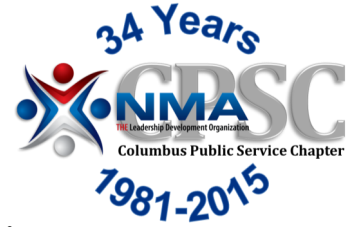




The Lighthouse



**NMA...The Leadership Development Organization
Columbus Public Service Chapter**
The first Public Sector Chapter - est.1981



A Letter From Our President Jeff Emhuff

Greetings to the members of NMA's Columbus Public Service Chapter! I hope everyone has had an enjoyable summer so far. It's hard to believe that school has started and Buckeye football is just around the corner!

My name is Jeff, and I am the Chapter President for this year. I just wanted to write a short article to introduce myself and take few moments to talk about what I want to focus on and hope to accomplish over the next 12 months.

I work in the Department of Development as code enforcement officer. I have been with the City a little over four and one-half years and with NMA for about three years. My experience before joining the City includes being an Army officer, owning my own business, and working in the transportation Business.

For most of my professional career, I have been in a leadership or managerial position. I am always looking to improve myself and my skills, and that is one of the many things that initially attracted me to NMA.

I believe that NMA in general, and the Columbus Public Service Chapter specifically, provide a great value for anyone who is aspiring to be a leader in their personal, professional, and community roles.

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July-Aug 2015

**Visit the Columbus
Public Service Chapter
website:**

www.nma-cpsc.org

Visit us on Facebook at

[www.Facebook.com/
NMACPSC](http://www.Facebook.com/NMACPSC)

**Read the latest issue of
Breaktime at**

[www.nma1.org/nma-
breaktime](http://www.nma1.org/nma-breaktime)

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NMA Family Scrapbook



Members are invited to like our Facebook page, which can be found at

www.facebook.com/NMACPSC

There is a link to the page from our website, which can be found at

www.nma-cpsc.org.



NMA's Helping Hands

NMA believes in Community Service, and our members volunteer many hours of their time to help make a difference:

Yvette Aniagolu is the Chair of Weavers of Nigeria Charitable Donations Committee, and volunteers at the Community Outreach with the Center for Healthy Families.

Bruce Black is currently President of the Berwick Civic Association, and mentors students from OSU, CAHS and The Graham Schools.

Julia Carter volunteers for the Mentoring for Leaders of Tomorrow program

Jeff Emhuff volunteers at the Franklinton Tutoring Program at Avondale Elementary School.

LaVerne Freeman helps out with childcare at her church two Sundays each month.

Cindy Fruth continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Debbie Ioia is Secretary of the Executive Board at Central Ohio Chapter of Huntington's Disease Society of America (HDSA).

Beth Fairman Kinney volunteers at CRC Kids Club, the United Crestview Area Neighbors Civic Assoc., and mentors students from CAHS, The Graham and Metro Schools.

Teresa Langer continues to sell candy bars to support the NMA speech contest.

Lisa Landoll volunteers at the information desk at Riverside Methodist Hospital.

Victoria Landrum volunteers with Behind Their Eyes

Terry Neal volunteers on the Board of Directors for the Eastgate Garden Civic Association.

Tami Peters continues to volunteer for the Ginkaku-Ji Karate Dojo.

Kasia Richey volunteers with the Project Mentor Program at South High School with Big Brothers, Big Sisters of Central Ohio.

Kathy Spatz volunteers on the Westerville Shade Tree Commission.

Terrell Spencer currently holds the office of President of The Livingston Heights Place Civic Association.

Bee Tolber continues to volunteer as a mentor in the Alpha Minority Youth Engineering program.

Jeff Ushry is a tutor at Eastmoor Academy where he also volunteers for the Touchdown Club.

Scott Ward is an Executive Board Member for American Legion and the Association of the United States Army.



