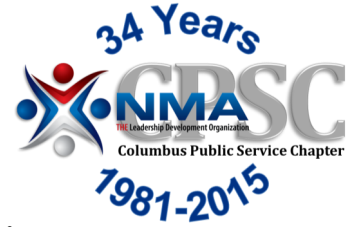




The Lighthouse



NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981

Columbus to Host East LDC

Influencing the Path Forward!!

The 2015 East Leadership Development Conference will be held at the Sheraton at Capitol Square in downtown Columbus on May 28-30. We are excited to host our EAST LDC attendees and welcome NMA participants to our beautiful city.



An awesome 2015 East Leadership Development Conference where you will be given the tools to hone your leadership skills as well as learn additional skills from NMA Leaders and other members.

There's still time to register! For more information, go to: <https://nma1.org/2015-east-ldc/>

April 2015

Visit the Columbus Public Service Chapter website:

www.nma-cpsc.org

Visit us on Facebook at

www.Facebook.com/NMACPSC

Read the latest issue of Breaktime at

www.nma1.org/nma-breaktime

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NMA Family Scrapbook



**We
Welcome
New
Member
Wynne
Spann**



Board member Terrell Spencer was presented with the "2014 Safety Professional of the Year Award" at the Mayor's Awards Ceremony on March 19, 2015. Way to go Terrell!

**Get Well
Soon
Terry Neal!**

A Message From Our National Director

By Kathy Spatz

Hello members, what an outstanding year 2015 is turning out to be for the Columbus Public Service Chapter (CPSC)! National Chair, Nancy Bennett has challenged the membership to continue its emphasis upon leadership and this year's tag line is – "Influencing the Path Forward".

Our chapter was founded upon the assumption that Columbus' capacity for service hinges fundamentally on a strong system of leadership, collaboration and professional development. Interestingly, the challenges Columbus faced in 1981 when the FIRST public service chapter was formed are similar to today's pressures for innovation and need to hone our knowledge, skills and abilities of for our continued standard of excellence.

In recognition and support of this leadership, our CPSC chapter is preparing for the East Leadership Development Conference downtown on May 28-30, 2015. Chapter leaders have had a critical role in the planning and are preparing to present key educational sessions sharing their experience and learning lessons to novice and practiced NMA leaders from corporate, community and public chapters. In honor of our recognition as one of the most intelligent cities, the conference opener will include a trivia contest to introduce visitors to Columbus and testing their overall problem solving abilities!

Several recent highlights and ongoing efforts include:

We recently held the Chapter Speech Contest with Chapter leaders preparing a catered dinner for the eight high school contestants, their families and members

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Announcements

May Breakfast Event

East Leadership Conference breakfast
 Friday, May 29, 2015, 7:00 am – 9:00 am
 Sheraton at Capitol Square

Agenda

- 7:00-7:45** Networking Breakfast
- 7:45-9:00** General Session: *Opening remarks by Nancy Bennett, 2015 National Chairman and Steve Bailey, NMA President*

More details to be announced

2015-2016 Election Results

Listed below are the final election results to be affirmed at the April 30th Members Meeting.

Officers

- President:** Jeff Emhuff
- First Vice President:** Teresa Langer
- Second Vice President:** Beth Fairman Kinney
- Secretary:** Amy Ackerson
- Treasurer:** Halima Carter

Board of Directors

- At Large:** Terrell Spencer/2017
- Public Utilities:** Cindy Fruth/2017
- Technology:** Margaret McDougald/2017
- Development:** Yvette Aniagolu/2016, (Filling Vacated Seat)
- Public Safety:** Terry Neal/2016, (Filling Vacated Seat)
- Public Service:** Jay Gantzer/2016
- SWACO:** Albert Iosue/2016

National Director

Kathy Spatz/2018

Chairs and Committee Members

- Geneva Christensen – Chapter Awards
- Bee Tolber - Community Service Chair
- LaVerne Freeman – Community Service Co-Chair
- Rhonda Brown – Membership Chair
- Professional Development – Vacant
- Judy Johnson – Programs
- Sima Gellman – Public Relations

Benefits Available for NMA Members!

