



The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981

NMA CPSC Officers Installed at July Event



NMA National President Steve Bailey (left) installs chapter officers (from left to right) Chapter President Stacey Cooperwood, First Vice President Scott Ward, Second Vice President Jeff Emhuff, Secretary Amy Ackerson and Treasurer Elaine Brunney

The July NMA member's meeting was held at the famous Hickory House in Gahanna, Ohio. Members and guest gathered to witness City of Columbus colleagues as they were sworn in as our new NMA officers. We also had the opportunity to publicly thank past President Terry Neal for his hard work and dedication to our chapter over the last year! We are grateful for the past leaders and the future leaders we have been blessed to work with!

We embrace and look forward to working with the new CPSC members for 2014 – 2015. Stacey Cooperwood will serve as President of the CPSC. Scott Ward, Department of Public Utilities, was installed as First Vice President. Jeff Emhuff, Department of Development was installed as Second Vice President. Returning as Treasurer, Department of Public Service is Elaine Brunney. Last but not least is our returning Secretary, Amy Ackerson with the

Department of Public Utilities.

Among the distinguished guest in attendance was NMA National President Steve Bailey! Steve delivered a profound speech on Leadership! He was particularly impressed with two articles he had just approved for the weekly NMA briefs. The first article was titled "Six Tips to Unveil Your Leadership Potential."

Embark upon a life-long journey of learning – you and I tend to follow people whom are smart and we fill know more than we do. As leaders we have to find avenues that remind us of our purpose and challenge us to create a learning culture within ourselves.

Define and live out your authentic leadership fingerprint – Don't try to copy

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July 2014

Visit the Columbus Public Service Chapter website:

<http://www.nma-cpsc.org>

Visit us on Facebook at

www.Facebook.com/NMACPSC

The latest issue of **Breaktime** can be found at: <http://www.nma1.org/Communications/Breaktime/2014-04/2014-04.pdf>

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NMA Family Scrapbook



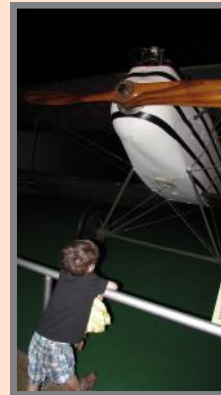
Our Condolences to Susan Wilson on the loss of her Father-In-Law



Road Trip: National Museum of the US Air Force

by Beth Fairman Kinney

Did you know that the oldest and largest military museum in the world is just about one hour outside of Columbus? Located at the Wright-Patterson Base near Dayton, the National Museum of the United States Air Force is a great experience that the whole family will love. I recently took my family there on an adventure. The museum is open seven days a week, from 9am – 5pm, and admission is free!



We started our tour of the museum in the First hanger that features aircraft from World War II and the Early Years. The family was delighted when they turned the corner and saw the zeppelin hanging from the ceiling! Many of the World War II planes featured the historic pin up imagery. After the first hanger, we entered the National Aviation Hall of Fame which included interactive for kids of all ages. Walking down the hall, displays of military and aviation uniforms showcased how far we have come with clothing technology. The next hanger featured the Southeast Asia War and Korean War. Helicopters, planes and bombers filled the building. Next, we walked through an exhibit that warned us that we were crossing over into Soviet Berlin. As you enter the Cold War Gallery, the first thing you see is Defcon 1, 2, 3 on the floor and a giant picture of the atomic bomb. My 3 year old,

our youngest was very excited about the use of his favorite color, orange, meanwhile, we had to explain “the bomb” to the 6 year old. I reminded myself the inspirational quote on the wall by George Santayana towards the entry of the museum, “Those

who cannot remember the past are condemned to repeat it.”

The most exciting item in this gallery for my boys was the Space Shuttle Exhibit. You can experience the size and shape of an actual space shuttle and see how they ate and

where they sat. The last place we visited was the Missile and Space exhibit. My boys recalled a scene from the classic movie “Space Chimps” where one missile was knocked over, and the rest followed, so they were very careful in this room!

