



The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981

A Message From Our President



Chapter President Terry Neal

As we wrap up 2013, I feel a lot of pride in the great milestones our NMA chapter reached in the past year. We welcomed many new members and provided some great professional development opportunities. Some of our members helped build a House for Humanity and a playground for the children in our community.

As part of our June Leadership Week in America celebration, our chapter awarded the first ever NMA Public Sector Leadership Award to Columbus

Mayor Michael B. Coleman. This award was developed under the leadership of Immediate Past Public Service Chapter President Teresa Langer and Presented by National NMA President Steve Bailey.

In July of this year, our new officers were installed and our chapter's new website, www.nma-cpsc.org, went live. Then, in November our chapter's new Facebook page, www.facebook.com/NMACPSC, went live.

At the NMA national conference in September, our chapter received recognition for Community Service, Professional Development and Outstanding Threshold for Active Engagement. And, for the second year in a row, *The Lighthouse* won first place for Group Size Four in the publications contest!

I'm especially proud of our Leadership Speech Contest winner, Gabe Caldwell, who won first place at the East regional NMA conference and went on to win first place at the national NMA conference.

I look forward to continue working with the Columbus Public Service Chapter's officers, committee chairs, advisers and especially it's many talented members to create more great milestones in 2014.

Happy Holidays and Best Wishes for the New Year,
Terry

December 2013

The latest issue of Breaktime can be found at: <http://www.nma1.org/Communications/Breaktime/2013-12/2013-12.pdf>

Visit the Columbus Public Service chapter website:

<http://www.nma-cpsc.org>

Visit us on Facebook at

www.facebook.com/NMACPSC

Inside this issue:

NMA Family Scrapbook	2
The Christmas Tree	2
Announcements	3
Professional Development.....	4
December Holiday Event	5
Speech Contest.....	6
Lendavic Award Nominations..	7
NMA's Helping Hands	7
NMA Calendar	8
Where's Terry	8
About NMA	9
Officer Directory	10





NMA Family Scrapbook

Our condolences to Bee Tolber on the passing of her father Oliver C. Mitchell

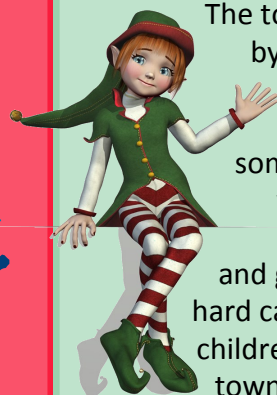


Tales from a holiday elf: The Christmas Tree.

By Beth Fairman Kinney

I've worked the holidays, for as long as I can remember. From setting up holiday window displays, to making gift baskets for all the good boys and girls in Columbus, to creating festive shows and events to bring good cheer. This year, however, one special holiday story is present in my mind, the story of giving, and spreading holiday cheer that spanned decades of goodwill, the story of "Stacy", the tree.

"Stacy" was a 45 foot tall Norway spruce, when I met him, that lived in North Clintonville. He had gotten too tall for the neighborhood, he was shedding too much fir and sap on top of the little ranch that he was next to. But, he was still alive, and had more to give. The tree was named after the owner's Dad, Stacy who one Christmas in small town Ohio, during the Depression, decided to give the children of his town a special gift. He knew that many of the children would not have something special on Christmas morning.



The town was hit hard by the Depression. He wanted to do something. So, one year, he dressed up as Santa, and gave oranges and hard candy to all the children in the town. In the 1930's,

oranges were not as common as they are today, so this was a very special treat. He continued this tradition of giving for many years. A simple gift, an orange.

After his death, his daughter planted a tree in her yard in remembrance of him. The tree grew. The tree grew and grew, and was too tall for her yard. That year, her tree was selected to be displayed in front of City Hall, decorated in ribbons and lights. I, the young holiday elf, came to meet the senior homeowner to interview her and she told me of her father's legacy.

The whole neighborhood came out to watch City foresters take the tree down. The tree was tied up, put on a truck, and we followed the tree along 315, to go downtown where it was set up and decorated.

On the night of the tree lighting, the entire family came out to watch their father's legacy of holiday giving continue. The tree glistened and glowed with ribbons, globes and lights. And the life of a man who gave what he could in the spirit of the holidays was celebrated once more as the tree named in his honor brought cheer to all who visited our City.

I hope that you enjoy a little spirit of giving this year as you enter the holiday madness, and remember what just a few oranges can do for a person who has none.

Announcements

January Luncheon Event

Date: Thursday, January 09, 2014

Time: 11:00 AM to 1:30 PM

Location: Columbus Metropolitan Library
Main Library Auditorium
96 S. Grant Avenue
Columbus, Ohio 43215

Program

Behind the scenes tour of Columbus Main Branch with Jay Kegley, Manager of the Science, Business and News Division. Learn about the history associated with the main library and building our fantastic library system.

Menu

Box lunches with a Selection of Sandwiches, Fresh Fruit or Italian Pasta salad, Cookies or Brownies, Juice, Pop and Water.

