



The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The *first* Public Sector Chapter - est.1981

NMA Volunteers

The week of April 21st through 27th was National Volunteer Week – a time to celebrate people doing



Members Darryl Gibson (left) and Bee Tolber (second from right) helping out at the new playground at Fairwood Park where Kathy Spatz was directing. The other DPU employees are from left to right are: Shenora Allhousseini. Chapter President Teresa Langer assisted by providing water to the site.

extraordinary things through service.

Established in 1974, it focuses national attention on the impact and power of volunteerism and service as an integral aspect of our civic leadership. The week draws the support and endorsement of the

President and the Congress, governors, mayors and municipal leaders, as well as corporate and community groups across the country.

NMA's *Statement of Principals* includes the statement "We believe that individuals and organizations have a community and civic responsibility". All through the year our members have done their part and more, and the expanded Community Service section in this issue tells some of their stories.

We thank our volunteers for their dedicated service.

April 2013

Check out NMA's group on LinkedIn at NMA1.org

The latest issue of *Breaktime* can be found at: <http://nma1.org/Communications/Breaktime/2013-02/2013-02.pdf>

Visit The Columbus Public Service chapter website: <http://nma1.us/chapters/220/>

Inside this issue:

NMA Family Scrapbook.....	2
Volunteerism and Leadership.....	2
Membership Campaign.....	3
Boosters Wanted.....	3
Event Notes.....	4
Announcements.....	5
Community Service.....	6
NMA' Helping Hands.....	7
Director's Corner.....	12
Professional Development.....	11
NMA Calendar.....	14
Lighthouse Puzzles.....	14
About NMA.....	15





NMA Family Scrapbook

*Our sincere
condolences to
Catrina
Whitlock on
the passing of
her father*



Volunteerism and Leadership: A great partnership

From emergingleader.com

Leaders exhibit characteristics such as being proactive, innovative, and visionary that demonstrate the ability to lead their teams on to new and challenging horizons. These characteristics will serve better after being honed through experience and practice. Volunteerism presents an opportunity for leaders to learn and practice skills while helping others. Here is how you as a leader can give and get more from being a volunteer.

Get that "necessary experience"

When a potential employer looks over your resume, they look for experience. They hope to strike gold through life experiences as well as career experiences. Many a candidate has been turned away for lack of experience with little explanation. When this happens, analyze the void and then set out to get the needed experience. Volunteering will give you valuable career *and* life experiences... and there are plenty of organizations willing to let you try your hand.



Advance your "corporate image".

You want your company's name to be synonymous with positive events and feelings. What better way to get your name

out than by having it on a billboard promoting a charity event. When customers see your name they should think of good times and prosperity. The last thing you want is your company name being associated with anything that conjures up unpleasant thoughts.

Practice your business techniques.

Practice makes perfect no matter what you do... from accounting to zoology, you can always improve on your techniques. Not only does volunteering provide a way to get better at what you do but it also applies to the previous lesson: advancing your corporate image. If you are viewed positively in your charitable dealings those characteristics will be correlated to your business practices.

Do a good deed.

No ulterior motive needed here. It's pretty plain and simple, *do it because you can.*

Network and make contacts

It goes something like this: "It's not what you know but who you know that counts". I hope that my paraphrasing did not annihilate that quote, but you get the point. Get out and meet other proactive leaders and meet and make contacts. You

Continued on Page 12





Announcing the 2013 Membership Campaign!

NEW MEMBERS WHO JOIN OUR CHAPTER BY JUNE 30, 2013 THEIR NAME WILL BE ENTERED INTO A DRAWING FOR EITHER A SAMSUNG GALAXY TAB 2 OR AN iPad 4!

DRAWING...JULY 20, 2013!

New members must be reported to NMA and paid between January 1st and June 30th, will be entered into a drawing which will take place on July 20, 2013, during the July Board of Directors meeting.

WAIT! THERE'S MORE!

The individual who recruits the most new members between January 1st and June 30th will not only receive a brand new Kindle Fire, but also a complimentary NATIONAL conference registration and 3 days lodging at the beautiful Hilton Palacio del Rio on the San Antonio Riverwalk!! The conference will take place September 6-8 (Friday-Sunday)!

