



The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981

NMA Chapter Leaders Tour the Mid-Ohio Foodbank

Members of NMA Columbus Chapter gathered at the Mid-Ohio Foodbank on Thursday, April 24th for a tour of the facility. Many of us were surprised and delighted to find a beautifully structured edifice located at 3960 Brookham Drive in Grove City, Ohio!

We met Stephenie Robertson, Director of Corporate Relations at Mid-Ohio Food bank, who led our informative and enlightening tour. We learned so much about the services as well as opportunities of the organization!

The Mid-Ohio Foodbank has been committed to the charge against hunger since their humble beginnings on Mound Street. Since their move to Grove City, the growth and excellence of community service has expanded enormously. Mid-Ohio Food Bank has become a reliable partner with multiple donors and thousands of volunteers who make it possible to uphold the organization's mission: ***To end hunger one nourishing meal at a time and co-create a sustainable community where everyone thrives.***

Continued on Page 6



April 2014

Visit the Columbus Public Service chapter website:

<http://www.nma-cpsc.org>

Visit us on Facebook at

www.Facebook.com/NMACPSC

The latest issue of Breaktime can be found at: <http://www.nma1.org/Communications/Breaktime/2014-04/2014-04.pdf>

www.nma1.org/Communications/Breaktime/2014-04/2014-04.pdf

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NMA Family Scrapbook

*Our sincere
condolences to
Judy Johnson
and Laurie
Richards on the
recent passing of
their mothers*



Neighborhood Pride: 15 years of excellence

By Beth Fairman Kinney

As a City employee, you or someone you know has been involved with Neighborhood Pride sometime in the past 15 years. You have been involved as a neighborhood resident of a Neighborhood Pride area, a parent of a student who participated in the Talent Show or one of the Bicycle Safety Festivals, a participant for one of the Lunch and Learns, a representative from your department to speak at a community meeting, or as an in the field employee sweeping streets, cleaning and repairing catch basins, trimming trees, filling potholes, painting fire hydrants, cleaning parks, repairing streetlights, picking up bulk trash, or inspecting homes for code compliance.

As a resident of Columbus or surrounding counties, you have probably participated in either FamJam at Mayor Coleman's Block Party at Columbus Commons, or seen Columbus' Mobile City Hall or the Bicycle Safety Course at one of the City's festivals or events, or have been a customer of one of the 900 Neighborhood Pride partners. Neighborhood Pride is everywhere.

Mayor Coleman began the Neighborhood Pride program in 2000. In Pride's first 14 years, 80 neighborhoods were serviced and more than 68,222 parcels inspected, 2,195 streetlights repaired, 1,307 tons of bulk trash has been picked up, 27,263 catch basins inspected, and 8,066 fire hydrants painted during Pride weeks. Looking forward to 2014, Neighborhood Pride will be working with four neighborhoods and have a host of activities running from May through December.

Neighborhood Pride demonstrates that a team—neighborhood groups, businesses, schools, the City of Columbus and others—can make our neighborhoods cleaner, safer and stronger, and build a Columbus that is “the best city in the nation in which to live, work and raise a family.” The Neighborhood Pride program is supported by business partners, community volunteers and creative scheduling. The program's special events including the free lunches, breakfasts and dinners are not funded by the City of Columbus.

How does Neighborhood Pride do this? How can you make the City neighborhoods better in 2014? Learn more on May 21, at 757 Carolyn Avenue for the NMA lunch meeting event! Neighborhood Pride Program Manager Bruce T. Black and Community Relations Coordinator Beth Fairman Kinney will tell you where they are going this year and how you can get involved.

From L to R: Tyra Bell, Mayor Coleman, Beth Fairman Kinney and Bruce Black



Announcements

May NMA Luncheon Event

Date: Wednesday, May 21, 2014
Time: 11:15 AM to 12:45 PM
Location: 757 Carolyn Avenue
Hearing Room (Lower Level)
(Park on South Side of Building)

Program: Bruce Black and Beth Fairman Kinney from the Mayor's Neighborhood Pride Program will present an overview of their neighborhood activities, which bring City service and local resource expos, neighborhood clean-ups/fix-ups and bike safety festivals to Columbus' most vulnerable neighborhoods.

