



The Lighthouse

NMA...The Leadership Development Organization
Columbus Public Service Chapter
The first Public Sector Chapter - est.1981



NOVEMBER MONTHLY MEETING EVENT

Our guest speaker this month was Nick Bankston. Nick formerly served as the Director of Community Affairs in the Office of the Mayor for the City of Columbus. Born and raised in Columbus, Ohio, Nick is a proud graduate of East High School and holds a Bachelor's degree in Philosophy from The Ohio State University. As a leader under Mayor Ginther's administration, Nick has been working to promote neighborhood revitalization in the Linden Community. To see some of the projects he has been a part of please visit: www.ourlinden.com. His office is now surveying the Hilltop neighborhood to learn what issues need addressed.



Nick started out with the goal in mind of community outreach and engagement. He served on former Columbus Mayor Michael B. Coleman's election campaign in 2007, then as a member of his administration in 2010-2012. Our current City Council President Shannon G. Hardin, was Nick's mentor. In 2015, former Mayor Coleman reached out to Nick and asked him to work on Mayor Ginther's campaign. In 2016, the Department of Neighborhoods was created to consolidate services provided by Neighborhood Pride, the Community Relations Commission, neighborhood liaisons and the 311 customer service center into one department which looks into long term strategic planning in order to reinvest in neighborhoods.



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November 2018

Visit the Columbus Public Service Chapter website:

www.nma-cpsc.org

Visit us on Facebook at

[www.Facebook.com/NMACPSC](https://www.facebook.com/NMACPSC)

Read the latest issue of Breaktime at

www.nma1.org/nma-breaktime

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NMA Family Scrapbook



Nick is also the treasurer for the *Columbus Urban League Young Professionals (CULYP)*, which is a network of urban young professionals ages 21-40. He is the president elect therefore, he will step into the role of president for *CULYP* on January 1, 2019. This organization serves as a resource to young professionals to help raise awareness and to attract young professionals to stay in the Columbus area. *CULYP* started with just 16 members and is now up to 300 members. If you would like to learn more about *CULYP*, please visit their website at: www.culyp.org/.

Nick believes a leader shines through based on characteristics they possess. Good leaders demonstrate strength and are aware of their weaknesses so they can grow. Leaders should surround themselves around others who support them, especially those with a vision.

NMA-CPSC members and guests connecting over dinner at our November Member Meeting Event at Logan’s Roadhouse.

Welcome new members:

- Janice White - DPU/SMOC
- Angel Shellow-Long - Building and Zoning
- Mark Paptic - DoSD

We extend our condolences to Cindy Fruth and family on the passing of her mother, Alice Fruth.

Let us know about your new additions, or those needing our thoughts and prayers





CONGRATULATIONS TO NMA PRESIDENT BEE TOLBER FOR GRADUATING FROM THE CITIZEN'S POLICE ACADEMY!!



All are welcome to attend:

**City of Columbus
Toasters**

Meetings:

1st, 2nd & 3rd Thursday of every month at
Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:30 PM

**For more information,
Call 645-6032 or 216-8988**



Pictured left to right: Officer Alesia Zacher, Officer Jake Day, Bee Tolber, Officer Melissa Pagnanelli, and Officer Catherine Kirk.



Bee pictured with Officer James Rease, Officer Jake Day and Julie Quackenbush, Certified Life Coach.



Bee pictured with her daughter Tinisha and Officer Alesia Zacher.



Bee, with her grandkids left to right: Terron Tolber, Truth Collins, Titus Tolber, Tierra Tolber and Teanna Tolber.

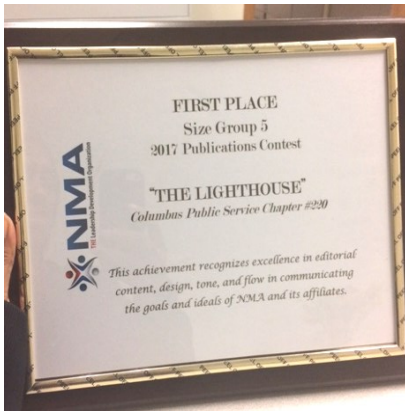
SPECIAL ANNOUNCEMENTS

Coming in January 2019, NMA-CPSC will be offering professional head shots at \$55/member. If you would like to get yours professionally done, that you can use for your portfolio, please keep an eye out in your emails and future newsletters for more information on dates and times this will occur.