Announcements

September Event

DATE: Wednesday, September 16, 2015

TIME: 11:15 AM—12:45 PM

LOCATION: Peking Dynasty Restaurant
2210 East Livingston Avenue

MENU: Family Style: General Tso’s
Chicken, Beef with Vegetables,
Wor Su Gui, White and Fried Rice,
Choice of Egg Roll or Soup

AGENDA:

- 11:15 Registration & Social Time
- 11:30 Invocation and Pledge of Allegiance
- 11:45 Lunch is Served
- 12:00 **Speaker: Rick Isbell, Veteran’s Affairs Coordinator**
- 12:30 President: Jeff Emhuff, Committee Reports
- 12:40 50/50 Raffle & Bonus Bucks Drawing
- 12:45 Adjourned

Please make your reservations by Friday, September 11th to Judy Johnson, jajohnson@columbus.gov or 645-0526 (Let us know if you are bringing a guest)

Don’t forget your canned goods for the Mid-Ohio Food Bank and your Pop Tabs for Ronald McDonald House

Benefits Available for NMA Members!

Your “key to savings!”

AND MORE...

NMA members have access to exclusive savings on our endorsed programs. The savings that people enjoy can more than cover their annual national (and often local) membership dues.

Through NMA, members are treated to special, competitive offers, dedicated customer-service teams, and individualized treatments in order to offer you multiple opportunities to save money via your Association membership.

To view a list of your member benefits and access links for all of them, go to www.nma1.org.





Our Chapter is currently in need of a chairperson for our **Public Relations Committee. This position includes being **Editor** for our NMA Lighthouse publication as well. If interested, email Teresa Langer at TLanger@columbus.gov**

“Good management is the art of making problems so interesting and their solutions so constructive that everyone wants to get to work and deal with them.”

— [Paul Hawken](#)

A Letter from our President Continued from page 1

NMA provides fellowship, educational, and volunteer opportunities that few other organizations can offer. I am honored and humbled to be a part of this well-respected organization.

My first goal is to increase our chapter membership over the next year. I'll be the first to admit that I'm not the most outgoing or vocal person, but I am challenging myself to be the head cheerleader for our chapter and to spread the word. I believe every member is an ambassador, and I am challenging all the members to spread the word as well. The leadership is looking at new ways to reach City employees through more exposure and promotional materials. Several times this year, 1st vice president Teresa Langer and others have set up a table at the employee orientation luncheon which allows them to talk to new employees as they come into the City. We also had a table set up at the recent employee benefits fair which gave us good exposure as well. I plan to attend as many of these events as I can so I can directly connect with people who are looking to make a difference.

My second big goal is to strengthen and broaden educational opportunities for our members. In my opinion, this is one of the strengths of NMA. Improving your skills and knowledge through education is one of the best ways to advance your career. Our chapter and the national organization currently offer opportunities with monthly meetings, newsletters, webinars, discounted online courses, and in-class training. The national organization provides additional opportunities through annual leadership conferences. The national organization has also recently begun offering in-depth management and leadership courses.

“If you look at anything successful, you will find traces of a good leader in it.”

— [Idowu Koyenikan](#)

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“One course I am excited about is called **“Foundations of Management.”** I believe this course offers a great way for new or experienced supervisors and managers to become more effective in their position. I will work with the chapter leadership to see if it’s possible to bring this course to our members.

My final big goal for the next year is to grow our presence in the community through volunteering. Many of our members volunteer their time, money, and effort to worthy causes throughout the area. I would like to see our chapter as a whole contribute to our community through volunteering. Immediate past president, Terry Neal, has already been working with Mid-Ohio Food Bank about having a meeting there and then helping out in their warehouse. I believe this is a great first step and look forward to strengthening our ties with that organization.

As I mentioned before, I am very honored to be president of the NMA’s Columbus Public Service Chapter. This chapter has been doing great things for almost 35 years, and I want to continue and strengthen that tradition, but I can’t do it alone. I need everyone’s participation. I also would like everyone’s feedback. A leader cannot be effective if he or she doesn’t know what the members want and need. We are sending out anonymous surveys to our members after every meeting asking for their input about the facility, food, and the speaker as well as suggestions for future locations and speakers. However, you do not have to wait for a survey to give me your concerns, issues, recommendations, etc. Feel free to contact me any time at 614-645-3655 or jtemhuff@columbus.gov

I look forward to another exciting and fulfilling year with members of our great organization.

“Accountants are in the past, managers are in the present, and leaders are in the future.”