**For more information, contact Membership Chair, Carnell Felton
cbfelton@columbus.gov**

WANTED: NMA BOOSTERS

The Columbus Public Service Chapter is looking for members to represent NMA to their department. The roll of a booster is to:

- Reach out to new employees in their work areas to introduce them to NMA. Answer questions regarding the benefits of NMA.
- Recruit employees that express an interest in membership at the Booster's work area.
- Facilitate membership through assisting Membership Chair. Verify that membership application is completed and forwarded to Membership Chair.
- Assist in identifying an NMA member to act as a membership mentor if the Booster is either not on site or cannot act as a membership mentor.
- Encourage members to identify individuals for recognition and to become actively involved in the Columbus Public Service Chapter.

For more information, contact Kathy Spatz at 645-0487 or KASpatz@Columbus.gov



Event Notes

April Winners

The total for the 50/50 drawing was \$76.00. The winning number was purchased by our First Vice President, Terry Neal. Terry won \$38.00 and almost knocked Sima over while celebrating

Ashley Packer from Public Service/Planning and Operations' name was drawn for the Bonus Bucks prize of \$30.00. Ashley wasn't present so next month prize will be \$40.00.

As announced at the April event, anyone who volunteered during **National Volunteer Week** or for related activities, performed any other volunteer service in month of APRIL, or anyone who will volunteer for Ronald McDonald's House activities (see pages 10 and 11), please email Amy Ackerson at aackerson@columbus.gov, and your name will be put into a drawing for a special gift. The drawing will be held at the May luncheon event; winner does not have to be present.

The Hammond Center Continental room was the setting for the April luncheon event, and the guest speaker was Xenia Palus, Director of Communications with the Franklin County Clerk of Courts, Maryellen O'Shaughnessy. Xenia shared some personal stories about how using initiative, networking and creating partnerships have helped her create a successful and rewarding career.



Xenia Palus
speaking at the event

When beginning a new job, she looks not just at her job description, but at the mission of the organization. She asks herself, her management and her customers questions like "what do our customers need from us?"; "How can we provide better customer service?". Once she had answers to these questions, she put together a plan, which she presented to management, and with this process, made her job a critical part of the organization.

Xenia emphasized how important it is to have good contacts. She is constantly networking, and found that "partnering" with people and organizations is an excellent way to get things accomplished. She always took her contacts with her when moving to a new job.

She would never say "that's not my job" because that could mean a lost opportunity or poor customer service.

Her list of positions include Risk Analyst for the City of Columbus, Development/Membership Professional at Experience Columbus, and Membership Manager for Wexner Center for the Arts. She noted that volunteering has led her to many wonderful experiences and opportunities, including the full time job at the Wexner Center.

Election Results

OFFICE	CANDIDATE	DEPARTMENT
President	Terry Neal	Public Safety
First VP	Stacey Cooperwood	Finance & Mgmt.
Second VP	Scott Ward	Public Utilities
Treasurer	Elaine Brunney	Public Service
Secretary	Amy Ackerson	Public Utilities



Announcements

You won't want to miss the

May Luncheon Event

Date: Tuesday, May 7, 2013
Time: 11:15 AM to 1:00 PM
Location: Department of Public Service Facility
 1881 East 25th Avenue, Columbus, OH 43219

Program: Amy Spears, Ohio Roller Girls and also
 Manager, Digital Media Project, Department of
 English, The Ohio State University

Amy Spears knows about perseverance, teamwork, sweat and bruises. As one of the founding members of The Ohio Roller Girls, she has seen the league change and grow. But, has the Ohio Roller Girls changed her also? Amy will talk about how her time on skates has affected her career, her relationships, and her life, and how your extracurricular activities can shape your day to day job in a positive fashion.

Catering by:



Menu: Potato/Pasta salad, Fruit cup or Chips
 Dessert, Beverages

Event Agenda:

11:15 Registration & Social Time
 11:45 Invocation and Pledge of Allegiance, Lunch
 12:10 Speaker: Amy Spears
 12:35 President Teresa Langer, Committee Reports
 12:45 50/50 Raffle & Bonus Bucks Drawing
 12:50 Meeting Adjourned

Please make your reservations by Wednesday, May 1st to
 Lesley Carter, Department of Public Safety
 LACarter@columbus.gov or 645-8313

Don't forget to bring your canned goods for the Mid-Ohio Food Bank

If you are bringing a guest, the guest fee is \$11, please bring to the event; checks made payable to CPSC NMA

MARK YOUR CALENDARS!

