



# The Lighthouse

**NMA...The Leadership Development Organization  
Columbus Public Service Chapter**  
*The first Public Sector Chapter - est.1981*



Management Week in America is celebrated during the first full week of June each year



Public recognition of management as a profession through Management Week in America will improve the quality of management; encourage those with management responsibility to increase their competence; inspire young citizens and educators to become familiar with the benefits quality management provides to all of society; foster respect for the management profession; and create an understanding of the essential role of management in increasing productivity. Some chapters may wish to emphasize team building and the organization of self-directed work groups as part of the “management challenges of today”. They might also want to stress that today; we all “manage” something — our desks, our projects, our time, and/or other people. This, then, can lead to a total team celebration of Management Week.

Since its inception in 1978 by NMA... THE Leadership Development Organization, Management Week in America has grown in recognition and activities each succeeding year. Annually, numerous governors, mayors, and commissioners ceremoniously proclaim the first week in June as a special time for people to recognize the profession of management and to appreciate the contribution and dedication that managers offer in all our organizations.

During 1982, a Joint Congressional Resolution was signed into law reflecting the dates of the 1983 observance, and President Ronald Reagan issued a proclamation designating the week of June 5-11, 1983, as Management Week. From 1983 until 1993, special nationwide awards ceremonies were held:

## June 2017

Visit the Columbus Public Service Chapter website:  
[www.nma-cpsc.org](http://www.nma-cpsc.org)

Visit us on Facebook at  
[www.Facebook.com/NMACPSC](http://www.Facebook.com/NMACPSC)

Read the latest issue of Breaktime at  
[www.nma1.org/nma-breaktime](http://www.nma1.org/nma-breaktime)

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# NMA Family Scrapbook



**Our deepest sympathy to Marcellus Stewart on the passing of his brother.**

**Our prayers for Dannielle Spatz, daughter of Kathy Spatz on her road to recovery from a car accident.**

**NMA welcomes new members from the Department of Public Utilities/Sewers and Drains:**

- Mike McCloud
- Jeff Keener
- Bob Stephens

***Let us know about your new additions, or those needing our thoughts and prayers***

The 1984 observance received national visibility through the presentation of the American Manager of the Year Award to President Reagan. Recognition was extended to the President for his support and approval of bipartisan legislation designating Management Week. The 1985 and 1986 award recipients were: J. W. Marriott, Jr., President and Chief Executive Officer, The Marriott Corporation and Roger B. Smith, Chairman and Chief Executive Officer of General Motors. The 1987 and 1988 recipients were Stanley C. Gault, Chairman and Chief Executive Officer of Rubbermaid, Inc., and Kenneth H. Olsen, President, Digital Equipment Company. In 1989 and 1990, the recipients were Donald E. Petersen, Chairman and Chief Executive Officer, Ford Motor Company, and Dr. P. Roy Vagelos, Chairman, Merck & Co., Inc. In 1991, the recipient was John F. Welch, Jr., Chairman and Chief Executive Officer, General Electric Company and in 1992, Allen F. Jacobson, Immediate Past Chairman of the Board and CEO, 3M Company accepted the award. (The presentation of the national Management Week in America American Manager of the Year award was discontinued after 1992.)

The Management Week co-sponsors presented the award to “an executive whose leadership, integrity and management skills profoundly, visibly and favorably influenced the outstanding performance of a key element of American business, industry, governmental or nonprofit activity such as to set the person apart among contemporaries.” Its presentation did much to “launch” Management Week as a nationwide observance.

The non-profit NMA... THE Leadership Development Organization originated in 1925 at the inspiration of Charles F. Kettering, a great inventor who influenced today’s Association philosophy: There is no substitute for attaining the highest level of professionalism in each of the many fields of management. That is why, for example, NMA has developed and made available to its members and non- members hundreds of hours of management course study and awards outstanding achievers—including non-members.



Our thanks to City Council President Pro Tempore Priscilla Tyson and the members of City Council recognizing the Columbus Public Service Chapter of the National Management Association today in honor of Management Week in America.