We would also like to help our chapter continue to grow. If you are at an NMA event please feel free to like and follow *NMA- Columbus Public Service Chapter* on Facebook along with the special hashtag ***#mentortrainnetwork***.

VOLUNTEER OPPORTUNITY

The YWCA Family Center is currently looking for volunteers to assist with dinner service on Thursday, November 15th from 5 pm to 8 pm. Please let Vice President Lesley Carter know if you're interested.



A special thanks to Past President Teresa Langer for helping me finalize our monthly newsletters each month! Our chapter received the award of First Place for our Size Group as part of the 2017 Publications Contest!

Sincerely,
Renée Hudson



SALUTE TO OUR VETERANS!!

On Monday, November 19th Members Carnell Felton and Teresa Langer attended the Lorain City Council meeting where City Council approved naming part of East 36th Street in honor of Carnell's brother, Veteran Marine Sergeant Samuel L. Felton, Jr. Sam received an honorary street sign created to honor him for his service in the United States Marine Corp during the Viet Nam War, where he received the Navy Cross, and for his unwavering dedication and service to the Veterans of his community. Congratulations Sam Felton!



Pictured from left, Lorain Mayor Chase Ritenauer, Marine Corps Veteran Sgt. Samuel L. Felton, Jr. and Ward 6 Councilman Angel Arroyo Jr.

PROFESSIONAL/PERSONAL DEVELOPMENT OPPORTUNITIES COMING UP!!

NMA-CPSC looks forward to having more development classes starting in 2019. Congratulations to 2nd Vice President Beth Fairman-Kinney; she will be receiving her Masters in Public Administration from Ohio University on December 15, 2018! Beth will be a facilitator in some of our development courses next year.

We were happy to have several guests at this meeting event. We thank one of our guest Mr. Kenston Henderson who works at the City of Columbus, Citywide Training & Development office. Mr. Henderson reminded us that there are still plenty of professional and personal development courses available at Citywide Training & Development. Please see what they have to offer at: www.columbus.gov/hr/citywide-training/.

WEBINAR INFORMATION!



Robert K. Greenleaf introduced the term “servant-leadership” nearly fifty years ago. The Servant Leadership Institute cites: more engagement and accountability; added confidence and dedication; decreased sick days; increased employee retention; and maximized profits as benefits of this leadership approach. In this webinar, we will explore what it means to be a true servant leader. Webinars are usually conducted on the third Thursday of the month except for January and July.

A webinar was held on Thursday, November 15, 2018 at 12 pm and 3 pm Titled “At Your Service: Leader as Servant First” with Facilitator Wanda King, President of The Center for Professional Training and Development in Columbia, MD.



She covered the following topics:

1. Listening- gives complete focus/attention; making eye contact; truly hearing speaker rather than just giving a response; stop trying to multi-task
2. Empathy-having compassion/understanding for others
3. Healing-recognizing/acknowledging any issues/feelings from others; validates feelings; adversarial relationships turn into friendly relationships
4. Awareness-ability to read others
5. Persuasion-communicating common goals; win/win situation; telling people WIIFM; this person is also a good communicator
6. Conceptualization- focused on the bigger picture
7. Foresight- asking what could happen, and making decisions based on history; this person has an intuitive mind
8. Stewardship- holding a commitment to serve others
9. Commitment to the Growth of People-nurturing personal/professional training/growth; encouraging decision making
10. Building Community

The next webinar will be Thursday, January 17, 2019, at 12 pm and 3 pm Titled “The Personal Path to Success” with Facilitator Scott Chesnut, 2018 NMA National Treasurer out of Rockwell Collins/ Richardson, TX.

Please see the website for more information: <https://nma1.org/>.



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations and communities.



Helping Hands

Yvette Aniagolu—Volunteered at Department of Neighborhoods Black Family Festival in June 2018 and the Department of Rec & Parks Latino Festival in August.

Bruce Black – is President of the Berwick Civic Association.

Cindy Fruth – continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Renée Hudson—volunteers through Big Brothers Big Sisters mentor program.

Beth Fairman Kinney – Outdoor Events Coordinator for Cub Scout Pack 41 and mentor at Marion Franklin High School.

Teresa Langer – continues to sell candy bars to support the NMA speech contest.

Lisa Landoll – volunteers at the information desk at Riverside Methodist Hospital.