In celebration of
"Management Week in America"

the Columbus Public
 Service Chapter
 of the
 National Management
 Association
 is awarding the

**"First Public Service
 Leadership Award"**

to

**Mayor Michael B.
 Coleman**

Presented by
 National President
Steve Bailey

and
 Chapter President
Teresa Langer

on

**Tuesday, June 4, 2013
 11:30 a.m.**

at the
**Jerry Hammond Building
 Continental Room
 1111 East Broad Street**

**Don't miss the
 Employee Benefits Health
 and Benefits Fair
 May 14 8am to 3pm Police
 Training academy, 1000 N.
 Hague Ave.**

A shuttle to and from the event will be available from Front Street.

**Get \$20 for Getting Health
 Screenings, and be sure to
 stop by the NMA table—and
 bring a non-member
 co-worker!**



Community Service

NMA Member Helps Build Habitat for Humanity Home of Hope

By Jeff Emhuff

On Sunday, April 28th, I took the opportunity to volunteer along with people from different organizations for Mid-Ohio Habitat for Humanity during their 2013 Home of Hope Blitz Build. Each year, the organization builds a new home in a five day span for a deserving family. I have always been impressed by Habit for Humanity and it's support for families and the community, especially how it requires owners to have a vested interest in their new home by performing at least 200 hours of "sweat equity." I am also fascinated with these types of "blitz" builds where a house is built from scratch in an extremely short amount of time (similar to what was done on the "Extreme Makeover: Home Edition" TV show). I figured this would be the chance to participate in something exciting.

I decided to volunteer for the 6 am to noon shift. At 5 a.m. when my alarm went off, I questioned my decision making skills. When I looked out the window and saw the heavy rain coming down, I questioned my sanity. I soldiered on, however, and arrived at the volunteer tent to sign in, receive some safety equipment, and hear a short briefing.

A few lucky souls were selected to help with trim work and painting on the interior of the house. The rest of us were assigned the job of laying down sod and helping with the exterior landscaping. In the pouring rain. Fortunately, I thought ahead and wore some water-proof work boots and a good rain parka, so the weather was not too much of a factor for me.

We began by picking up sections of sod off of

pallets and taking them to different areas of the mud pit to be laid down and rolled out. Once rolled out, we made sure to line up the sections of the sod so they were all connected. We then would walk on top of them to make sure the sod was set in place.

After a little while, another volunteer and I noticed the main landscaper placing bushes and flowers around the front of the house. We went and helped her by digging holes in the ground, placing the greenery in the holes, and then

laying down mulch around the landscaped area. I can tell you there are very few things more fun than digging into water-drenched clay and dirt.

We were originally scheduled to work for 6 hours, but we were able to lay down all the sod, plant the bushes and flowers, spread out mulch, and finally clean up in about 3 ½ hours. Of

course, it stopped raining about the same time we were finished. The outside went from looking like a new house sitting in the middle of a mud hole to a well manicured and maintained yard. It's something the homeowner will enjoy and be proud of.

These types of projects demonstrate the power of what a group of motivated people with the proper planning and LEADERSHIP can achieve. Even though I was only a small part of the five day project, I was still amazed at how much was accomplished in a very short amount of time. If you're interested in making a direct impact on someone's life as well as making the community a better place, volunteering for Habitat for Humanity is a good place to start.



Volunteers after a morning of working in the mud.



Community Service

Chapter Second Vice President Tami Peters and her husband Ron regularly volunteer at Ginkaku-Ji Karate Dojo where their son Cam takes classes. They do fundraising, transport and chaperone the kids, take photos, do advertising and occasionally stand in for the punching bag. Cam and his class did very well in the recent Fredericktown tournament—he placed second in weapons and kata, and his class placed first in musical kata and synchronized!



Cam with his karate trophies

NMA's Helping Hands

Our members have recently volunteered their time in the community to help make a difference:

Amy Ackerson worked on a fundraiser for Lou Gehrig's Disease Foundation and helped raise funds for to pay the medical bills of an individual in need.

Stacy Cooperwood is president of the Glenwood Recreation Center CRC Board.

Jeff Emhuff continues to tutor at Avondale Elementary school through the Franklinton Tutoring program. He also helped out on the Habitat for Humanity Home of Hope Blitz Build.