Your “key to savings!”

AND MORE...

NMA members have access to exclusive savings on our endorsed programs. The savings that people enjoy can more than cover their annual national (and often local) membership dues.

Through NMA, members are treated to special, competitive offers, dedicated customer-service teams, and individualized treatments in order to offer you multiple opportunities to save money via your Association membership.

To view a list of your member benefits and access links for all of them, go to www.nma1.org.



"If we can understand the connection between what we do and how the organization we are part of serves others, we will have a clearer long view that transcends our in-box."

-Ray Blunt

Mayor Coleman Announces Neighborhood Pride's 16th Season Five neighborhoods in 2015

A new season is starting for Neighborhood Pride, Mayor Coleman's initiative to engage residents, businesses and volunteers to clean-up, fix-up, beautify and strengthen residential neighborhoods.

The 2015 Neighborhood Pride Areas are:

North of Broad & Near East Side May 4-8

Cedar Run June 8-12

Highland West July 13 – 17

Weinland Park & Milo Grogan September 14 – 18

Scioto Southland October 19 – 23

Neighborhood Pride is a partnership between residents and the City of Columbus, created by Mayor Coleman in 2000, spurring City Departments to bring a wide variety of coordinated neighborhood services into specific areas for a week. In Pride's first fifteen years, 84 neighborhoods were serviced and more than 71,791 parcels inspected, 2,367 streetlights repaired, 1,390 tons of bulk trash has been picked up, 28,403 catch basins inspected, and 8,531 fire hydrants painted during Neighborhood Pride weeks. In addition, over 1,000 businesses have given back over \$1 million dollars of in-kind goods and services to their communities through the Neighborhood Pride Partners program.

On August 29th, Neighborhood Pride and Franklin County Children's Services will present FamJam at Mayor Coleman's Block Party at the Columbus Commons from 10am-3pm. This family friendly event will feature food, fun, and wellness demonstrations.

For more information please visit:

www.columbus.gov/neighborhoodpride or www.facebook.com/NeighborhoodPride



Message From Our Director

Continued from Page 1

Participating in City-wide Orientation to meet and greet new employees and recruiting new members.

Participating in Health Benefit Fairs to recruit new members

Members have consistently logged nearly 300 volunteer hours annually

The Chapter has received a national award for 4 out of the last 5 years for communication and the newsletter

The Chapter has received a national award for Professional Development for the last three years

The Chapter has consistently received an Excellent and Superior rating combining the leadership efforts in the City, communication, membership programs, award recognition and community service for the last 25 years

The monthly webinars have provided chapter members to learn a variety of skills and keep current of trends regarding decision making, social media, problem solving, project management.

Personally, I want to thank you for the opportunity to serve as a National Director and your support as the 2015 National Secretary. As with many efforts, it's all about the principle of proportions and I have found that I have been richer for the opportunity to serve and learn in this leadership role. I look forward to continuing to see my follow members out there leading from the front. A quote I am fond of is "If your actions inspire others to dream more, learn more and become more, you are a leader", John Quincy Adams.



National Director Kathy Spatz



Members are invited to like our Facebook page, which can be found at

www.facebook.com/NMACPSC.

There is a link to the page from our website, which can be found at

www.nma-cpsc.org.

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

**For more information,
Call 645-6032 or 216 8988**

NMA now has a full calendar of webinar discussions and pre-recorded programs. Many of the third Thursday webinars are available for CEU credit. The full calendar can be found at <https://www.nma1.org/nma-webinars-calendar>

2015 Professional Development Calendar

Month	Topic	Facilitator(s)
May 21	Conflict Management (CEU)	Don Hart and Guest
June 18	Dealing with Difficult People (CEU)	Laura Spamer
July 16	Partners & Facilitated Courses, e.g. BTE	Steve Bailey, CM
August 19	Effective Performance Appraisals (CEU)	Lisa Hart
September 17	Making Assumptions (CEU)	Bob Noel
October 15	Business Communications	Melinda Hester, CM (Tentative)
November 19	Presentation Skills	TBD
December 17	Building Websites	Judd Sloan, CM

SPECIAL NMA pre-Recorded Series Coming in 2015
A series of videos designed to help chapter leaders and members learn how their association is organized and how to benefit from that knowledge.