# Announcements

## July Member Meeting Event

**DATE:** Tuesday, July, 18, 2017  
**TIME:** 5:15 p.m.—8:00 p.m.  
**LOCATION:** ***El Vacquero Mexican Restaurant  
 3230 Olentangy River Road  
 Columbus, OH 43202***

**MENU:** Chips, Salsa, Guacamole, Cheese Dip, Shredded Chicken or Ground Beef Enchiladas, Chicken Fajitas, Mexican Rice and Refried beans, Drinks, Dessert

**AGENDA:**

5:15 Registration and Social Time  
 6:00 Pledge of Allegiance and Invocation  
 Dinner is Served  
 6:45 President Teresa Presents:  
***Chapter Member of the Year Award***  
 7:00 Guest Speaker: NMA National Executive Director, Steve Bailey  
***Installation of 2017-2018 Officers***  
 7:30 50/50 Raffle  
 Silent Auction  
 7:45 Meeting Adjourned

Make reservations by Friday, July 14th to Lesley Carter at [LACarter@columbus.gov](mailto:LACarter@columbus.gov)

**Guest Fee: \$15**

Don't forget to bring your pop can tabs for Ronald McDonald House or your canned goods for the Mid Ohio Food Bank

## NMA Calendar

### July

4 Independence Day  
 18 Installation of Officers Dinner

### August

9 Facilitator Skills #2

**Break**

### September

4 Labor Day





# AWARD WINNERS

## CHAPTER MANAGER OF THE YEAR

### Beth Fairman Kinney

The objective of the award is to recognize a current NMA member for his/her efforts during the past 12 months that enhanced the effectiveness of the Chapter or Council and advanced the purpose and the image of the NMA.



Beth Fairman Kinney is the winner of NMA’s Chapter Manager of the Year Award. Beth worked as a Public Relations Coordinator starting in March 2002. Her outstanding work with Neighborhood Pride and Community Relations has earned her the position of Neighborhoods Program Specialist. She is now a manager of the South Side Neighborhood Pride Center and Neighborhood Liaison. Beth has volunteered her time over the years to work as a Board Member in Public Relations for NMA, producing our award-winning newsletters. She obtained a BA from Denison University and is currently working toward her Master of Public Administration at Ohio University. Beth’s work ethic and community spirit is a constant and her involvement on the Board of Directors reflects her outstanding efforts. Congratulations to this year’s Chapter Manager of the Year, Beth Fairman Kinney!

## **SILVER KNIGHT OF LEASHIP AWARD**

### **City Council President Pro Tempore**

#### **Priscilla Tyson**

Each NMA Chapter may present a Silver Knight once a year to an outstanding individual that meets the qualifications established by NMA. This is the highest award a NMA Chapter can give. The nominee must be an individual whose outstanding leadership is well known to the members of the organization and whose example has inspired them. The nominee must be a person who has demonstrated the highest qualities of leadership in business or government as well as being involved in community activities. Further, the nominee should be a person who regularly applies the principles of NMA's Code of Ethics and contributes to a better understanding of NMA.



A dedicated leader and lifelong resident of Columbus, Priscilla R. Tyson joined Columbus City Council in January of 2007. On City Council, she has worked for job creation, economic development, safety, and a high quality of life for the residents of Columbus. In her current role as chair of the Finance Committee, President Pro Tempore Tyson led the effort to pass the city's largest ever General Fund and Capital Improvements Budgets.



All are welcome to attend:

### City of Columbus Toastrmasters

#### Meetings:

**1st, 2nd & 3rd Thursday of every month at**  
Columbus Public Health  
240 Parson Ave.  
Room 119-C  
6:00 to 7:30 PM

**For more information,  
Call 645-6032 or 216-8988**

### Book Review

## "Hidden Figures"

by

**Margot Lee Shetterly**

You've seen the movie, now read the book that inspired it!

Hidden Figures is not historical fiction. This is the true story about Katherine Johnson, Dorothy Vaughan, Mary Jackson and Christine Darden and more. These four African American women participated in some of NASA's greatest successes. The book chronicles their lives from World War II to the Cold War, the Civil Rights Movement and the Space Race.

From a public employee perspective, the book shows how the Civil Service Reform of the 1940's opened the door to African Americans into the workforce. In 1941, President Franklin D. Roosevelt issued Executive Order 8802, preventing racial discrimination in hiring for federal and war-related work. This order cleared the way for the "computers" to make their mark. In the 1940's, mathematics was "women's work", and their problem solving skills were trusted more than a machine.

