O		G		T
	S			T			H	
T		O		N				
E			H		N			
O			T		S	E		
	M	S				H	T	

To enter the contest, solve the puzzle and email the solution to: [sima@columbus.rr.com](mailto:sima@columbus.rr.com). The contest winner will be selected by random drawing from all correct entries at the next NMA meeting. Entries must be received by 5 PM April 17 to be considered.



## What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

### NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

### NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

### NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.



## Chapter Leader Directory

### NMA OFFICERS AND BOARD MEMBERS – JULY 2012-JUNE 2013

<u>Officers/Term End</u>	<u>Name</u>	<u>Office Phone</u>	<u>Email</u>
President	Teresa Langer	645-4128	<a href="mailto:tlanger@columbus.gov">tlanger@columbus.gov</a>
1st Vice President	Terry Neal	221-3132x5480	<a href="mailto:tneal@columbus.gov">tneal@columbus.gov</a>
2nd Vice President	Tami Peters	645-2688	<a href="mailto:tlpeters@columbus.gov">tlpeters@columbus.gov</a>
Secretary	Amy Ackerson	645-8119	<a href="mailto:aackerson@columbus.gov">aackerson@columbus.gov</a>
Treasurer	Elaine Brunney	645-5705	<a href="mailto:embrunney@columbus.gov">embrunney@columbus.gov</a>
Immediate Past President	Bee Tolber	645-7496	<a href="mailto:vvtolber@columbus.gov">vvtolber@columbus.gov</a>
National Director	Bill Mahaffey	645-3765	<a href="mailto:wtmahaffey@columbus.gov">wtmahaffey@columbus.gov</a>
National Director	Kathy Spatz	645-0487	<a href="mailto:kaspatz@columbus.gov">kaspatz@columbus.gov</a>
<b><u>Board of Directors</u></b>			
At Large/2014	Barb Crawford	645-8248	<a href="mailto:bcrawford1@columbus.gov">bcrawford1@columbus.gov</a>
Development/2014	Beth Fairman Kinney	645-7116	<a href="mailto:bfkinney@columbus.gov">bfkinney@columbus.gov</a>
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Public Safety	Vacant		
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