



The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981

Council Member Tyson Recognizes NMA during Management Week in America



Pictured from Left to Right: Julia Carter, LaVerne Freeman, Stacey Cooperwood, Council Member Pricilla Tyson, Victoria Payne, Kathy Spatz, Yvette Aniagolu, Beth Fairman Kinney.

Since its inception in 1978 by NMA... THE Leadership Development Organization, "Management Week in America" has grown in recognition and activities each succeeding year. Annually, numerous governors, mayors, and commissioners ceremoniously proclaim the first week in June as a special time for people to recognize the profession of management and to appreciate the contribution and dedication that managers offer in all our organizations.

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June 2014

Visit the Columbus
Public Service Chapter
website:

<http://www.nma-cpsc.org>

Visit us on Facebook at

[www.Facebook.com/
NMACPSC](http://www.Facebook.com/NMACPSC)

The latest issue of Breaktime
can be found at: [http://](http://www.nma1.org/Communications/Breaktime/2014-04/2014-04.pdf)

[www.nma1.org/
Communications/
Breaktime/2014-04/2014-
04.pdf](http://www.nma1.org/Communications/Breaktime/2014-04/2014-04.pdf)

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Congratulations to Member Carnell Felton on the birth of his first grandson: Cevin Felton Jr.



With
Deepest
Sympathy

**Our condolences to
Missy Brewer on the
passing of her father
James Harvey Smith
and Dana Newman on
the passing of her
mother, Donna Dixon**

Leadership Development Conference

The NMA Leadership Development Conference, known as the LDC, was held in Greenville, South Carolina, June 5-7, 2014. This year's highlight for our chapter, of course, was our speech contest winner, Bernard Banaga, competing against seven other highly motivated young adults speaking on the topic of leadership and what it means to them.



Bernard excelled in all areas judged: **Speech Development**, structure, organization and supporting material; **Effectiveness**, the achievement of purpose, interest and reception; **Speech Value**, the idea, logic and original thought; **Delivery**, physical appearance, body language; **Voice**, flexibility and volume; **Manner**, directness, assurance and enthusiasm; **Language**, appropriateness to speech purpose and audience; and **Correctness**, grammar, punctuation and word selection. Although scoring high in these categories, he did not place first or second to advance to the next and final level at the

National Conference in Miami, Florida in September.

In attendance to support Bernard was his father Guy, and Community Service Committee members Bee Tolber and Teresa Langer, along with Public Relations Committee and Board member, LaVerne Freeman. Kathy Spatz, our National Director, was selected to coordinate and run the speech contest amongst her other duties she performs when attending these conferences. After the National Conference in September is held, both contests will be posted on the www.nma1.org website for all to view.

Announcements



2014 NMA



Officer Installation Dinner Event

DATE: Wednesday, July 9, 2013

TIME: 5:30-8:00 PM

LOCATION: The Hickory House
550 Office Center Place, Gahanna
(Off 270 and Hamilton Road)



MENU: Buffet Style

Herb Roasted Chicken, Hickory House
Famous Barbeque, Ribs, Broccoli Medley,
Herb Roasted Redskin Potatoes, Salad,
Rolls, Beverages and Dessert

AGENDA:

- 5:30 Registration & Social Time
- 6:15 Invocation and Pledge of Allegiance
- 6:20 Dinner Is Served
- 7:00 **Speaker:** NMA President, Steve Bailey
Installation of Officers
- 7:35 President: Stacey Cooperwood
- 7:40 50/50 Raffle & Bonus Bucks Drawing
- 7:45 Adjourned

**Please make your reservations by
Wednesday, July 2th to Judy Johnson,
jajohnson@columbus.gov or 645-0526
(Let us know if you are bringing a guest)**

***Don't forget your canned goods for the Mid-Ohio
Food Bank and your Pop Tabs for Ronald
McDonald House***

**NMA Officers
and Board of Directors
2014 – 2015**

Officers

President:

Stacey Cooperwood

First Vice President:

Scott Ward

Second Vice President:

Jeff Emhuff

Secretary:

Amy Ackerson

Treasurer:

Elaine Brunney

Board of Directors

At Large:

Barb Crawford

Development:

Beth Fairman Kinney

Public Utilities:

Cindy Fruth

Public Service:

Jay Gantzer

Technology:

LaVerne Freeman

Public Safety:

Teresa Langer

SWACO:

Albert Iosue

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

**For more information,
Call 645-6032 or 216 8988**



Farther versus Further

"Farther refers to physical distance.
Further refers to advancement.

Announcing FACILSKILLS™

Fostering a Culture of Participation

Getting people to work together isn't always easy...

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler in the community, and within the organization. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth and ultimately growing your business.