June 2015	NMA Series: Our NMA History	Steve Bailey, CM
July 2015	NMA Series: The NMA Leadership Model	Lisa Hart
August 2015	NMA Series: Organizational Structure of NMA	Steve Bailey, CM
September 2015	NMA Series: Professional Development	Renée Stewart, PhD.
October 2015	NMA Series: Member Services	Judd Sloan, CM
November 2015	NMA Series: Communications	Joe Morano, CM
December 2015	NMA Series: Recognition	Laura Spamer

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

April Event Notes

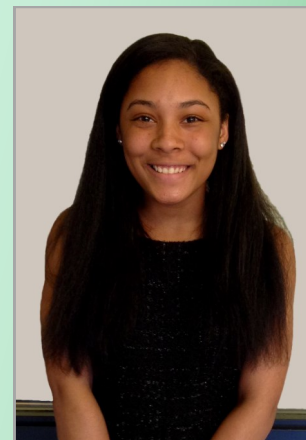
The April 2015 member meeting event convened during dinner hours at one of our favorite restaurants, The Hickory House in Gahanna! It is always a great time to let your hair down and relax with peers after work hours; we did just that! In addition to the great food and fellowship, members did not forget the purpose for the gathering. We launched the business portion of the evening with the pledge of allegiance led by chapter President, Scott Ward. Invocation promptly followed and was led by Judy Johnson.

In the absence of past president Terry Neal, Board member Teresa Langer announced the NMA Officers and Board Members for 2015-2016 (See page 3). Officers will be installed at the July installation dinner meeting with National President, Steve Bailey conducting the installations.

President Scott Ward read the constitution amendment submitted by past president Terry Neal and was passed with a voice vote. Click [here](#) for amendment details.

Lastly, but definitely not least, our guest speaker was announced. Asia Livingstone is an 11th grade student at Columbus School for Girls and our Chapter’s 2015 Speech Contest winner! This talented young lady presented her speech to the members. Although Asia has a quiet and calm countenance, her message and delivery is strong and fierce! We were all challenged to “never settle for being ordinary or average. As leaders, we have convictions to defend at any cost.” Wow! Great speech Asia!

More information and details are to come, but Asia will be competing at the East Leadership Development Conference (LDC) to be held here in downtown Columbus, at the Sheraton Hotel on May 29th. Let’s all plan to be there to support our own!



Asia Livingstone

The future belongs to those who believe in the beauty of their dreams.

- Eleanor Roosevelt

April Winners

The **50/50 Raffle** was \$41, and the winner was **Carnell Felton**

Melanie Mallett’s name was drawn for **Bonus Bucks**. Since she wasn’t present, the \$30 prize will return to the fund which will grow to \$40.



Asia Livingstone presents her winning speech at the April meeting

NMA Calendar 2015

May



- 7 National Day of Prayer
- 8 NMA Webinar: *Leadercast 2015*
- 10 Mothers' Day
- 14 Chapter Board Meeting
- 21 NMA Webinar: *Conflict Management*
- 24 Shavuot (Jewish Holy Day)
- 25 Memorial Day
- 28-30 East Leadership Development Conference

June

- 1-6 Management Week
- 11 Chapter Board Meeting
- 18 NMA Webinar: *Dealing with Difficult People*
- 21 Summer Solstice
- 21 Fathers' Day

July

- 3 Independence Day observed
- 4 Independence Day
- 9 Chapter Board Meeting
- 16 NMA Webinar: *Partners & Facilitated Courses*
- 26 Parents' Day

NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Yvette Aniagolu is the Chair of Weavers of Nigeria Charitable Donations Committee, and volunteers at the Community Outreach with the Center for Healthy Families.