— [Paul Orfaea](#), *Copy*

[*This!: Lessons from a Hyperactive Dyslexic who Turned a Bright*](#)

July Winners

The 50/50 winner was Cindy Fruth. The cash prize was \$51.

Jan Reese was the bonus bucks winner. She would have won \$40. Next month’s prize will

NMA Calendar 2015

August

- 13 Chapter Board Meeting
- 21 Senior Citizens Day
- 26 Women's Equality Day
- 29 Fam Jam Block Party

September

- 7 Labor Day
- 10 Chapter Board Meeting
- 11 Patriot Day
- 13 Grandparents' Day
- 16 Member Meeting Event
- 13 Rosh HaShana (Jewish New Year)
- 23 Autumn Equinox
- 24 Yom Kippur (Jewish Day of Atonement)

The Installation Dinner meeting was held at the festive EL Vaquero Mexican Restaurant in Columbus on July 28, 2015 welcoming back NMA National President Steve Bailey as guest speaker, and Parliamentarian John Hojnacki.

New Officers and Board members were in attendance to accept the new challenges for the 2015-2016 year. **Jeff Emhuff**, who was very humbled to accept the term as President with just a little over four years with the City, brings a leadership background from the private and military sector. We look forward to working with him!

Teresa Langer up again as First Vice President brings many years of NMA experience and knowledge of the inner workings of the organization.

Beth Fairman Kinney as Second Vice President is well deserved. Beth has proven to be a valuable asset to the organization with her knowledge of the City, the many professionals she has provided for guest speakers and her overall enthusiasm in everything she does.

Former Treasurer Elaine Brunney, who has done a fantastic job for the organization for the past three years will be helping out until new Treasurer, **Halima Carter**, returns from leave.

Amy Ackerson returns as Secretary, longstanding and enjoying the job, we are glad to have Amy back as our secretary!

Welcome to new Board members: **Margaret McDougald** from Technology, replacing **LaVerne Freeman** who is now on the Community Service Committee with **Bee Tolber**. **Yvette Anigolu** from Development who replaced Beth Fairman Kinney; and **Terrell Spencer** who replaced our longest standing Board member at-large, Barbara Crawford.

New Committee members are **Rhonda Brown** from Fire, replacing Carnell Felton on the Membership Committee; **Geneva Christensen** from Fire replacing Tami Peters on the Professional Development Committee and helping out on the Public Relations Committee and helping out on the Public Relations Chair/Editor with the newsletter until a new Public Relations Chair/Editor is found. If there is anyone out there interested, please contact Teresa Langer or Geneva Christensen. **Lezley Neal** from Finance and Management has accepted the position of Awards Chair, replacing Geneva Christensen.



Meeting Notes



From left to right: Terrell Spencer, Jay Gantzer, Teresa Langer, Margaret McDougald, Scott Ward, Jeff Emhuff, Judy Johnson, Cindy Fruth, Kathy Spatz, Elaine Brunney, Amy Ackerson, Bill Mahaffey and Terry Neal.

Another highlight of the evening were the Chapter awards given; Manager of the Year, Member of the Year and the Silver Knight of Leadership.

Member of the Year was awarded to new President **Jeff Emhuff**. He has certainly done a lot in his short tenure and brought new ideas forward. Look forward to the chapter being “Linked In” very soon. Meeting this criteria not only got him the award, but a year’s worth of his dues paid for.

Manager of the Year was awarded to **Bee Tolber**. “Busy Bee” as we all know her took on the challenge from Mayor Coleman to become a mentor through the Big Sisters and Big Brothers of Central Ohio to mentor a child, then moving on to become a community base mentor; along with being involved in a an engineer program for youth called “Pathway to Central Ohio Engineers” or “PCOE”. With everything she does, she continues to manage her office and staff.

Silver Knight

It couldn’t have been said any better when the **Silver Knight of Leadership** was awarded to past President **Terry Neal**. Not only does Terry demonstrate recognized leadership skills and earned the respect from personal and business associates for his integrity and honorable conduct, he practices the high priorities of the NMA Code of Ethics. He inspires and motivates others to self-improvement and service, contributing through personal effort and example, to strengthen and better our organization. Well deserved, congratulations Terry!