By this time, my boys were tired (and very heavy), so we exited. By the way, you have to exit through the gift shop - there are many great souvenirs and educational fun toys to buy!

We have more to visit next time, since we didn’t get a chance to view the Presidential Gallery, or the various planes that were on display outside. The National Museum of the US Air Force was quite a delight for the entire family and would be a wonderful trip for any history buff. To learn more – <http://www.nationalmuseum.af.mil/>

Announcements

Firefighters 4 Kids T-Shirt Sale



S, M, L, XL—\$10.00

2XL, 3XL, 4XL—\$12.00

To purchase t-shirts, or for more information, call Larry at 221-3132 Ext. 7-5411, Larry at 221-3132 Ext. 7-5454 or Vickie at 221-3132 Ext. 7-4465.

Fam Jam at Mayor Coleman’s Block Party – Saturday, August 2nd!

Once again Franklin County Children’s Services and Department of Development’s Neighborhood Pride program have partnered to present a fun family focused event to take place on Saturday, August 2nd, 10am – 3pm at downtown’s Columbus Commons.

The event is free and open to the public. Free food! Free Face Painting! Free Bounce Houses! Free entertainment! Free Carousel Rides! Stage performances include a welcome by Mayor Coleman and Franklin County Sherriff Zach Scott, and include performances from Ohio Avenue Dancers, Hannah Ashton Middle School, XClaim Dance and Hosea’s State of Mind and more!

Over 60 community, city and county agencies will host community information tables. City agencies participating include: Columbus Department of Public Safety, Columbus Public Health, Columbus Recreation and Parks Department. Community partners include Target, Molina Healthcare, Kroger, Lowe’s, AT&T Pioneers, Dr. Pepper/Snapple Group, XClaim Dance and a host of city and county agencies. For more information: <http://www.columbus.gov/neighborhoodpride/2014blockparty/> and http://www.franklincountyohio.gov/children_services/news-and-events/events/2014-famjam.cfm



Mayor Michael Coleman at 2013 Fam Jam

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

**For more information,
Call 645-6032 or 216 8988**



Stationary versus Stationery

Stationary is unmoving
Stationery is writing materials

Announcing FACILSKILLS™

Fostering a Culture of Participation

Getting people to work together isn't always easy...

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler in the community, and within the organization. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth and ultimately growing your business.

FaciliSkills™ Workshops are designed for...

- Managers who lead groups or project teams
- Anyone thrust into a leader's role without direction
- Emerging leaders seeking new skills to benefit their organization and advance their careers
- Teams that have stalled mid-project.

Upcoming Faciliskills Class Schedule

**#2 The Art & Science of Self-Mastery, Tuesday August 26, 2014
Please register by August 26, 2014**

**All classes will be held From 8:00 am to 12:00 pm
at 1881 E 25th Ave, Training Facility Room A**

Fees: Members No Charge, Non Members \$95

**CEUs available. For more information or to register, contact
Tami Peters, Department of Public Service 645-2688 or visit**

[http://www.nma-cpsc.org/Assets/
FACILSKILLSRegistrationForm-4-2014.pdf](http://www.nma-cpsc.org/Assets/FACILSKILLSRegistrationForm-4-2014.pdf)

The NMA Leadership Model



Derived from a similar model in *Results Based Leadership* by Ulrich, Zenger, & Smallwood.

July Event Notes

At the July meeting event, many accolades were given to all of those members, Board and Officers who had displayed leadership qualities and participated in community service efforts throughout the year.

Speech contest coordinators Bee Tolber and Teresa Langer worked with a number of high school leaders to encourage more students to take advantage of the contest. We appreciate the efforts and sacrifices of these ladies to ensure great participation from the students!