FaciliSkills™ Workshops are designed for...

- Managers who lead groups or project teams
- Anyone thrust into a leader's role without direction
- Emerging leaders seeking new skills to benefit their organization and advance their careers
- Teams that have stalled mid-project.

All classes will be held From 8:00 am to 12:00 pm
at 1881 E 25th Ave, Training Facility Room A

Fees: Members No Charge, Non Members \$95

Upcoming Faciliskills Class Schedule

Dates to be announced

For more information or to register, contact Tami Peters,
Department of Public Service 645-2688 or visit

[http://www.nma-cpsc.org/Assets/
FACILSKILLSRegistrationForm-4-2014.pdf](http://www.nma-cpsc.org/Assets/FACILSKILLSRegistrationForm-4-2014.pdf)

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

June Event Notes

The June meeting was held at the Public Service Complex at 1881 25th Avenue. Our caterer was Ann & Tony's . As always, it was a great time networking with each other as well as celebrating undeniable accomplishments amongst our peers.

Christie Angel was the esteemed guest speaker! Christie shared valuable truths about city government and our roles that make a difference in the lives of Columbus residents. Christie was a fine representation from the Mayor's Office to help NMA celebrate National Management Week! We are proud to present a few of the brightest stars in Columbus Ohio!

The first award was presented to Terrell Spencer as the Chapter Manager of the Year! Terrell is an awesome manger; he has an eye for recognizing an individual's strengths. He is always willing to help others succeed. Although he likes to have fun, Terrell remains professional and respectful of those around him. He believes in leading by example and is comfortable with being transparent to those willing to follow. Being the Safety Program Manager, Terrell is able to stay calm under pressure and maintains control in the midst of the most hostile situations.

Congratulations Terrell!

The second award was for the Chapter Member of the Year! Beth Fairman-Kinney was named the winner. Beth is a team player in every respect! She is always willing to lend a hand to better the group. Beth attends all meetings and sits on the board of directors where she actively shares her creativity and expertise. She is an active volunteer in the community and has submitted countless articles for the NMA newsletter. Peers and colleagues alike, agree that Beth Fairman Kinney is someone you would want on your team! Congratulations Beth!

Last, but certainly not least, is the Silver Knight Award. Sima Gellman was the recipient of this highest honor! The Silver Knight Award is the highest award our Chapter can bestow. The Nominee must be an executive (or equivalent) who is well known to the members of the chapter and whose example has stimulated and inspired them. It should be someone who regularly applies the principles of the Association's Code of Ethics in his/her daily work and contributes to a better understanding of the Association, and is an outstanding influence in preserving our competitive enterprise system. Congratulations Sima!



President Terry Neal & Chapter Manager of the Year Terrell Spencer



President Terry Neal & Chapter Member of the Year Beth Fairman Kinney



President Terry Neal & Silver Knight Award Winner Sima Gellman

June Winners

50/50 Raffle winner:

Vonna Hayes - \$43.50

Bonus Bucks winner:

Mark Law - \$10.00. Mark wasn't present.

Next months meeting will be \$20.00

Where's Terry Contest:

OSU Stadium

Scott Ward—Certificate to O'Charley's



NMA thanks Council Member Priscilla Tyson for the recent proclamation before City Council! The Columbus Chapter appreciates your support!

Thank you!



President Terry Neal & Christie Angel, Mayor Michael Coleman's Chief of Staff & Director of External Affairs and Services.

Council Member Tyson Recognizes NMA During National Management Week Continued from Page 1

Columbus City Chapter members accepted City Council's recognition of Management Week in America at the June 2nd City Council meeting.

To celebrate "Management Week in America" on the local level, Deputy Chief of Staff Christie Angel joined us at the monthly member event on June 3rd with an inspiring message. No stranger to the City or NMA, Ms. Angel was appointed to serve as Mayor Michel B. Coleman's Deputy Chief of Staff and Director of External Affairs and Services in January 2012. In this role, Ms. Angel leads the mayor's external affairs office, serves as the city's chief government relations officer, and manages relationships with business and community partners. She brings extensive knowledge and experience in local government, legislative affairs, and community relations to city government.

True leadership lies in guiding others to success. In ensuring that everyone is performing at their best, doing the work they are pledged to do and doing it well. —Bill Owens

NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Bruce Black is currently President of the Berwick Civic Association, and mentors OSU Students.

Julia Carter is a volunteer at Big Brothers/Big Sisters at Eastmoor High School.

Stacey Cooperwood is president of the Glenwood Recreation Center CRC Board.

Jeff Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month.