Cindy Fruth continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Sima Gellman is co-chairing a fundraising event for her synagogue that takes place May 5.

Darryl Gibson volunteered at the Fairwood Playground Build.

Terry Neal volunteers on the Board of Directors for the Eastgate Garden.

Tami Peters continues to volunteer her time for the Hamilton Meadows Civic Association.

Kathy Spatz volunteered as a member of the Westerville Shade Tree Commission in December and January, and also volunteered at Columbus State and the Columbus Ice Hockey Club in January.

Terrell Spencer currently holds the office of President for The Livingston Heights Place Civic Association.

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program, and volunteered at the Fairwood Playground Build.



Community Service



What can 200 volunteers accomplish in six hours?

By Kathy Spatz

That question was answered on April 24th, 2013 at



The Fairwood Park playground area before (above) and after (below).



Fairwood Park. The enthusiasm of 200 volunteers from the community; McDonalds; KaBOOM, a national nonprofit organization that advocates for play; Harmony Project, a service oriented organization; Alvis House, a community service organization and the City of Columbus dawned bright and sunny. Not long after the line dancing warm up led by Ronald McDonald and a hearty breakfast, the clouds burst. During the deluge the sounds of laughter, music from the DJ, sawing wood

and the sounds of construction could be heard. Even the resulting mud pit and falling temperatures did not diminish the builders determination. "It's a focused and passionate investment in a neighborhood", said David Brown, the founder of Harmony Project.

So, after installing 40 posts, mixing 80 bags of concrete, installing 40 patio stones, 30 bags of gravel, installing 25 borders, 20 bags of sand, building 6 picnic tables, moving 1-1/2 semis of wood safety surfacing and one-off loading one semi of play equipment over 200 volunteers have new friends, silly stories and an overwhelming sense of pride in saying "We did it"! Look what 200 volunteers can accomplish in six hours.

Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has .—Margaret Mead



Community Service

The Untold Story of a Community Playground

By Kathy Spatz

It's true that Fairwood Park was an amazing effort, not because of one instance, but the cooperative strength of many. Not everyone knew of the coordination that was underway to support the volunteers and change lives in the neighborhood.

Typically, community-built model playgrounds are built near facilities with utilities due to sheer logistics. Unfortunately this was not the case at Fairwood. Several calls were placed asking for assistance and it was humbling to receive the responses from my colleagues. They were the heroes.

Staff from the neighboring Fairwood Sewerage and Drainage building worked tirelessly to assist in making sure volunteers had power for sawing wood and drilling posts to secure clamps. In addition, safety measures were addressed through the use of a fire extinguisher and the development of an evacuation plan to move volunteers into shelter in case of inclement weather. Repeated trips to supply

water for mixing the concrete was critical. They were a part of the build in the rain all day.

Public Service assistance was equally as essential. Drivers supplied boxes so that volunteers could sort trash and recyclables responsibly. Safety forces from nearby Firehouse 15 were present offering water support and the Neighborhood Police Liaison Officers visited the park regularly throughout the building phase to make sure everything was secure. Recreation and Parks staff were remarkable in their efforts to lead teams, supply power, materials and provide words of appreciation to volunteers.

This story needed to be shared as an example of teamwork in supporting Columbus as the best city to live, work, play and raise a family.



Director, Alan McKnight; Council members Zach Klein and Herschel Craig and Eileen Paley; Kathy Spatz and volunteers at the Fairwood Playground Build ribbon cutting.



Community Service

Ronald McDonald

House is partnering with the Memorial Tournament, and are asking our help.

Here are some opportunities to help those in need, have a load of fun and help our Chapter receive points towards our yearly goals with National.

If you would like to volunteer for any of these activities, please email those listed below and be sure to copy Amy Ackerson, our Secretary, at AAckerson@columbus.gov so your participation can be documented. Please mention you are with the City of Columbus Public Service Chapter of the National Management Association in your email.



We need YOU! Volunteer at a special event for RMHC of Central Ohio

Have fun and make a difference in the life of a seriously ill child and their family. We are looking for people just like you to volunteer for one of our many upcoming special events in the community. Please take a look at these opportunities and consider how you can help! **Please pass this information on to your friends and encourage them to volunteer with you!**

If you are interested in volunteering, please email Kate.Ziegler@RMHC-CentralOhio.org.