We met at really good locations and enjoyed delicious food from local eateries in the Columbus area. Locations and menus were primarily selected by Judy Johnson, Beth Fairman Kinney, and Amy Ackerson. Thank you Ladies!

Elaine Brunney was able to obtain our State Certification. Elaine Brunney and Kathy Spatz are now bonded for \$25,000.

We had two fund raisers this year. Cindy Fruth organized candle sales and Teresa Langer organized candy sales. Both efforts contributed significantly to our fund. Thank you ladies!

Past President Terry Neal was

able to secure Sherry Kish as a new NMA Executive Board Member. Welcome Sherry Kish!

Tami Peters did a great job with setting up the Faciliskills classes. Thanks Tami!

Carnell Felton was able to increase membership this year. Along with fellow members Terrell Spencer, Teresa Langer, and Kathy Spatz, membership was increased through new employee orientations. Great job everyone!

Kathy Spatz was able to secure the nationally recognized Hall of Fame award which will be presented to City of Columbus Auditor Mr. Hugh Dorrian. This is the first time ever anyone from Columbus has won anything on the national level! Thanks Kathy and congratulations Mr. Dorrian!

Geneva Christensen did an awesome job with the chapter awards! She was assisted by Teresa Langer.

Sima Gellman has built and manages the NMA Columbus Chapter Website! She continues to heavily contribute to the monthly newsletters assisted by LaVerne Freeman and Geneva Christensen.

July Winners

The 50/50 raffle winner was Jay Gantzer. The prize was \$47.

The Bonus bucks winner was Ron Stewart. The amount was \$20. Next month's prize will again be \$10.

Past President Neal has created a Facebook page and continues to manage it. If you have not done so, please like our page! It can be found at www.facebook.com/NMACPSC.

Terry also hosted a "Where's Terry" contest. The contest produced a lot of participation, created a fun meeting environment, and named monthly winner during member meetings.

Thanks Terry!



Vicky Payne and her mother, who was a guest at the event



Stacey with past President Terry Neal as he passes on the gavel.

“Do the best job you can. When you leave, prepare your successor to lift the bar even higher.”

- Past President Terry Neal



NMA National President Steve Bailey



Bee Tolber and Teresa Langer share the credit for the Speech Contest Contributions

NMA CPSC Officer Installation continued from page 1

someone else. Just be yourself. Learn to be confident and comfortable in your own skin. Know that you bring something to your position that no one else can because you are unique as yourself.

Leverage strengths – yours and other – focus and improve on what you’re good at. Find out what you do really well and become the best at it. Good leaders can identify strengths and utilize each person’s potential.

Have a council of peers – Ask someone you trust how you are doing. Know to whom you can go when you have a problem. Find someone who can tell it like it REALLY is! Someone whom you can safely receive constructive criticism.

Invite dissent – You have to create an atmosphere where people are free to speak up! You don’t want “yes people” who just agree with everything. Likewise, you don’t want to work with people who are just downright disagreeable. You and agree without being disagreeable! Create a safe environment in which everyone can contribute something.

Ready, Fire, Aim – learn by doing – Do something! After a while, you don’t need to collect input, or approval, you make a decision. Plan, be ready, and then act!

The second article was titled “8 Ways to Undermine Yourself as a Leader.”

Violate trust – Place yourself in a position not to violate trust. If you are trusted, people will

follow you.

Be a selfish leader instead of a servant leader – Your goal is to elevate your team and celebrate each person's victories, not your own.

Lack focus and flip-flop on priorities - Your mission should be simple and straightforward for your team to follow and accomplish.

Be user “unfriendly” - If you're not accessible or kindhearted, or if people have to jump through hoops to reach you for a brief moment, it's inevitable that you'll leave a bad taste with someone.

Deal in fantasy instead of science - Vision is crucial. You need to have an end goal and believe in it strongly. However, that vision requires execution to make it a reality. You need to track progress obsessively with metrics so you're able to make real-time adjustments and tweaks. Without this, you're just a used-car salesman spinning the wheels of everyone you meet.