The book is written from the interviews and research by Margot Lee Shetterly, who grew up in Hampton, Virginia, where the "human computers" were her Girl Scout leader, Sunday school teacher and members of the neighborhood Now, their stories are immortalized in book and film. Author Margot Lee Shetterly is also founder of The Human Computer Project, continuing her research on the women who worked at NACA and NASA from 1943 through 1970. Check out her website to learn more about these inspiring women. <http://www.thehumancomputerproject.com/>

-by Beth Fairman Kinney

### FACILISKILLS Workshop #2

#### Workshop 2: 4 Hours—The Art & Science of Self-Mastery

**"A prerequisite to facilitating others requires understanding your own skills and talents while managing the information flow."**

**Learn the "Essence Technique" of how to—**

- Enhance your own inner-power communication *talents*
- Maintain your objectivity as a facilitator
- Develop 5 levels of facilitation competency.
- Create the total "empathic-body" approach

**Learn different communication approaches to—**

- Further build your own self-esteem
- Develop tactics for dealing with aggressive or assertive manners
- Get in-touch with your best communication style

**Learn the critical skills to build trust through—**

- Developing and mastering active listening skills
- Understanding how to use "learning" questions
- Creating a foundation for strong relationships

**Learn how to communicate across cultures by—**

- Avoiding the "stereotyping trap"
- Realizing the different gender styles
- Understanding the "international arena"



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**FACILISKILLS™ Workshop**  
**Fostering a Culture of Participation**

Getting people to work together isn't always easy...

FaciliSkills™ is all about collaborative relationships which open doors and make life simpler whether the community, or within the organization. In short, one needs to "facilitate" all aspects of life in order to accomplish goals.

FaciliSkills™ workshops provide the tools for having greater impact and broader influence, for leveraging time and making better decisions, and for fostering personal growth and ultimately growing your business.

FaciliSkills™ Workshops are designed for... Managers who lead groups or project teams. Anyone thrust into a leader's role without direction. Emerging leaders seeking new skills to benefit their organization and advance their careers. Teams that have stalled mid-project.

Class Date		Register By
#1	<b>Making the SMART Connection</b>	
#2 <b>August 9, 2017</b>	<b>The Art &amp; Science of Self-Mastery</b>	<b>July 28, 2017</b>
#3	<b>Transformational Leadership</b>	
#4	<b>Logistics and Process Dynamics</b>	

Location: Fire Administration and Training Complex  
 3639 Parsons Avenue, Room 149-2  
 8:00 am to 12:00 pm

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**NMA FACILISKILLS™ COURSE REGISTRATION**  
**#2 Wednesday, August 9, 2017 0800-1200**

Name \_\_\_\_\_ Email \_\_\_\_\_

Division \_\_\_\_\_ Date \_\_\_\_\_

Supervisor's Name/Approval \_\_\_\_\_

Date \_\_\_\_\_

Return to: Teresa Langer, Division of Fire  
 Scan email or Fax to 614-645-4204

**Fees: Members N/C**  
**Non-Members: \$99 – Invoice**

to: \_\_\_\_\_

Return your reservation by Friday, July 28, 2017



## What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

### NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

### NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

### NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations and communities.



# Helping Hands

**Yvette Anigolu** – helps with the Center for Healthy Families for Christmas.

**Bruce Black** – is President of the Berwick Civic Association.

**Jeff Emhuff** volunteers at the Franklinton Tutoring program at Avondale Elementary School.

**Cindy Fruth** – continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

**Renée Hudson**—volunteers through Big Brothers Big Sisters mentor program.

**Debbie Ioia** – Secretary of the Executive Board at Central Ohio Chapter of Huntington’s Disease Society of America (HDSA), and also volunteers as a 4<sup>th</sup> grade Sunday school teacher at her church.

**Beth Fairman Kinney** – Treasurer of the United Crestview Area Neighbors Civic Association.

**Teresa Langer** – continues to sell candy bars to support the NMA speech contest.

**Lisa Landoll** – volunteers at the information desk at Riverside Methodist Hospital.

**Victoria Landrum** – volunteers with Stories Behind Their Eyes – Human Trafficking Awareness.

**Lezley Neal** – volunteers as the Treasurer for the Labor and Em-

ployment Law Association (LELA), at Capital University Law School.

**Terry Neal** – volunteers on the Board of Directors for the Eastgate Garden Civic Association, and currently attending the Civilian Police Academy.

**Tami Peters** – continues to volunteer for the Ginkaku-Ji Karate Dojo.

**Kathy Spatz** – volunteers on the Westerville Shade Tree Commission.

**Terrell Spencer** – currently holds the office of President of the Livingston Heights Place Civic Association.

**Bee Tolber** – volunteers at the North Central Area Commissioner, Big Brothers Big Sisters mentor,

Columbus City School Board, Tray Lee Center volunteer, also a St. Stephen’s Community House CCS Mentorship Program.

**Jeff Ushry** – tutors at Eastmoor Academy where he also volunteers for the Touchdown Club and is a member of the EABPTA.