Victoria Landrum – volunteers with Stories Behind Their Eyes – Human Trafficking Awareness.

Terry Neal – volunteers as a Board Member for the Eastgate Garden Civic Association and is a member of the Columbus Police Civic Volunteer Corps.

Kasia Richey—volunteers through Big Brothers Big Sisters mentor program and is a Board Member/ Tournament Assistant Coordinator

for All Ohio Premier Basketball program.

Kathy Spatz – volunteers as a Trustee for the Inniswood Gardens Society and is a Westerville Parks and Recreation Advisory Board member.

Terrell Spencer – currently holds the office of President of the Livingston Heights Place Civic Association.

Bee Tolber – volunteers at the North Central Area Commissioner, Big Brothers Big Sisters mentor, Columbus City School Board, Tray Lee Center volunteer, also at St. Stephen’s Community House CCS Mentorship Program. Bee passed out Thanksgiving turkeys with the Columbus Crew as part of the Crew’s SC Give Forward initiative.

Jeff Ushry – tutors at Eastmoor Academy where he also volunteers for the Touchdown Club and is a member of the EABPTA.

Scott Ward – Executive Board Member for the American Legion and the Association of the United States Army.

MEMBERS—Contact us to see your name here!

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

NMA OFFICERS AND BOARD MEMBERS JULY 2018—JUNE 2019

Officers	Name /Term	Office Phone	Department	Email
President	Bee Tolber	614-645-7496	DPU/DoSD	bvtolber@columbus.gov
1st Vice President	Lesley Carter	614-645-3153	DoSD/Compost	lacarter@columbus.gov
2nd Vice President	Beth Fairman Kinney	614-645-5220	Neighborhoods	bfkinney@columbus.gov
Secretary	Lezley Neal	614-645-0422	Public Service/Support	lrneal@columbus.gov
Treasurer	Michael Pettiford	614-645-0484	DPU/Director's Office	mepettiford@columbus.gov
Past President	Teresa Langer	614-645-4128	Public Safety/Fire	tlanger@columbus.gov
National Director 2018 National Chairman of the Board	Kathy Spatz	614-645-0487	Recreation & Parks	kaspatz@columbus.gov
Lifetime Director 2004 National Chairman	Bill Mahaffey, CM	614-795-1582	Retired	Billm4715@sbcglobal.net
Board of Directors				
At Large	Terrell Spencer 2019	614-645-6133	Finance/Fleet	tespencer@columbus.gov
Development	Yvette Aniagolu 2018	614-645-3692	Development/Fiscal	ykaniagolu@columbus.gov
Public Safety	Terry Neal 2019	221-3132x75474	Public Safety/Fire	tneal@columbus.gov
Public Service	Catrina Whitlock 2019	614-645-0529	Public Service/ Refuse	cdwhitlock@columbus.gov
Public Utilities	Cindy Fruth 2019	614-645-7304	DPU/Fiscal	cmfruth@columbus.gov
Technology	Margaret McDougald 2018	614-645-1608	DoT/Fiscal	mabrowder@columbus.gov
SWACO	Albert Iosue 2018	614-871-5100	SWACO	Albert.Iosue@swaco.org
Committees				
Chapter Awards	Geneva Christensen	614-645-5384	Public Safety/Fire	gchristensen@columbus.gov
Community Service	LaVerne Smoot	614-645-0550	DoT/Technology	lasmooot@columbus.gov
Membership	Rhonda Brown	614221- 3132x5663	Public Safety/Fire	rbrown@columbus.gov
Professional Develop.	VACANT			
Programs	VACANT			
Public Relations	Renée Hudson	614-645-4423	Public Safety/Police	rhudson@columbuspolice.org
Executive Advisory Committee				
Name	Title		Agency	Email
Derek Anderson	Assistant Director		Public Utilities	dhanderson@columbus.gov
Nichole Brandon	Director		Human Resources	nmbrandon@columbus.gov
Dr. Ned Pettus, Jr.	Director		Public Safety	npettusjr@columbus.gov
Dr. Richard Westerfield	Administrator		DPU/Water	rcwesterfield@columbus.gov
Teresa Langer	Past President		Public Safety/Fire	tlanger@columbus.gov



The Lighthouse is published monthly by the Columbus Service Chapter of NMA, thanks to Editor Renée Hudson with assistance from Teresa Langer, Bee Tolber, Terry Neal and Lesley Carter.