Catered by 

Agenda

11:30 a.m. Registration and Social Time

11:45 a.m. Pledge of Allegiance and Invocation

11:50 a.m. Lunch is Served

12:15 p.m. Gregg Dodd, Columbus Metropolitan Library

12:35 p.m. Special Drawing, 50/50 Raffle, Bonus Bucks

12:45 p.m. Behind the Scenes Library Tour

1:30 p.m. Adjourned

Please make your reservation to Judy Johnson, jajohnson@columbus.gov by January 6, 2014

Don't forget your canned goods for the Mid-Ohio Food Bank and your Pop Tabs for Ronald McDonald House

**The guest fee is \$11.00, payable at the event
Checks payable to: CPSC NMA**



New! Member Benefits!!

Discounts on office supplies, insurance, hotels, rental cars and more!

Find them at:
[www.nma1.org/
About Us/
Member Benefits A
ffinity.html](http://www.nma1.org/AboutUs/MemberBenefitsAffinity.html)

WANTED: NMA BOOSTERS

The Columbus Public Service Chapter is looking for members to represent NMA to their department.

For more information, contact National Director Kathy Spatz at 645-0487 or KASpatz@Columbus.gov

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

For more information,
Call 645-6032 or 216 8988



Data

Believe it or not, data is plural, the plural of datum. So, don't say "the da ta tells us," but "the data tell us," unless, of course, they don't. (Similarly "criteria" is the plural of criterion and "media" is the plural of medium.)

Announcing FACILSKILLS™

Fostering a Culture of Participation

Getting people to work together isn't always easy...

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler in the community, and within the organization. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth and ultimately growing your business.

FaciliSkills™ Workshops are designed for...

- Managers who lead groups or project teams
- Anyone thrust into a leader's role without direction
- Emerging leaders seeking new skills to benefit their organization and advance their careers
- Teams that have stalled mid-project.

All classes will be held From 8:00 am to 12:00 pm
at 1881 E 25th Ave, Training Facility Room A
Fees: Members No Charge, Non Members \$95

Upcoming Faciliskills Class Schedule

#3 Transformational Leadership — January 8, 2014, Please register by January 2, 2014.

#4 Logistics and Process Dynamics—March 25, 2014, Register by March 21, 2014.

For more information contact Tami Peters, Division of Public Service 645-2688 or visit <http://www.nma-cpsc.org/Assets/FaciliskillsFlyer.pdf>

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

December Holiday Event Notes

The Rice Bowl hosted The NMA Columbus Public Service Chapter December Holiday Luncheon, who served up a tasty selection of Chinese dishes.

Guests at the luncheon were Tyra Bell and Kwabena McCarthy from Neighborhood Pride and Dave Hupp from Public Utilities.

Anyone at the event who donated one of over 60 toys to Firefighters4Kids or a food item for Mid-Ohio Food Bank received a ticket for the special raffle, and many fun holiday-related prizes were awarded. Everyone enjoyed joining together to celebrate the holidays.

December Winners

50/50 Raffle: \$134 was collected, and the winner of \$67 was **Terrell Spencer** from Fleet.

Bonus Bucks: The name drawn was **Aniko Williams**, she was not present, so next month's amount grows to \$50.

The **"Where's Terry"** puzzle winner was **Al Carmon**, who won a \$25 gift certificate.



Community Service

We make a living by what we get, but we make a life by what we give.
— Winston Churchill



Announcing

Columbus Public Service Chapter of the
NATIONAL MANAGEMENT ASSOCIATION
Chapter 220

Annual Speech Competition

CALL FOR ENTRIES

WHAT: Chapter 220 Local Level Annual Speech Contest

WHO: Open to all High School Students, Grades 9-12 and Home Schoolers

WHEN: 6:00 PM, Thursday, February 20, 2014

WHERE: Columbus Division of Fire Administration and Training Complex
3639 Parsons Avenue
Columbus, OH 43207

CONTACT: Bee Tolber at VVTolber@columbus.gov or Teresa Langer at tlanger@columbus.gov or 645-4128

HOW TO ENTER: Candidates should write a speech on the subject of *Leadership*, timed to four to six minutes in length, and submit it in double spaced, PDF format. This along with an entrance form must be emailed to Bee Tolber or Teresa Langer by Friday, January 31, 2014 for consideration.

PRIZES: First Place Prize is \$200 and advancement to the next level competition. Second Place Prize is \$100, with Third and Fourth Place receiving \$25.

To download and print the entry form, go to www.nma-cpsc.org/Assets/NMASpeechContestForm.pdf.



Community Service



NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Amy Ackerson is a volunteer for Thanksgiving for the Homeless Dinner and helped out with the Chili Cook-off for Buckeye Ranch and ALS Association.

Bruce Black volunteers for the East Haven Block watch and the Berwick Civic Association.

Julia Carter volunteers for Project Mentor at Eastmoor High School during the school year. She also volunteer at Big Brothers/Big Sisters at Eastmoor High School.

Stacy Cooperwood is president of the Glenwood Recreation Center CRC Board.

Jeffrey Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month, and was a volunteer for Autism Speaks in October.