Bruce Black is currently President of the Berwick Civic Association, and mentors students from OSU, CAHS and The Graham Schools.

Julia Carter volunteers for the Mentoring for Leaders of Tomorrow program

Jeff Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month.

Cindy Fruth continues to volunteer as the Treasurer of the

Columbus Employees Association and is also the Treasurer of her church.

Debbie Ioia is Secretary of the Executive Board at Central Ohio Chapter of Huntington's Disease Society of America (HDSA).

Beth Fairman Kinney is president of the United Crestview Area Neighbors Civic Association; mentors students from OSU, CAHS and The Graham School

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Victoria Landrum volunteers with Behind Their Eyes

Terry Neal volunteers on the Board of Directors for the Eastgate Garden Civic

Association.

Tami Peters continues to volunteer for the Ginkaku-Ji Karate Dojo.

Kasia Richey volunteers with the Project Mentor Program at South High School with Big Brothers, Big Sisters of Central Ohio.

Kathy Spatz volunteers on the Westerville Shade Tree Commission.

Terrell Spencer currently holds the office of President of The Livingston Heights Place Civic Association.

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program.

Jeff Ushry is a tutor at Eastmoor Academy where he also volunteers for the Touchdown Club.

Scott Ward is an Executive Board Member for American Legion and the Association of the United States Army.



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2014-JUNE 2015

Officers/Term End	Name	Phone	Email
President	Scott Ward	645-1834	RSWard@columbus.gov
1st Vice President	Jeff Emhuff	645-3655	JTEmhuff@columbus.gov
2nd Vice President	Vacant		
Secretary	Amy Ackerson	645-8119	aackerson@columbus.gov
Treasurer	Elaine Brunney	645-5705	embrunney@columbus.gov
Immediate Past President	Terry Neal	221-3132x75480	tneal@columbus.gov
National Director	Kathy Spatz	645-0487	kaspatz@columbus.gov
National Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
Board of Directors			
At Large/2015	Barb Crawford	645-8248	bcrawford1@columbus.gov
Development/2014	Beth Fairman Kinney	645-7116	bfkinney@columbus.gov
Finance-Fleet/2014	Terrell Spencer	645-6133	tlspencer@columbus.gov
Public Safety	Teresa Langer	645-4128	tlanger@columbus.gov
Public Service/2015	Ray Gantzer	645-0413	RJGantzer@columbus.gov
Public Utilities/2015	Cindy Fruth	645-7304	cmfruth@columbus.gov
SWACO/2014	Albert Iosue	871-5100	albert.iosue@swaco.org
Technology/2014	LaVerne Freeman	645-0550	lafreeman@columbus.gov
Committees			
Chapter Awards	Geneva Christensen	645-5384	gchristensen@columbus.gov
Community Service	Bee Tolber	645-7496	vvtolber@columbus.gov
Membership	Carnell Felton	645-3138x1202	cbfelton@columbus.gov
Programs	Judy Johnson	645-0526	JAJohnson@columbus.gov
Professional Development	Tami Peters	645-2688	tlpeters@columbus.gov
Public Relations	Sima Gellman	563-1389	sima@columbus.rr.com
Executive Advisory Committee			
	Title	Agency	
Derek Anderson	Deputy Director	Public Utilities	DHAnderson@columbus.gov
Gary R. Cavin	Director	Technology	GRCavin@columbus.gov
Sherry Kish	Deputy Chief of Staff	Mayor's Office	SRKish@columbus.gov
Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
Terry Neal	Past President	Safety/Fire	tneal@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, LaVerne Freeman, Editor; Sima Gellman, Geneva Christensen, Teresa Langer, Terry Neal and Kathy Spatz, Committee Members. Amy Ackerson, Judy Johnson, Beth Fairman-Kinney, Kathy Spatz and Teresa Langer contributed to this month's issue. Submit articles to: lafreeman@columbus.gov or NMA-Lighthouse@columbus.gov.