Menu: Pizza, Subs & Salad from 

Agenda

- 11:15 a.m. Registration and Social Time
- 11:25 a.m. Pledge of Allegiance and Invocation
- 11:30 a.m. Lunch is Served
- 12:00 p.m. **Program: Neighborhood Pride**
- 12:30 p.m. President Terry Neal, Committee Reports
- 12:40 p.m. Special Drawing, 50/50 Raffle, Bonus Bucks
- 12:45 p.m. Adjourned

Please make your reservation to Judy Johnson, jajohnson@columbus.gov by May 19, 2014

Don't forget your canned goods for the Mid-Ohio Food Bank and your Pop Tabs for Ronald McDonald House

**The guest fee is \$6.00, payable at the event.
Checks payable to: CPSC NMA**



NMA Officer
and Board of Directors
2014 – 2015
FINAL ELECTION RESULTS
by affirmation at the April 17
Member Meeting Event

Officers

President:
Stacey Cooperwood

First Vice President:
Scott Ward

Second Vice President:
Jeff Emhuff

Secretary:
Amy Ackerson

Treasurer:
Elaine Brunney

Board of Directors
At Large:
Barb Crawford

Development:
Beth Fairman Kinney

Public Utilities:
Cindy Fruth

Public Service:
Jay Gantzer

Technology:
LaVerne Freeman

Public Safety:
Teresa Langer

SWACO:
Albert Iosue

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

**For more information,
Call 645-6032 or 216 8988**



Ensure, Insure, Assure

These overlap when used to mean "make certain a specific outcome." But ensure means generally guarantee; insure implies taking specific measures to do so; and assure has the connotation of "give support or comfort."

Announcing FACILSKILLS™

Fostering a Culture of Participation

Getting people to work together isn't always easy...

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler in the community, and within the organization. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth and ultimately growing your business.

FaciliSkills™ Workshops are designed for...

- Managers who lead groups or project teams
- Anyone thrust into a leader's role without direction
- Emerging leaders seeking new skills to benefit their organization and advance their careers
- Teams that have stalled mid-project.

**All classes will be held From 8:00 am to 12:00 pm
at 1881 E 25th Ave, Training Facility Room A**

Fees: Members No Charge, Non Members \$95

Upcoming Faciliskills Class Schedule

**#1 Tuesday May 22, 2014 Making the SMART Connection
Register by May 19, 2014**

**#3 Wednesday June 10, 2014 Transformational Leadership
Register by June 6, 2014**

**For more information or to register, contact Tami Peters,
Department of Public Service 645-2688 or visit <http://www.nma-cpsc.org/Assets/FACILSKILLSRegistrationForm-4-2014.pdf>**

The NMA Leadership Model



Derived from a similar model in *Results Based Leadership* by Ulrich, Zenger, & Smallwood.

Seminar Activity Report

Faciliskills: Logistics and Process Dynamics

By Beth Fairman Kinney

In March, several NMA members came together to take the Faciliskills class on “Logistics and Process Dynamics”, presented by Susan Stasiak. Some of these “students” had taken a Faciliskills before, and for some of the students, this was their first class. But all were City employees who were taking the time to learn new management tools that could be used in the workplace. What we did not expect was how these new skills we were studying could be used in our volunteer organizations and in our family relationships.

The course had a great mix of group discussion, problem solving and lecture style instruction by presenter Susan Stasiak. Susan is a very dynamic presenter, and encouraged lots of participation.

One of the problems presented to the teams was about how to deal with a situation of a family debating a will. Participants were encouraged to look at the issue from different ways to understand how each character could feel, and how to develop the skill to facilitate a solution.

The participants of the course were NMA members, but from different sections and departments of the City, some of which had never met before. Thanks to the class and the group participation, new relationships were built within

the small class. These new relationships encourage better communication across the City due to the fact connections were made, not to mention it was a lot of fun.

Many of the class are looking forward to another FaciliSkills and hope that more NMA members take the time to enjoy this great class.



Susan Stasiak conducts a Team Building Exercise while presenting information on the upcoming Faciliskills class at the March event

April Event Notes

The April Member Meeting Event was held Thursday, April 17, 2014 at the historical Spaghetti Warehouse located at 397 W. Broad Street.

Our student speech contest winner, Bernard Banaga, was the speaker for the evening. Bernard demonstrated the energetic discourse that made him the number one choice in the contest! We also had the pleasure of meeting his family, best friend teacher! Bernard will compete at NMA’s East Leadership Conference in Greenville, South Carolina, which will be held June 5-7. We

are very proud of Bernard and wish him the very best in all his future endeavors!

