



The Lighthouse

**NMA...The Leadership Development Organization
Columbus Public Service Chapter**
The *first* Public Sector Chapter - est.1981



OUR ANNUAL HOLIDAY EVENT!!

Our party was held at the Hickory House where NMA members played "Dirty Santa", took home nice gifts and/or poinsettias, ate good food and mingled with friends.



Lesley Carter reading "Twas the Night Before Christmas" for our Dirty Santa game.



Members Laverne Freeman-Smoot, Keith King and others watch as Darrell opens his Dirty Santa gift selection.



Some lucky winners took home beautiful poinsettias!



Member Darrell Gates and Retired member Victoria Landrum.

December 2017

Visit the Columbus Public Service Chapter website:

www.nma-cpsc.org

Visit us on Facebook at [www.Facebook.com/NMACPSC](https://www.facebook.com/NMACPSC)

Read the latest issue of Breaktime at www.nma1.org/nma-breaktime

Inside this issue:

Award for Hugh J. Dorrian.....	2
NMA Calendar	3
2018 NMA National Chair	4
New Chair remarks	5
Remarks continued.....	6
Trip to Taiwan	7
What is NMA	8
Helping Hands.....	9
NMA Leadership Model	9
Officer Directory	10



NMA Family Scrapbook



Let us know about your new additions, or those needing our thoughts and prayers

FAREWELL TO A LEGEND

City Auditor Mr. Hugh J. Dorrian said his final farewell as he looks forward to retirement. Our NMA President Teresa Langer and Secretary Lezley Neal presented him with the “*Certificate of Appreciation*” plaque pictured below. Mr. Dorrian has been a long standing supporter of our organization, and is also the recipient of the National “*Hall of Fame Award 2012-2014*” and the Chapter’s “*Gold Knight of Leadership Award 2001-2002.*”



Announcements

January Member Meeting Event

DATE: Tuesday, January 30, 2018

TIME: 11:15 a.m.—12:45 p.m.

LOCATION: S.M.O.C. 1250 Fairwood Avenue
Lower Level

MENU: Brunch Buffet—Chicken and
Waffles, Eggs, Bacon, Sausage,
Potatoes, Biscuits, Cinnamon
Rolls, Coffee, Juice and Water

AGENDA:

- 11:15 Registration
- 11:35 Pledge of Allegiance and Invocation
- 11:45 Brunch is Served
- 12:05 Guest Speaker: Kay Wilson,
Executive Director of LeaderSpark
- 12:30 Committee Reports, Incentives
- 12:45 Meeting Adjourned

Make reservations by Thursday, January 25th to Lesley
Carter at lacarter@columbus.gov or 614-645-3153.

**(Please RSVP with any food allergies or dietary
restrictions)**

Guest Fee: \$12

Don't forget to bring your pop can tabs for Ronald
McDonald House

NMA Calendar

January

- 1 New Year's Day
- 15 Martin Luther
King Jr Day

February

- 14 Valentine's Day
- 19 President's Day





All are welcome to attend:

**City of Columbus
Toasters**

Meetings:

**1st, 2nd & 3rd Thursday of every
month at**

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:30 PM

**For more information,
Call 645-6032 or 216-8988**

You Are Invited!

2018 NMA National Officer Installation

Thursday, December 14

12:00 pm EDT

Join us LIVE via Zoom.us

and

Meet Your National NMA Leadership Team for 2018

Our 2018 National NMA Officer

Kathy Spatz

2018 Chairman of the Board
Columbus Public Service Chapter
Columbus, OH



Kathy joined the Columbus Public Service Chapter:

- 1997 Joined the Chapter as an “At Large” member
- 1998-2014 Facilitator for SMS and Faciliskills classes for members
- 2003 Joined Chapter Board of Directors
- 2004-2008 Chair of the Chapter Board of Directors
- 2008 Received the Gold Knight of Leadership Award from Buckeye Council
- 2009 Chapter President
- 2010-2011 Chapter Committee Chair
- 2012-2013 NMA National Director
- 2014 NMA Northeast Area Chair
- 2015 NMA National Secretary
- 2016 NMA National Treasurer
- 2017 NMA National Vice Chair
- 2018 NMA National Chair

***For those that didn't have the opportunity to join the installation live
please see Kathy's remarks***

2018 NMA Chair of the Board Comments

Thank you Lisa for your kind words of introduction. Taking the reins has been made easier by your leadership this year as Chairman. I know I speak for the entire Board of Directors in saying thank you for your commitment to NMA and the membership we serve.

My sincerest thank you and appreciation go out to my fellow Officers, Board Directors, Lifetime Directors and members. I am humbled and honored that you have entrusted me with this responsibility.

I must recognize the counsel and leadership advice of many Lifetime Directors but particularly my mentor from the Columbus Public Service Chapter, Bill Mahaffey, CM.

Finally, a special thank you goes to my family. They have been steadfast partners on this journey with me. Their encouragement and support have made it possible for me to continue my personal growth and professional development.