Lack passion and creativity – If you are going to ask someone else to do something, you have to do it too! If you want your team members to think outside the box, why are you coloring inside the lines? Let people know you believe in what you are doing.

Play checkers instead of chess – As a leader, think a few moves down the board.

Act as if it’s just about what you say – It’s all about the way you make other people feel. You want to bring out the best in others. Make them want to come to work and feel valued in your presence.

NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Bruce Black is currently President of the Berwick Civic Association, and mentors high school students.

Julia Carter is a volunteer at Big Brothers/Big Sisters at Eastmoor High School.

Stacey Cooperwood is President of the Glenwood Recreation Center CRC Board.

Jeff Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month.

Cindy Fruth continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church. She also volunteered Easter Egg Hunt at New Horizons

Community Church of God

Beth Fairman Kinney is president of the United Crestview Area Neighbors Civic Association, and mentors high school students. She was a volunteer at Clinton Elementary Health and Wellness Week.

Judy Johnson volunteered at the Mid-Ohio Food Bank in Grove City.

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Terry Neal volunteers on the Board of Directors for the Eastgate Garden Civic Association.

Tami Peters continues to volunteer for the



Ginkaku-Ji Karate Dojo.

Jan Reese volunteers at Golden Endings Golden Retriever Rescue.

Kathy Spatz volunteers on the Westerville Shade Tree Commission, and helped with the Spring Landscape Seminar and Arbor Day activities.

Terrell Spencer currently holds the office of President for The Livingston Heights Place Civic Association.

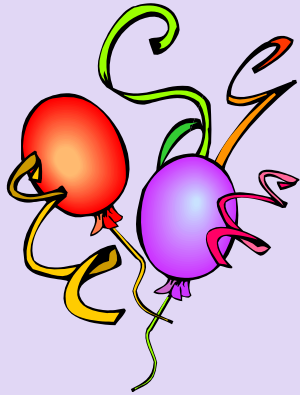
Marcellus Stewart is a volunteer for the America Men's Shelter .

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program.

Jeff Ushry is a Youth football Coach with the Columbus Ice and volunteers for the Eastmoor Academy Touchdown Club.

Scott Ward is an American Legion Executive Board Member and an AUSA Executive Board Member.

NMA-Lighthouse News



Award Certificates Presented at the July Event



NMA Calendar

2014



August

- 7 National Lighthouse Day
- 15 Relaxation Day



September

- 1 Labor Day
- 21 International Day of Peace
- 23 Fall Begins
- 25 Rosh HaShanna (Jewish New Year)
- 26 NMA Annual Conference



October

- 3 Yom Kippur
- 13 Columbus Day
- 31 Halloween



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2014-JUNE 2015

Officers/Term End	Name	Phone	Email
President	Stacey Cooperwood	645-6219	SMCooperwood@columbus.gov
1st Vice President	Scott Ward	645-1834	RSWard@columbus.gov
2nd Vice President	Jeff Emhuff	645-3655	JTEmhuff@columbus.gov
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Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Terry Neal	221-3132x75480	tneal@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
National Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
Board of Directors			
At Large/2015	Barb Crawford	645-8248	bcrawford1@columbus.gov
Development/2016	Beth Fairman Kinney	645-7116	bfkinney@columbus.gov
Public Safety/2016	Teresa Langer	645-4128	tlanger@columbus.gov
Public Service/2016	Ray Gantzer	645-0413	RJGantzer@columbus.gov
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Terry Neal	Past President	Safety/Fire	TNeal@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, LaVerne Freeman, Editor; Geneva Christensen, Sima Gellman, Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, Steve Bailey, LaVerne Freeman, Geneva Christensen, Beth Fairman Kinney, Teresa Langer, Terry Neal and Tami Peters contributed to this month's issue. Submit articles to: lafreeman@columbus.gov or NMA-Lighthouse@columbus.gov.