Memorial Tournament



We are excited to partner this year with the Memorial Tournament, our local PGA golf event at Muirfield Village Golf Club in Dublin. As part of this partnership, we have committed to provide 131 volunteers for the event, and need your support!

Volunteer Shifts Available:

10:00 - 2:00 pm, 12:00 - 4:00 pm and 2:00 - 6:00 pm

Duties: Concession stands stationed throughout course. Volunteer packets with parking information and Tournament passes* will be available for pickup on MAY 6th at the Columbus Zoo (zoo admission is free for you and your family on this day). Volunteers will need to purchase a yellow polo shirt that will be worn as a uniform. The shirt is \$22.50. You can pay for your polo shirt when you pick up your packet.

- ◆ If you volunteer for a 4-hour shift you will receive a day pass to the Tournament.
- ◆ If you volunteer for an 8-hour shift, you will receive a week pass to the Tournament, in addition to a day pass.
- ◆ Volunteers must be 21 or over.

Continued on next page



Community Service

Continued from previous page

If you'd like to sign up please email kate.ziegler@rmhc-centralohio.org with the following by Saturday April 20th:

Name(s)

Date of Birth

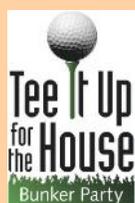
Mailing Address

Email Address

If not an Ohio resident for the past 10 years, the last state of residence.

Shift Preference (10-2pm, 12pm-4pm, 2-6pm)

The Bunker



The Bunker at The Country Club at Muirfield Village is the best party in town during tournament week with live music that starts at the conclusion of tournament play each evening, Wednesday through Saturday. All volunteers will receive a free admission ticket (a \$10 value) for another night of the event, and a free t-shirt.

Dates: May 29th - June 1st at The Country Club at Muirfield Village

Volunteer Duties: Work at door, serve drinks, sell drink tokens, clean up.

The Bunker Volunteer Duties and Shifts:

Volunteers will receive a free admission ticket (\$10 value) for use on another night and a t-shirt. Volunteers must be 21 or over.

Wednesday, May 29th	Thursday, May 30th
8:00 pm - 1:00 am: 22 Needed	8:00 pm - 1:00 am: 34 Needed

Friday, May 31st	Saturday, June 1st
4:00 pm - 8:30 pm: 18 Needed	7:00 am - 12:00 pm: 5 Needed
8:00 pm - 1:00 am: 39 Needed	4:00 pm - 8:30 pm: 24 Needed
	8:00 pm - 1:00 am: 35 Needed

Park Street Festival



[Park Street Festival](#) is a two-day event featuring entertainment, arts & crafts, family fun, delicious food and great music for all ages from Friday, June 7th through the evening of Saturday, June 8th in the 500 block of Park Street.

Volunteer duties include serving beer, selling tickets, and having a lot of fun! Volunteers will receive a t-shirt as well as a food voucher for volunteering at the event. Volunteers must be 21 or over.

Park Street Festival Volunteer Shifts:

Friday, June 7th	Saturday, June 8th
5:00 pm - 12:30 am: 23 Needed	3:00 pm - 6:00 pm: 5 Needed
	6:00 pm - 12:30 am: 29 Needed

Additional Volunteer Opportunities:

Neighborhood Pride needs volunteers to help with upcoming Bicycle Safety Festivals.

Join us for a day of fun with Elementary school students May 16th at Easthaven Elementary School, May 19th at COSI, May 22nd at Huy Elementary and May 23rd at Southwood Elementary.

Please contact Beth Fairman Kinney at bfkinney@columbus.gov or 645-7116 for more details.



Member Laurie Richards assists with fitting students with their new bicycle helmets at one of last year's Bike Safety Festivals.





National Director Kathy Spatz helping out at KickButtColumbus 2010

The view from the Director's Corner

By Kathy Spatz

I recently came across an article by Miki Kashtan, PhD. in Psychology Today, and was struck by the statement that "I cannot count the times when I hear from people...that it never occurred to them to attempt to shape the outcome of a decision or an event when one

thing or another didn't work for them." They just gave up and walked away. Really? This is not the case in Columbus, Ohio. Flexibility and interdependence as well as the willingness to work with others are needed for every day problem solving. Maybe this is a trait unique to professionals that have chosen public service, but I doubt it. Whether in work or association positions, NMA members have been successful in empowering others and have been genuinely excited to see the outcomes. At times it has been the singular decision or event that has made the difference.

