



The Lighthouse

**NMA...The Leadership Development Organization
Columbus Public Service Chapter**
The *first* Public Sector Chapter - est.1981



NMA Executive Director Steve Bailey discussed 7 ingredients of a successful NMA Chapter. They are as follows:

7 Ingredients of a Successful NMA Chapter

1. Employ Business Strategies
 - a. Think strategically
 - b. Break down your numbers and study your data
 - c. Know your competition
 - d. Be mobile friendly
 - e. Give people choices/multiple ways to participate
 - f. Incorporate growth thinking into everything, how will "this activity" help us get new members?
2. Cultivate a sense of community and engagement
3. Engage your executives. Do they see "value" in your chapter?
4. Know your brand and how you are perceived; perception IS reality!
5. Partner with HRD and the training people; support their initiatives, have an HR person on your advisory board
6. Be attractive to new hires
7. Make NMA a FUN place to be!!!! People "choose" to attend your functions. It's easier for them to say Yes if they think they will have a nice time.

He also talked about the seven sins of management. Some being lack of direction, lack of delegation, lack of communication, no room for growth and a few others.

July 2017

Visit the Columbus
Public Service Chapter
website:

www.nma-cpsc.org

Visit us on Facebook at

[www.Facebook.com/
NMACPSC](https://www.facebook.com/NMACPSC)

Read the latest issue of
Breaktime at

[www.nma1.org/nma-
breaktime](http://www.nma1.org/nma-breaktime)

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NMA Family Scrapbook



Congratulations to Julia Carter on her promotion to Fiscal Manager in the Department of Neighborhoods

Congratulations to Jeff Emhuff on his promotion to Code Enforcement Officer in Department of Development

NMA welcomes new member:

- Keith King from Technology

Let us know about your new additions, or those needing our thoughts and prayers

Sticking to the number seven, Steve Bailey also discussed

Management's 7 Deadly Sins:

1. Lack of providing people clear direction
2. Failure to provide opportunities for people to grow
3. Complacency; don't rest on your laurels. Stay innovative
4. Too many changes; help people understand what is going on. Walk around and LISTEN
5. Putting up with poor performance. Have the courage to "weed the garden" so you aren't being unfair to your GOOD performers.
6. Poor delegation - make sure people understand your expectations and have the tools to do what you ask of them
7. Poor communication - make sure that what you say is what people hear! Ask them what they heard if you have to! Don't hide behind email and texting. Get up and go TALK to people!

Cake to celebrate Steve's Birthday !!



July Installation



Treasurer Rhonda Brown, Executive Director Steve Bailey, Vice President Bee Tolber and President Teresa Langer

Announcements

September Member Meeting Event

DATE: Thursday, September 21, 2017

TIME: 11:15 a.m.—12:45 p.m.

LOCATION: Miller's Ale House
1210 Olentangy River Road

MENU: Cajun Chicken, Pasta, Jambalaya, Zingers, Salad, Dessert

AGENDA:

- 11:15 Registration
- 11:35 Pledge of Allegiance and Invocation
- 11:45 Lunch is Served
- 12:05 Guest Speaker: Rochelle Bailey, Director of "Go Red for Women"
- 12:30 Committee Reports
50/50 Raffle, Special Raffle, Incentives
- 12:45 Meeting Adjourned

Make reservations by Tuesday, September 19th to Lesley Carter at lacarter@columbus.gov or 614-645-3153

Guest Fee: \$10

Don't forget to bring your pop can tabs for Ronald McDonald House or your canned goods for the Mid Ohio Food Bank

***Please note: Road Construction at Olentangy River Road Twin Rivers Drive.**

NMA Calendar

August

9 Faciliskills #2

Break

September

4 Labor Day

20 Faciliskills #3

October

5 Faciliskills #4





All are welcome to attend:
**City of Columbus
Toastmasters**

Meetings:

**1st, 2nd & 3rd Thursday of every
month at**
Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:30 PM

**For more information,
Call 645-6032 or 216-8988**



Raffle winner!

Fred Cunningham

MEMBER OF THE YEAR

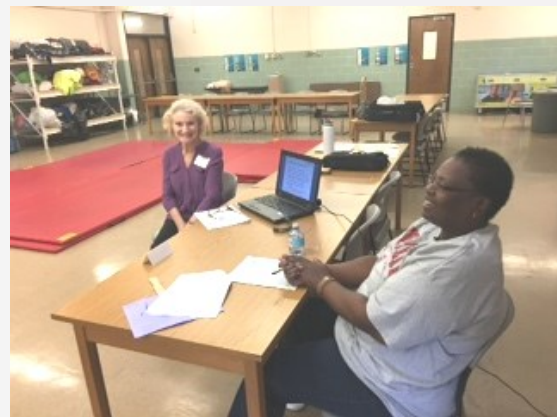


Vice President Bee Tolber was selected as our Member of the Year

More pictures from the Installation Dinner



Faciliskills #2 Course August 9, 2017



Next Faciliskills are scheduled: Course #3 Transformational Leadership is September 20, 2017 and Course #4 Logistics and Process Dynamics is October 5, 2017.

Be sure to sign up!

Your NMA Dues at Work—Help for Back to School Season



Welcome NMA Members!

Because you're a member of the National Management Association you now have access to exclusive members only discounts at Office Depot and OfficeMax.

-  Up to 80% off preferred products
-  93,000 products discounted below retail pricing
-  FREE next-day delivery on online orders over \$50 (excludes furniture)
-  Shop online or in store
-  Exclusive low printing costs
-  100% satisfaction guaranteed



SHOP ONLINE

SHOP IN STORE

Shop online and pay by credit card

Print your FREE Store Purchasing Card

[Click here to see our best value list.](#)

For assistance with your business account please call:

855-337-6811 X 12897 or email:

Jeremy.kirkland@officedepot.com

Got an idea for fundraising opportunities?!!