**Scott Ward** – Executive Board Member for the American Legion and the Association of the United States Army.

## The NMA Leadership Model



*Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.*

## NMA OFFICERS AND BOARD MEMBERS JULY 2016—JUNE 2017

<b>Officers</b>	<b>Name /Term</b>	<b>Office Phone</b>	<b>Department</b>	<b>Email</b>
President	Teresa Langer	614-645-4128	Public Safety/Fire	<a href="mailto:tlanger@columbus.gov">tlanger@columbus.gov</a>
1st Vice President	Bee Tolber	614-645-7496	DPU/DoSD	<a href="mailto:bvtolber@columbus.gov">bvtolber@columbus.gov</a>
2nd Vice President	Vacant			
Secretary	Lezley Neal	614-645-0422	Public Service/Support	<a href="mailto:lrneal@columbus.gov">lrneal@columbus.gov</a>
Treasurer	Rhonda Brown	221-3132x75653	Public Safety/Fire	<a href="mailto:rbrown@columbus.gov">rbrown@columbus.gov</a>
Past President	Jeff Emhuff	614-645-3655	Development/Code Enforcement	<a href="mailto:jtemhuff@columbus.gov">jtemhuff@columbus.gov</a>
National Director 2017 National Vice Chairman	Kathy Spatz	614-645-0487	Recreation & Parks	<a href="mailto:kaspatz@columbus.gov">kaspatz@columbus.gov</a>
Lifetime Director 2004 National Chairman	Bill Mahaffey, CM	614-795-1582	Retired	<a href="mailto:Billm4715@sbcglobal.net">Billm4715@sbcglobal.net</a>
<b>Board of Directors</b>				
At Large	Terrell Spencer 2017	614-645-6133	Finance/Fleet	<a href="mailto:tespencer@columbus.gov">tespencer@columbus.gov</a>
Development	Yvette Aniaogolu 2018	614-645-3692	Development/Fiscal	<a href="mailto:ykaniagolu@columbus.gov">ykaniagolu@columbus.gov</a>
Public Safety	Terry Neal/2017	221-3132x75480	Public Safety/Fire	<a href="mailto:tneal@columbus.gov">tneal@columbus.gov</a>
Public Service	Catrina Whitlock 2018	614-645-0529	Public Service/ Refuse	<a href="mailto:cdwhitlock@columbus.gov">cdwhitlock@columbus.gov</a>
Public Utilities	Cindy Fruth/2017	614-645-7304	DPU/Fiscal	<a href="mailto:cmfruth@columbus.gov">cmfruth@columbus.gov</a>
Technology	Margaret McDougald/2017	614-645-0550	DoT Fiscal	<a href="mailto:mabrowder@columbus.gov">mabrowder@columbus.gov</a>
SWACO	Albert losue/2018	614-871-5100	SWACO	<a href="mailto:Albert.losue@swaco.org">Albert.losue@swaco.org</a>
<b>Committees</b>				
Chapter Awards	Amy Ackerson	614-645-8119	DPU/Water	<a href="mailto:aackerson@columbus.gov">aackerson@columbus.gov</a>
Community Service	LaVerne Freeman	614-645-0550	Technology	<a href="mailto:lafreeman@columbus.gov">lafreeman@columbus.gov</a>
Membership	Geneva Christensen	614-645-5348	Public Safety/Fire	<a href="mailto:gchristensen@columbus.gov">gchristensen@columbus.gov</a>
Professional Develop.	Carnell Felton	614-645-5384	DPU/DoSD	<a href="mailto:cbfelton@columbus.gov">cbfelton@columbus.gov</a>
Programs	Judy Johnson, Lesley Carter	614-645-0526 614-645-3153	Public Service/Refuse DPU/DoSD/Compost	<a href="mailto:jjohnson@columbus.gov">jjohnson@columbus.gov</a> <a href="mailto:LACarter@columbus.gov">LACarter@columbus.gov</a>
Public Relations	Renée Hudson	614-645-4423	Public Safety/Police	<a href="mailto:rhudson@columbuspolice.org">rhudson@columbuspolice.org</a>
<b>Executive Advisory Committee</b>				
<b>Name</b>	<b>Title</b>		<b>Agency</b>	<b>Email</b>
Derek Anderson	Deputy Director		Neighborhoods	<a href="mailto:dhanderson@columbus.gov">dhanderson@columbus.gov</a>
Nichole Brandon	Director		Human Resources	<a href="mailto:nmbrandon@columbus.gov">nmbrandon@columbus.gov</a>
Dr. Ned Pettus, Jr.	Director		Public Safety	<a href="mailto:NPettusjr@columbus.gov">NPettusjr@columbus.gov</a>
Dr. Richard Westerfield	Administrator		DPU/Water	<a href="mailto:rcwesterfield@columbus.gov">rcwesterfield@columbus.gov</a>
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