Carnell Felton announced the month of May will be “Mad Membership Month”. All members are encouraged to reach out to co-workers in order to increase membership—bring a co-worker to the next Member Meeting Event!

Two Faciliskills classes have been added: Course #1 (of four) is scheduled for May and Course #3 is scheduled for June.

Story by LaVerne Freeman
Photo by Sima Gellman

April Winners

50/50 Raffle winner:
LaVerne Freeman - \$38

Bonus Bucks winner:
Al Carmon - \$20

Where’s Terry Contest: (Velvet Ice Cream in Utica) Winner:
Yvette Aniagolu



Speech contestant Bernard Banaga attended the meeting with his parents

Mid-Ohio Foodbank Tour

Continued from Page 1



Non-refrigerated perishables stored in protected area



Frozen-food storage



Above: The Foodbank provides services for a large part of Ohio.

At Right: Touring the vast non-perishable storage area at the Food-Bank with Stephenie Robertson, Director of Corporate Relations at Mid-Ohio Foodbank



On the tour were Past President Teresa Langer, First Vice President Stacey Cooperwood, President Terry Neal, Membership Chair Carnell Felton, Second Vice President Scott Ward, and Board Members LaVerne Freeman, Jay Gantzer and Cindy Fruth

The myth that pantries and organizations like this only passed out crackers, sugary cereals and junk food was quickly dispelled as we walked through the produce section. Strawberries and a host of scrumptious produce lined the isles. We were able to see the ingenious operations designed to handle, store and package a vast amount of food to make it available for those in need.

This tour has increased our awareness of hunger in central Ohio. It also gave us an opportunity to see real heroes, men and women, who volunteer their time to make a difference in the community. There is a wall of fame in the building that displayed names of individuals who have volunteered over 2,000 hours of services. We salute these unsung heroes!

We truly appreciate the Mid-Ohio Foodbank and its efforts to end hunger!

Story by LaVerne Freeman, Pictures by Terry Neal



Member Update

Running a 5K with the family

By Beth Fairman Kinney

In April, my family participated in the Clintonville 5K, to support Clintonville area Columbus Public Schools. This was the first 5K that we participated in as a family. I had our three year old in the stroller, my hubby had brand new running shoes, and we weren't too sure what our six year old was going to do. We lined up for the race, and we were off! Our six year old was out in front, and my hubby by his side. For the first mile they ran ahead until I was able to catch up (pushing a stroller up hill is not an easy task). Our six year old was determined to walk or run the entire race, while our three year old was very happy to watch everyone while sitting in the stroller. Our family finished the 3.1 miles with a combination of walking and running in 48 minutes, and we have a new family activity to look forward to next year. Who knows, maybe we'll be faster next year?



Beth with her 3-year-old son going the distance

NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Bruce Black is currently President of the Berwick Civic Association, and mentors OSU Students.

Julia Carter is a volunteer at Big Brothers/Big Sisters at Eastmoor High School.

Stacey Cooperwood is president of the Glenwood Recreation Center CRC Board.

Jeff Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month.

Cindy Fruth continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church. She volunteered Easter Egg Hunt at

New Horizons Community Church of God

Beth Fairman Kinney is president of the United Crestview Area Neighbors Civic Association, and mentors OSU Students. She was a volunteer at Clinton Elementary Health and Wellness Week.

Judy Johnson volunteered at the Mid-Ohio Food Bank in Grove City this month.

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Terry Neal volunteers on the Board of Directors for the Eastgate Garden Civic Association.

Tami Peters continues to volunteer for the Ginkaku-Ji



Karate Dojo.

Jan Reese volunteers at Golden Endings Golden Retriever Rescue.

Kathy Spatz volunteers on the Westerville Shade Tree Commission, and helped with the Spring Landscape Seminar and Arbor Day activities.

Terrell Spencer currently holds the office of President for The Livingston Heights Place Civic Association.

Marcellus Stewart is a volunteer for America Men's Shelter .

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program.

Jeff Ushry is a Youth football Coach with the Columbus Ice and volunteers for the Eastmoor Academy Touchdown Club.

Scott Ward is an American Legion Executive Board Member and an AUSA Executive Board Member.