Sponsors:



50/50 Raffles



Selling Candy Bars



Our NMA Chapter is currently exploring fundraising opportunities to aid with expenses incurred from our speech contests.

Ideas for sponsorship and large 50/50 raffles were discussed:

Do you know any business owners we can petition for sponsorship?

Would it be good to hold a large 50/50 raffle that is open to everyone including non-members?

Are you able to help sell Anthony Thomas candy bars in support?

Please let us know if you have any other ideas!



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations and communities.

Helping Hands

Yvette Aniagolu – helps with the Center for Healthy Families for Christmas.

Bruce Black – is President of the Berwick Civic Association.

Jeff Emhuff volunteers at the Franklinton Tutoring program at Avondale Elementary School.

Cindy Fruth – continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Renée Hudson—volunteers through Big Brothers Big Sisters mentor program.

Debbie Ioia – Secretary of the Executive Board at Central Ohio Chapter of Huntington’s Disease Society of America (HDSA), and also volunteers as a 4th grade Sunday school teacher at her church.

Beth Fairman Kinney – Treasurer of the United Crestview Area Neighbors Civic Association.

Teresa Langer – continues to sell candy bars to support the NMA speech contest.

Lisa Landoll – volunteers at the information desk at Riverside Methodist Hospital.

Victoria Landrum – volunteers with Stories Behind Their Eyes – Human Trafficking Awareness.

Lezley Neal – volunteers as the Treasurer for the Labor and Employ-

ment Law Association (LELA), at Capital University Law School.

Terry Neal – volunteers on the Board of Directors for the Eastgate Garden Civic Association, and currently attending the Civilian Police Academy.

Tami Peters – continues to volunteer for the Ginkaku-Ji Karate Dojo.

Kathy Spatz – volunteers on the Westerville Shade Tree Commission.

Terrell Spencer – currently holds the office of President of the Livingston Heights Place Civic Association.

Bee Tolber – volunteers at the North Central Area Commissioner, Big Brothers Big Sisters mentor,

Columbus City School Board, Tray Lee Center volunteer, also a St. Stephen’s Community House CCS Mentorship Program.

Jeff Ushry – tutors at Eastmoor Academy where he also volunteers for the Touchdown Club and is a member of the EABPTA.

Scott Ward – Executive Board Member for the American Legion and the Association of the United States Army.

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

NMA OFFICERS AND BOARD MEMBERS JULY 2017—JUNE 2018

Officers	Name /Term	Office Phone	Department	Email
President	Teresa Langer	614-645-4128	Public Safety/Fire	tlanger@columbus.gov
1st Vice President	Bee Tolber	614-645-7496	DPU/DoSD	bvtolber@columbus.gov
2nd Vice President	Beth Fairman Kinney	614-645-5220	Neighborhoods	bfkinney@columbus.gov
Secretary	Lezley Neal	614-645-0422	Public Service/Support	lrneal@columbus.gov
Treasurer	Rhonda Brown	221-3132x75653	Public Safety/Fire	rbrown@columbus.gov
Past President	Jeff Emhuff	614-645-3655	Development/Code Enforcement	jtemhuff@columbus.gov
National Director 2018 National Vice Chairman	Kathy Spatz	614-645-0487	Recreation & Parks	kaspatz@columbus.gov
Lifetime Director 2004 National Chairman	Bill Mahaffey, CM	614-795-1582	Retired	Billm4715@sbcglobal.net
Board of Directors				
At Large	Terrell Spencer 2019	614-645-6133	Finance/Fleet	tespencer@columbus.gov
Development	Yvette Aniaolu 2018	614-645-3692	Development/Fiscal	ykaniagolu@columbus.gov
Public Safety	Terry Neal 2019	221-3132x75474	Public Safety/Fire	tneal@columbus.gov
Public Service	Catrina Whitlock 2019	614-645-0529	Public Service/ Refuse	cdwhitlock@columbus.gov
Public Utilities	Cindy Fruth 2019	614-645-7304	DPU/Fiscal	cmfruth@columbus.gov
Technology	Margaret McDougald 2018	614-645-1608	DoT Fiscal	mabrowder@columbus.gov
SWACO	Albert losue 2018	614-871-5100	SWACO	Albert.losue@swaco.org
Committees				
Chapter Awards	Amy Ackerson	614-645-8119	DPU/Water	aackerson@columbus.gov
Community Service	LaVerne Freeman	614-645-0550	Technology	lafreeman@columbus.gov
Membership	Geneva Christensen	614-645-5348	Public Safety/Fire	gchristensen@columbus.gov
Professional Develop.	Carnell Felton	614-645-3138	DPU/DoSD	cbfelton@columbus.gov
Programs	Lesley Carter	614-645-3153	DPU/DoSD/Compost	lacarter@columbus.gov
Public Relations	Renée Hudson	614-645-4423	Public Safety/Police	rhudson@columbuspolice.org
Executive Advisory Committee				
Name	Title		Agency	Email
Derek Anderson	Deputy Director		Neighborhoods	dhanderson@columbus.gov
Nichole Brandon	Director		Human Resources	nmbrandon@columbus.gov
Dr. Ned Pettus, Jr.	Director		Public Safety	NPettusjr@columbus.gov
Dr. Richard Westerfield	Administrator		DPU/Water	rcwesterfield@columbus.gov
Jeff Emhuff	Past President		Development/Code Enforcement	jtemhuff@columbus.gov



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