A few minutes ago, you had a chance to meet Shelly Menke, Michelle Lewis, CM and Scott Chesnut virtually taking their oath. As mentioned, Lisa Hart, CM will round out the 2018 leadership team as the Past Chair and my mentor this year. Our focus will be on the fundamental ideals of NMA. Key questions we will be exploring are NMA's continuous improvement and how to best position the organization in the future.

I would like to share with you a Chinese proverb that ties into our NMA core values for the upcoming year: When planning for a year, plant corn. When planning for a decade, plant trees. When planning for life, train and educate people.

There is a significant body of work regarding the analogy between organizational growth and leadership. Experts have debated growth and servant leadership as natural and positive processes. They are typically adaptive to both external and internal changing conditions.

Similarly, people, like plants are interrelated systems that require cultivation to encourage growth in new areas and develop new skills.

To bring this to a correlation with NMA: to remain healthy, we must receive nourishment or support for each other and provide a framework for members to change themselves and their Chapters in their changing company and community environments.

An example of this open growth concept is presented by the Banyan tree.

They have been called "trees that walk", because over time they grow step by step. What makes the Banyan unique is that a single tree may look like a whole grove of trees, for it has many trunks.

As a rule, it begins life in the top of another tree after birds drop a random seed. A sprout needs the collaborative support of a host tree for initial growth and provides a framework for the aerial roots.

Continued on next page.....

Keeping in mind this new growth as the roots reach the ground from above strengthens it and creates opportunities for the formation of an independent support structure that eventually merges into the whole tree.

Along the way the Banyan roots are open to the air and potential damage, but eventually they reach the ground. This additional structure adds to the strength and stability of the ever increasing foundation. This continuous and seemingly random change allows the tree to spread and grow in unique and amazing ways.

Similarly, each NMA member has the ability to impact the health and vitality of our organization. The Chapters and its members are flexible, adapt to changing conditions, and yet continue to be resilient in the protection of core principles.

Maintaining this balance can be a significant challenge, but it is vital for both the Banyan tree and NMA.

As we embark on the vision for next year, the focus will be on “Growing NMA”.

Currently we are conducting a national member growth initiative- “Each One Reach One – Lose None” that will continue through 2018. For those of you not familiar with the details, this is a team effort, with the overall goal of each Chapter increasing strength and membership.

Charles F. Kettering encouraged participation and growth in his Foremen’s Club and stated:

“Like so many have said before me:

Get involved:

You won’t ever regret it:

You will receive so much more than you give:

Go- pay it forward.

I challenge each of you to take to heart that “Each one Reach one; Lose none” will make a difference in the growth of NMA. Each of us is a proud member of the organization with a success story to tell.

This enthusiasm is contagious and when shared will plant the seed of an idea and a reason for a colleague or friend to become a part of NMA.

Again, I am honored to be here today and pleased to be sharing this moment with each of you.

Being a member of NMA continues to be a joy and a privilege that I am grateful for every day.

The opportunities afforded me as a part of the NMA family has been enriching as well challenging.

I am looking forward to our efforts in this upcoming year, adding to our overwhelming foundation of leadership and heritage while “Growing NMA”.

In closing, since I was not able to do so in September, I want to take a moment to acknowledge our 2017 NMA National Award recipients. Congratulations to George Shultz, our 2017 Executive of the Year; Gordon England, our 2017 Hall of Fame; and Kathleen Zurlinden, our 2017 National Member of the Year award winners.

Again, thank you for this humbling and prestigious opportunity to serve the NMA membership in 2018.

Kathy Spatz

*NMA Delegation Trip to the 2017 IMC Conference, Taipei, Taiwan
October 31, 2017 – November 8, 2017*

The purpose of the trip was to explore the possibility of NMA and the International Management Council (IMC) of Taiwan joining efforts as sister organizations. Discussions centered on the previous history of both associations. Both NMA and IMC began in Ohio with similar missions, visions and goals of leadership development and providing training to employees. The IMC in America merged with and members became a part of NMA nearly seven years ago. This left the IMC of Taiwan behind because of differing governmental structures. Members continue to support sister agencies of YMCA, Lions and Rotary Clubs in their mission of service to the community in Taiwan.

NMA’s organizational structure and the Professional Development programs were identified as a potential value for their IMC membership and as a tool to promote professional development for young professionals and entrepreneurs. In order to better understand the IMC, its mission, goals and diversity of membership as a whole, the delegation had the opportunity to visit six different chapters to learn about the business and culture in these distinct regions of Taiwan.

As officers of NMA, Kathy Spatz and Michelle Lewis, CM, were presented with this unique opportunity to attend the IMC Conference and represent NMA as Ambassadors.