(Past President Terry Neal wins Silver Knight Of Leadership Award)

Professional Development

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street, Lower
Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

**For more information,
Call 645-6032 or 216 8988**

NMA now has a full calendar of webinar discussions and pre-recorded programs. Many of the third Thursday webinars are available for CEU credit. The full calendar can be found at <https://www.nma1.org/nma-webinars-calendar>

2015 Professional Development Calendar

Month	Topic	Facilitator(s)
August 19	Effective Performance Appraisals (CEU)	Lisa Hart
August 20	Effective Employee Appraisals Webinar	
September 17	Making Assumptions (CEU)	Bob Noel
October 15	Business Communications	Melinda Hester, CM (Tentative)
November 19	Presentation Skills	TBD
December 17	Building Websites	Judd Sloan, CM

SPECIAL NMA pre-Recorded Series Coming in 2015
A series of videos designed to help chapter leaders and members learn how their association is organized and how to benefit from that knowledge.

July 2015	<i>NMA Series: The NMA Leadership Model</i>	Lisa Hart
August 2015	<i>NMA Series: Organizational Structure of NMA</i>	Steve Bailey, CM
September 2015	<i>NMA Series: Professional Development</i>	Renée Stewart, PhD.
October 2015	<i>NMA Series: Member Services</i>	Judd Sloan, CM
November 2015	<i>NMA Series: Communications</i>	Joe Morano, CM
December 2015	<i>NMA Series: Recognition</i>	Laura Spamer

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS – JULY 2015-JUNE 2016

Officers/Term End	Name	Phone	Email
President	Jeff Emhuff	645-3655	JTEmhuff@columbus.gov
1st Vice President	Teresa Langer	645-4128	TLanger@columbus.gov
2nd Vice President	Beth Fairman-Kinney	645-7116	BFKinney@columbus.gov
Secretary	Amy Ackerson	645-8119	Aackerson@columbus.gov
Treasurer	Halima Carter	645-6349	HACarter@columbus.gov
Immediate Past President	Scott Ward	645-1834	RSWard@columbus.gov
National Director	Kathy Spatz	645-0487	KASpatz@columbus.gov
Lifetime Director (Retired)	Bill Mahaffey	795-1582	Billm4715@sbcglobal.net
Board of Directors			
At Large/2017	Terrell Spencer	645-6133	TLSpencer@columbus.gov
Development/2016	Yvette Aniagolu	645-2016	YVAniagolu@columbus.gov
Public Safety/2016 (Chair)	Terry Neal	221-3132x75480	TNeal@columbus.gov
Public Service/2017	Jay Gantzer	645-0413	RJGantzer@columbus.gov
Public Utilities/2017	Cindy Fruth	645-7304	CMFruth@columbus.gov
SWACO/2016	Albert Iosue	871-5100	albert.iosue@swaco.org
Technology/2017	Margaret McDougald	645-1608	MABrowder@columbus.gov
Committees			
Chapter Awards	Lezley Neal	645-0359	LRNeal@columbus.gov
Community Service	Bee Tolber LaVerne Freeman	645-7496 645-0550	VVTolber@columbus.gov LAFreeman@columbus.gov
Membership	Rhonda Brown	221-3132x754	RBrown@columbus.gov
Programs	Judy Johnson	645-0526	JAJohnson@columbus.gov
Professional Development	Geneva Christensen	645-5834	GChristensen@columbus.gov
Public Relations	Vacant		
Executive Advisory Committee			
	Title	Agency	
Derek Anderson	Asst. Administrator	Public Utilities	DHAnderson@columbus.gov
Gary R. Cavin	Director	Technology	GRCavin@columbus.gov
Sherry Kish	Deputy Chief of Staff	Mayor's Office	SRKish@columbus.gov
Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
Scott Ward	Past President	Public Utilities	RSWard@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA and we are currently looking for an Editor! Thanks to the contributions from Jeff Emhuff, Beth Fairman Kinney, Terry Neal, Geneva Christensen and Teresa Langer. Submit articles to: GChristensen@columbus.gov or NMA-Lighthouse@columbus.gov.