NMA-Lighthouse Puzzles



NMA Calendar 2014

May



- 1 National Day of Prayer
- 5 Cinco de Mayo
- 8 Chapter Board Meeting
- 11 Mothers' Day
- 17 Armed Forces Day
- 21 Chapter Lunch Event
- 26 Memorial Day

June



- 2-6 Leadership Week
- 3 Chapter Meeting Event
- 4 Shavuot (Jewish Festival of Weeks)
- 5-7 LDC East
- 12 Chapter Board Meeting
- 14 Flag Day
- 15 Fathers' Day
- 19 Juneteenth
- 21 First day of Summer
- 29 Ramadan Begins

July



- 4 Independence Day
- 27 Parents' Day
- 29 Ramadan Ends

March Puzzle Solution

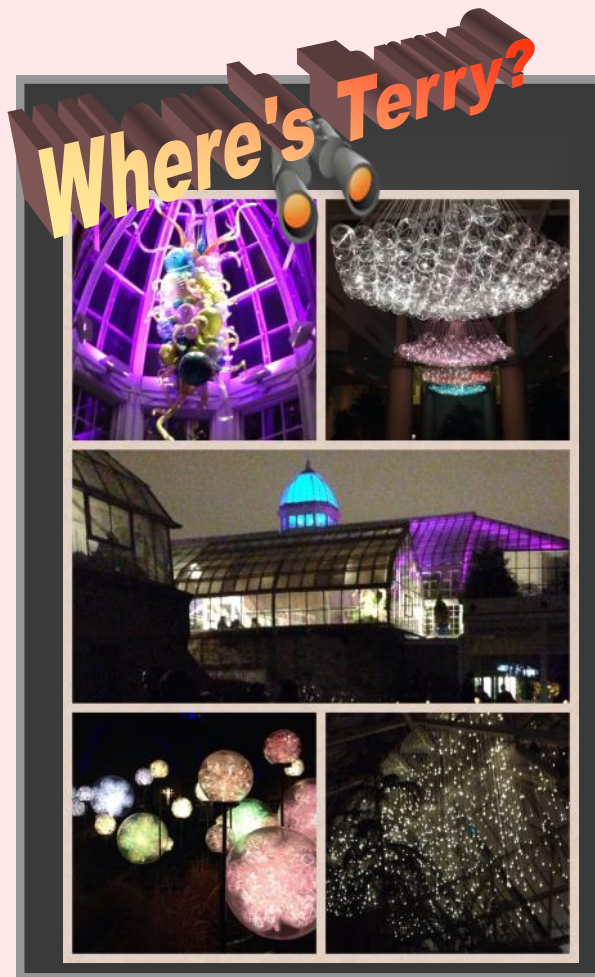
Velvet Ice Cream Factory in Utica, Ohio

There were 12 correct responses:

Yvette Aniagolu, Kathy Spatz, Lisa Landoll, Terrell Spencer, Cindy Fruth, Shane Mark, John Fiore, Barb Crawford, Bee Tolber, Rhonda Brown, Melanie Mallett, Jeff Emhuff, and Teresa Langer.
The winner was Yvette Aniagolu.



April Puzzle



To enter the contest, find Terry's location (name the city and the business) and send it to: NMA-lighthouse@columbus.gov.

The contest winner will be selected by random drawing from all correct entries at the next NMA meeting event. Entries for this puzzle must be received by 5 PM Tuesday, May 20, 2014 to be considered.

What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2013-JUNE 2014

<u>Officers/Term End</u>	<u>Name</u>	<u>Phone</u>	<u>Email</u>
President	Terry Neal	221-3132x75480	tneal@columbus.gov
1st Vice President	Stacey Cooperwood	645-6219	SMCooperwood@columbus.gov
2nd Vice President	Scott Ward	645-1834	RSWard@columbus.gov
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Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Teresa Langer	645-4128	tlanger@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
National Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
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At Large/2015	Barb Crawford	645-8248	bcrawford1@columbus.gov
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<u>Committees</u>			
Chapter Awards	Geneva Christensen	645-5384	gchristensen@columbus.gov
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Programs (Co-Chair)	Judy Johnson	645-0526	JAJohnson@columbus.gov
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Public Relations	Sima Gellman	563-1389	sima@columbus.rr.com
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	<u>Title</u>	<u>Agency</u>	
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Gary R. Cavin	Director	Technology	GRCavin@columbus.gov
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Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
Teresa Langer	Past President	Safety/Fire	TLanger@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, LaVerne Freeman, Editor; Sima Gellman, Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, LaVerne Freeman, Beth Fairman Kinney, Teresa Langer, Terry Neal and Tami Peters contributed to this month's issue. Submit articles to: lafreeman@columbus.gov or NMA-Lighthouse@columbus.gov.