Volunteerism and Leadership

Continued from Page 2

never know who you will run into!

Build unit morale and team unity.

Leadership is the act of guiding others towards the completion of a common goal. One tool that makes the leaders job easier is to have a group or team culture to serve as the backbone of your organization. Companies such as Apple and IBM are famous for their unique brands of corporate culture.

A good team morale and esprit de corps is so essential and productive that team leaders and CEOs pay big bucks for their teams to go whitewater rafting, hiking, rope climbing and on team builds all in the hope of finding a common thread or chemistry that will unite their team and guide them through even the toughest storms.

Why not use volunteerism as your team's "whitewater raft"?

Instead of getting your team to focus on the goal of getting down a river, focus on helping a community clean up or helping a homeless shelter!

Set a good example.

Lead by example! Leaders need to act as they would want their team to act. Volunteering shows initiative and dedication.

Become a contributing community member.

This relates directly to the previous reason. When you are out and about helping others you are a more productive community member. Plus you might just meet other highly motivated and innovative people such as yourself and begin to feel the synergy as you join forces and accomplish goals.

There are a variety of

organizations ready and waiting to help put you in contact with a needy organization or non-profit. Organizations like VolunteerMatch.org make it easy to sift through the ocean of information. You can use their special search tools to [find](#) or [post](#) opportunities by zip code.

Another group making a difference is Idealist.org; not only can you do a straight search for [volunteer opportunities](#) but you can also [search by state](#) or by [country](#)

If for some reason you are not able to find something that catches your attention, I found that using a search engine such as Lycos or Go.com can be very useful. Search for the keywords "volunteer" and "opportunities" and then search again from those results using your state. You will find a great selection of rewarding opportunities

© Copyright, EmergingLeader.com
1998-2008 All Rights Reserved



Professional Development

Announcing **Faciliskills™**

Class Event June 26th

One of the four four-hour sessions will be presented (to be announced).

This one-of-a-kind program, developed by NMA, reveals the secrets of the art of people facilitation. Each of the four, four-hour workshops focuses on key related skills which address:

Workshop 1: Making the SMART Connection

"Getting people on the same page is a matter of being 'relationship smart' in all that we do."

- Before the Curtain Rises**
- Environmental Controls**
- Setting the Rules of the Game**
- Harvesting the Collective Knowledge of the Group**
- Fostering Commitment**

Workshop 2: The Art & Science of Self-Mastery

"Understanding your communication skills in order to build collaborative relationships."

- The Essence of Communication**
- Communication Styles that Make You or Break You**
- Critical Skills that Build Unity**
- Communicate Across Cultures**

Workshop 3: Transformational Leadership

"Developing an atmosphere of trust to stay on task, manage multiple personalities, and create a decision-making environment."

- Methods for developing group consensus**
- Creative ways to build momentum**
- The Core of Personality**
- The Big Leap of Transformation**
- Dealing with conflicting ideas**

Workshop 4: Logistics and Process Dynamics

"Turning energy into synergy through problem solving and decision making"

- Meetings are really exercises in implementing change**
- "Build" consensus as you go along**
- An audit of meeting management drivers**
- Decision making and problem solving**

More information on Faciliskills, SMS and other NMA training can be found at: <http://nma1.org/Education/Education.html>

Watch your email for more details



COMPRISE means to contain or include, not constitute. The whole comprises the parts, the parts do not comprise the whole.

All are welcome to attend:

City of Columbus



Toastmasters

Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

For more information,
Call 645-6032 or 216 8988

Don't Miss the TOASTMASTERS SPRING OPEN HOUSE at our NEW LOCATION

Thursday, May 9, 2013
from 12pm – 1pm
Downtown at 77 North Front Street, Lower Level
Columbus Stat Room

RSVP to Club President, Scott Garver at smgarver@columbus.gov

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.