Cindy Fruth continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church. She volunteered Easter Egg Hunt at New Horizons Community

Church of God

Beth Fairman Kinney is president of the United Crestview Area Neighbors Civic Association, and mentors OSU Students. She was a volunteer at Clinton Elementary Health and Wellness Week.

Judy Johnson volunteered at the Mid-Ohio Food Bank in Grove City this month.

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Terry Neal volunteers on the Board of Directors for the Eastgate Garden Civic Association.

Tami Peters continues to volunteer for the Ginkaku-Ji Karate Dojo.

Jan Reese volunteers at Golden Endings Golden Retriever Rescue.

Kathy Spatz volunteers on

the Westerville Shade Tree Commission, and helped with the Spring Landscape Seminar and Arbor Day activities.

Terrell Spencer currently holds the office of President for The Livingston Heights Place Civic Association.

Marcellus Stewart is a volunteer for America Men's Shelter .

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program.

Jeff Ushry is a Youth football Coach with the Columbus Ice and volunteers for the Eastmoor Academy Touchdown Club.

Scott Ward is an American Legion Executive Board Member and an AUSA Executive Board Member.



NMA-Lighthouse News



NMA Calendar 2014

July



- 4 Independence Day
- 9 NMA Installation Dinner
- 27 Parents' Day
- 29 Ramadan Ends

August



- 7 National Lighthouse Day
- 15 Relaxation Day

September



- 1 Labor Day
- 21 International Day of Peace
- 23 Fall Begins
- 26 NMA Annual Conference

June News

OSU Stadium Columbus, Ohio

There were 18 correct responses:

Amy Ackerson,
Cindy Fruth, Teresa Langer, Jeff Emhuff, Mark Law, Mark Calvert, Elizabeth Jones, Jane Kellermeyer, Lesley Carter, Dana Newman, Jan Reese, Bee Tolber, Carnell Felton, Sally Pauley, Jeffrey Ushry, Lisa Landoll, Scott Ward and Debbie Ioia.
The winner was Scott Ward.



Thank you Terry Neal



NMA would like to thank Past President Terry Neal for one year of excellence as the CPSC NMA President! You have been wise, and we have accomplished a lot over the year! You have been a wonderful president. We Thank you!

Members are happy to welcome our new president, Stacey Cooperwood!

Members stay tuned for Where's Stacey!

What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2013-JUNE 2014

<u>Officers/Term End</u>	<u>Name</u>	<u>Phone</u>	<u>Email</u>
President	Terry Neal	221-3132x75480	tneal@columbus.gov
1st Vice President	Stacey Cooperwood	645-6219	SMCooperwood@columbus.gov
2nd Vice President	Scott Ward	645-1834	RSWard@columbus.gov
Secretary	Amy Ackerson	645-8119	aackerson@columbus.gov
Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Teresa Langer	645-4128	tlanger@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
National Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
<u>Board of Directors</u>			
At Large/2015	Barb Crawford	645-8248	bcrawford1@columbus.gov
Development/2014	Beth Fairman Kinney	645-7116	bfkinney@columbus.gov
Finance-Fleet/2014	Terrell Spencer	645-6133	tlspencer@columbus.gov
Public Safety	Vacant		
Public Service/2015	Ray Gantzer	645-0413	RJGantzer@columbus.gov
Public Utilities/2015	Cindy Fruth	645-7304	cmfruth@columbus.gov
SWACO/2014	Albert Iosue	871-5100	albert.iosue@swaco.org
Technology/2014	LaVerne Freeman	645-0550	lafreeman@columbus.gov
<u>Committees</u>			
Chapter Awards	Geneva Christensen	645-5384	gchristensen@columbus.gov
Community Service	Bee Tolber	645-7496	vvtolber@columbus.gov
Membership	Carnell Felton	645-3138x1202	cbfelton@columbus.gov
Programs (Co-Chair)	Judy Johnson	645-0526	JAJohnson@columbus.gov
Professional Development	Tami Peters	645-2688	tlpeters@columbus.gov
Public Relations	Sima Gellman	563-1389	sima@columbus.rr.com
<u>Executive Advisory Committee</u>			
	<u>Title</u>	<u>Agency</u>	
Derek Anderson	Deputy Director	Public Utilities	DHAnderson@columbus.gov
Gary R. Cavin	Director	Technology	GRCavin@columbus.gov
W. Skip Parks	Administrator	PS/Refuse	WJParks@columbus.gov
Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
Teresa Langer	Past President	Safety/Fire	TLanger@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, LaVerne Freeman, Editor; Sima Gellman, Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, LaVerne Freeman, Beth Fairman Kinney, Teresa Langer, Terry Neal and Tami Peters contributed to this month's issue. Submit articles to: lafreeman@columbus.gov or NMA-Lighthouse@columbus.gov.