Cindy Fruth continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Beth Fairman Kinney

is president of the United Crestview Area Neighbors Civic Association.

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Terry Neal volunteers on the Board of Directors for the Eastgate Garden.

Tami Peters continues to volunteer her time for the Hamilton Meadows Civic Association and the Ginkaku-Ji Karate Dojo.

Jan Reese volunteers at Golden Endings Golden Retriever Rescue.

Kathy Spatz volunteers on the Westerville South Shade Tree Commission.

Terrell Spencer currently holds the office of President for The Livingston Heights Place Civic Association.

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program, and helped out at the Traylee Center.

Jeff Ushry is a Youth football Coach with the Columbus Ice and volunteers for the Eastmoor Academy Touchdown Club.



A call for nominations for the James M. Lendavic Veteran of the Year Award.

The City of Columbus Veterans Committee Wants *Your* Nominations for the James M. Lendavic Veteran of the Year Award

...but hurry! The deadline to recognize the City's military members and veterans is ***December 31, 2013***

➔ Do you know a current City of Columbus employee who is a veteran or serving in the U.S. Armed Forces?

➔ Are there unsung service members among you who deserve recognition for the sacrifices made in service to their community and country?

➔ Do you know of a City employee who is also a member of the U.S. Armed Forces who deploys and then serves the City and military community through volunteerism?

If so, you may know someone who is eligible for the James M. Lendavic Veteran of the Year Award.

More information and nomination form can be found at <http://intranet/veteransaffairs/default.aspx>

Or contact Rick Isabel at 614-645-6504 or raisbell@columbus.gov.

NMA-Lighthouse Puzzles

NMA Calendar

2013

December



- 21 Winter Solstice
- 25 Christmas
- 26 Kwanzaa Begins

2014

January



- 1 New Year's Day
- 2 FaciliSkills #3
- 9 Chapter Luncheon Event
*Behind the Scenes at the
Columbus Municipal
Library*
- 14 Chapter Breakfast Event

February



- 2 Groundhogs' Day
- 13 Chapter Board Meeting
- 14 Valentines' Day
- 17 Presidents' Day
- 26 Chapter Lunch Event

March



- 13 Chapter Board Meeting
- 20 Chapter Dinner Event
Speech Contest Winners
- 20 First Day of Spring
- 25 Faciliskills #4

November Puzzle Solution

The Rich Street Bridge in Downtown Columbus



The winner was **Al Carmon**. Correct answers were also submitted by **Rhonda Brown, Mark Calvert, Lisa Landoll, Terrell Spencer and Patty Zeier**.



Where's Terry?



To enter the contest, find Terry's location (name the city and the business) and send it to: NMA-Lighthouse@columbus.gov. The contest winner will be selected by random drawing from all correct entries at the next NMA meeting event. Entries for this puzzle must be received by 5 PM January 8, 2014 to be considered.

What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2013-JUNE 2014

Officers/Term End	Name	Phone	Email
President	Terry Neal	221-3132x75480	tneal@columbus.gov
1st Vice President	Stacey Cooperwood	645-6219	SMCooperwood@columbus.gov
2nd Vice President	Scott Ward	645-1834	RSWard@columbus.gov
Secretary	Amy Ackerson	645-8119	aackerson@columbus.gov
Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Teresa Langer	645-4128	tlanger@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
National Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
Board of Directors			
At Large/2015	Barb Crawford	645-8248	bcrawford1@columbus.gov
Development/2014	Beth Fairman Kinney	645-7116	bfkinney@columbus.gov
Finance-Fleet/2014	Terrell Spencer	645-6133	tlspencer@columbus.gov
Public Safety	Vacant		
Public Service/2015	Ray Gantzer	645-0413	RJGantzer@columbus.gov
Public Utilities/2015	Cindy Fruth	645-7304	cmfruth@columbus.gov
SWACO/2014	Albert Iosue	871-5100	albert.iosue@swaco.org
Technology/2014	LaVerne Freeman	645-0550	lafreeman@columbus.gov
Committees			
Chapter Awards	Geneva Christensen	645-5384	gchristensen@columbus.gov
Community Service	Bee Tolber	645-7496	bvtolber@columbus.gov
Membership	Carnell Felton	645-3138x1202	cbfelton@columbus.gov
Programs (Co-Chair)	Judy Johnson	645-0526	JAJohnson@columbus.gov
Professional Development	Tami Peters	645-2688	tlpeters@columbus.gov
Public Relations	Sima Gellman	563-1389	sima@columbus.rr.com
Executive Advisory Committee			
	Title	Agency	
Derek Anderson	Deputy Director	Public Utilities	DHAnderson@columbus.gov
Gary R. Cavin	Director	Technology	GRCavin@columbus.gov
W. Skip Parks	Administrator	PS/Refuse	WJParks@columbus.gov
Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
Teresa Langer	Past President	Safety/Fire	TLanger@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, Sima Gellman, Editor; Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, Teresa Langer, Terry Neal, Tami Peters and Bee Tolber contributed to this month's issue. Submit articles to: NMA-Lighthouse@columbus.gov.