NMA-Lighthouse Puzzles

NMA Calendar 2013

May



- 5 Cinco de Mayo
- 7 May Luncheon Event
Amy Spears
- 12 Mothers' Day
- 14 Health & Benefits Fair
- 15 Shavuot
(Jewish Holiday)
- 16-18 East LDC Conference
- 18 Armed Forces Day
- 27 Memorial Day

June



- 3-7 Management Week
- 4 June Luncheon Event
"First Public Service Leadership Award"
- 14 Flag Day
- 16 Fathers' Day
- 19 Juneteenth
- 21 Summer Solstice
- 26 Faciliskills

March Puzzle Solution

S	N	I	G	E	O	T	M	H
G	O	T	M	H	I	S	E	N
H	E	M	N	S	T	O	G	I
I	H	N	E	O	M	G	S	T
M	S	E	I	T	G	N	H	O
T	G	O	S	N	H	M	I	E
E	T	G	H	M	N	I	O	S
O	I	H	T	G	S	E	N	M
N	M	S	O	I	E	H	T	G

Correct answers to the March puzzle were submitted by **Mark Calvert** and **Linda Rightor**. The winner was:

Linda Rightor



April Puzzle

1	2		3	4	5	6		7	8	9	10	11	12	13		14	15	16	17	18	19	20
	21	22	23	24	25	26		27	28		29	30	31	32	33		34	35	36	37		
38	39	40	41	42		43	44	45	46	,		47	48		49	50	51	52		53	54	55
	56	57	58	59	60	61		62	63	64	65	,		66	67	68		69	70	71		72
73	74	75	76	77	78	.																

Fill in the answers to the clues below, then transfer the letters to the corresponding numbered square in the diagram above. The completed diagram will contain a quotation by **John Quincy Adams**

To enter the contest, solve the puzzle and email the solution to: sima@columbus.rr.com. The contest winner will be selected by random drawing from all correct entries at the next NMA meeting. Entries must be received by 5 PM May 6 to be considered.

- Impassioned 23 57 69 27 77 47
- Almost 54 65 53 30 73 3
- Back tooth 62 28 38 72 36
- Tale 13 22 59 78 66
- Desist 64 37 2 70 75 18 42
- Devout 17 10 50 5 26
- Felled trees 9 14 33 56 31 45
- Nearby 40 64 4 68 12 29

- Temperamental 60 21 35 76 3
- Love, Italian style 32 49 63 41 20
- Venerate 7 47 60 1 25 74
- Dairy food 8 23 52 71 16 46
- Contemporary 43 61 22 39 48 19
- Shooting star 34 61 22 39 48 19
- Hue 58 11 38 44 51



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.



Chapter Leader Directory

NMA OFFICERS AND BOARD MEMBERS – JULY 2012-JUNE 2013

<u>Officers/Term End</u>	<u>Name</u>	<u>Office Phone</u>	<u>Email</u>
President	Teresa Langer	645-4128	tlanger@columbus.gov
1st Vice President	Terry Neal	221-3132x5480	tneal@columbus.gov
2nd Vice President	Tami Peters	645-2688	tlpeters@columbus.gov
Secretary	Amy Ackerson	645-8119	aackerson@columbus.gov
Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Bee Tolber	645-7496	vvtolber@columbus.gov
National Director	Bill Mahaffey	645-3765	wtmahaffey@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
<u>Board of Directors</u>			
At Large/2014	Barb Crawford	645-8248	bcrawford1@columbus.gov
Development/2014	Beth Fairman Kinney	645-7116	bfkinney@columbus.gov
Finance-Fleet/2014	Terrell Spencer	645-6133	tlspencer@columbus.gov
Public Safety	Vacant		
Public Service/2014	Randy McMillin	645-3187	rdmcmillin@columbus.gov
Public Utilities/2013	Cindy Fruth	645-7304	cmfruth@columbus.gov
SWACO/2014	Albert Iosue	871-5100	albert.iosue@swaco.org
Technology/2013	Greg Dukes	645-6124	gadukes@columbus.gov
<u>Committees</u>			
Chapter Awards	Leo Ross	645-7258	leross@columbus.gov
Community Service	Bee Tolber	645-7496	vvtolber@columbus.gov
Membership	Carnell Felton	645-3138x1202	cbfelton@columbus.gov
Programs	Lesley Carter	645-8313	lacarter@columbus.gov
Professional Development	Kathy Spatz TEMP	645-0487	kaspatz@columbus.gov
Public Relations	Sima Gellman	563-1389	sima@columbus.rr.com



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, Sima Gellman, Editor; Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, Lesley Carter, Jeff Emhuff, Beth Fairman Kinney, Teresa Langer, Tami Peters, Kathy Spatz and Bee Tolber contributed to this month's issue. Submit articles to: sima@columbus.rr.com or NMA-Lighthouse@columbus.gov.