Shown: IMC of Taiwan Leadership team and NMA delegates after business meetings in Taipei



Shown: Left to right - while at the IMC Conference, Kevin Ho, IMC International Affairs Chair, Pei-juin Chen, artist and creator of the 2017 / 2018 conference artwork, and Kathy Spatz



On stage after introduction at the 2017 IMC of Taiwan Conference. From left to right – Simon Chang, Kevin Ho, Kathy Spatz, Michelle Lewis, CM, Michael Lewis, Tony Pan



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations and communities.

Helping Hands

Yvette Aniagolu – helps with the Center for Healthy Families for Christmas.

Bruce Black – is President of the Berwick Civic Association.

Cindy Fruth – continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Renée Hudson—volunteers through Big Brothers Big Sisters mentor program.

Debbie Ioia – Secretary of the Executive Board at Central Ohio Chapter of Huntington’s Disease Society of America (HDSA), and also volunteers as a 4th grade Sunday school teacher at her church.

Beth Fairman Kinney – Treasurer of the United Crestview Area Neighbors Civic Association.

Teresa Langer – continues to sell candy bars to support the NMA speech contest.

Lisa Landoll – volunteers at the information desk at Riverside Methodist Hospital.

Victoria Landrum – volunteers with Stories Behind Their Eyes – Human Trafficking Awareness.

Lezley Neal – volunteers as the Treasurer for the Labor and Employment Law Association (LELA), at Capital University Law School.

Terry Neal – volunteers on the Board of Directors for the Eastgate Garden Civic Association, and currently attending the Civilian Police Academy.

Tami Peters – continues to volunteer for the Ginkaku-Ji Karate Dojo.

Kathy Spatz – volunteers on the Westerville Shade Tree Commission.

Terrell Spencer – currently holds the office of President of the Livingston Heights Place Civic Association.

Bee Tolber – volunteers at the North Central Area Commissioner, Big Brothers Big Sisters mentor, Columbus City School Board, Tray Lee Center volunteer, also a St. Stephen’s Community House CCS Mentorship Program.

Jeff Ushry – tutors at Eastmoor Academy where he also volunteers for the Touchdown Club and is a member of the EABPTA.

Scott Ward – Executive Board Member for the American Legion and the Association of the United States Army.

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

NMA OFFICERS AND BOARD MEMBERS JULY 2017—JUNE 2018

Officers	Name /Term	Office Phone	Department	Email
President	Teresa Langer	614-645-4128	Public Safety/Fire	tlanger@columbus.gov
1st Vice President	Bee Tolber	614-645-7496	DPU/DoSD	bvtolber@columbus.gov
2nd Vice President	Beth Fairman Kinney	614-645-5220	Neighborhoods	bfkinney@columbus.gov
Secretary	Lezley Neal	614-645-0422	Public Service/Support	lrneal@columbus.gov
Treasurer	Rhonda Brown	221-3132x75653	Public Safety/Fire	rbrown@columbus.gov
Past President	Jeff Emhuff	614-645-3655	Development/Code Enforcement	jtemhuff@columbus.gov
National Director 2018 National Chairman	Kathy Spatz	614-645-0487	Recreation & Parks	kaspatz@columbus.gov
Lifetime Director 2004 National Chairman	Bill Mahaffey, CM	614-795-1582	Retired	Billm4715@sbcglobal.net
Board of Directors				
At Large	Terrell Spencer 2019	614-645-6133	Finance/Fleet	tespencer@columbus.gov
Development	Yvette Aniaogolu 2018	614-645-3692	Development/Fiscal	ykaniagolu@columbus.gov
Public Safety	Terry Neal 2019	221-3132x75474	Public Safety/Fire	tneal@columbus.gov
Public Service	Catrina Whitlock 2019	614-645-0529	Public Service/ Refuse	cdwhitlock@columbus.gov
Public Utilities	Cindy Fruth 2019	614-645-7304	DPU/Fiscal	cmfruth@columbus.gov
Technology	Margaret McDougald 2018	614-645-1608	DoT Fiscal	mabrowder@columbus.gov
SWACO	Albert losue 2018	614-871-5100	SWACO	Albert.losue@swaco.org
Committees				
Chapter Awards	Amy Ackerson	614-645-8119	DPU/Water	aackerson@columbus.gov
Community Service				
Membership	Geneva Christensen	614-645-5348	Public Safety/Fire	gchristensen@columbus.gov
Professional Develop.	Carnell Felton	614-645-3138	DPU/DoSD	cbfelton@columbus.gov
Programs	Lesley Carter	614-645-3153	DPU/DoSD/Compost	lacarter@columbus.gov
Public Relations	Renée Hudson	614-645-4423	Public Safety/Police	rhudson@columbuspolice.org
Executive Advisory Committee				
Name	Title		Agency	Email
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Nichole Brandon	Director		Human Resources	nmbrandon@columbus.gov
Dr. Ned Pettus, Jr.	Director		Public Safety	NPettusjr@columbus.gov
Jeff Emhuff	Past President		Development/Code Enforcement	jtemhuff@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, thanks to Editor Renée Hudson with assistance from Teresa Langer, Lesley Carter, Bee Tolber and Kathy Spatz.