



The Lighthouse

NMA...The Leadership Development Organization
Columbus Public Service Chapter
The *first* Public Sector Chapter - est.1981



OCTOBER MONTHLY MEETING EVENT

Our guest speaker this month was Firefighter Jaime “Jay” Sierra , a 22 year veteran with the City of Columbus, Division of Fire. Firefighter Sierra works in the Community Outreach Office of the Fire Prevention Bureau along with his partner Firefighter Marvin Robertson, who joined him at our meeting. Firefighter Sierra told NMA members the importance of having working smoke detectors and carbon dioxide detectors in our homes.



Members of the Fire Prevention Bureau addressed Columbus City Council on Monday, October 7th to receive a resolution proclaiming October 6th through October 12, 2019 “Fire Prevention Week in Columbus.” The resolution was presented by Councilperson Mitchell Brown, a former paramedic and current Public Safety chairperson. It was accepted by Fire Chief Kevin O’Connor. Firefighter Robertson addressed Council about their efforts to promote fire safety throughout the community through public outreach and education. The Fire Prevention Bureau has installed over 1,171 smoke detectors and 576 carbon dioxide detectors in residential housing in 2019.

Residents are encouraged to call the Fire Division’s Smoke Alarm Hotline at 614-724-0935 to obtain their free smoke detectors and/or carbon dioxide detectors.



October 2019

Visit the Columbus Public Service Chapter website:

www.nma-cpsc.org

Visit us on Facebook at

[www.Facebook.com/NMACPSC](https://www.facebook.com/NMACPSC)

Read the latest issue of Breaktime at

www.nma1.org/nma-breaktime

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NMA Family Scrapbook



Get well soon wishes are extended to Celeste Belyn-Lacour!

Let us know about your new additions, or those needing our thoughts and prayers



This free program is provided by a federal grant. The goal is to make sure every occupied residence have at least one alarm. Carbon dioxide can be a silent killer. Sudden headache and nausea can be warning signs. It's best to have a detector on every level of the house.

Most detector batteries can last for ten years now but they should still be checked on a regular basis. The Community Outreach Office also provides free 9 volt batteries to requesting residents. Anyone can pick up batteries at the reception desk located at 3639 Parsons Avenue during regular business hours. They can also receive some when they are having their smoke detectors and carbon monoxide detectors installed or checked in their homes.



It takes an average of 2-3 minutes for a house to fill with smoke when there is a fire. Statistics show lives can be saved when there are working detectors in the home.



Announcements

November Event

DATE: Thursday, November 21, 2019

TIME: 11:00 a.m.—1:00 p.m.

LOCATION: Department of Public Utilities Auditorium
910 Dublin Road, Columbus, Ohio 43215

MENU: Taco Bar



Agenda:

- 11:00 Registration/Networking
- 11:10 Invocation/Pledge of Allegiance
- 11:15 Lunch
- 11:30 Guest Speaker: Director Tracie Davies,
Dept. of Public Utilities
- 11:50 Officer/Committee Reports
- 12:00 NMA Live Online Webinar “Transformational
Leadership”
- 12:50 Closing Remarks

Make reservations by Monday, November 18, 2019 to
Lesley Carter at lacater@columbus.gov or 614-645-0071
Preferred method is to accept the meeting invitation
through Outlook
(Please let us know if you are bringing a guest)
Guest Fee: \$12

Don't forget your pop can tabs for Ronald McDonald House

NMA Calendar

October 2019

- 11-13 Italian Festival
- 14 Columbus Day
- 25-26 Highball Halloween
- 31 Board Meeting

November 2019

- 11 Veteran's Day
- 16 Wildlights at
Columbus Zoo
starts
- 28 Thanksgiving

December 2019

- 1 Village Lights in
German Village
- 7 Short North Holiday
Hop
- 12 Board Meeting
- 22 Hanukkah
- 25 Christmas Day
- 26 Kwanzaa starts
- 31 First Night
Columbus—





PERSONAL DEVELOPMENT INFORMATION

On Thursday, October 24th there was a webinar on the topic of “Followership...The Other Side of Leadership.” The facilitator was Wanda L. King, President and CEO of The Center for Professional Training and Development. Some key points from this webinar were an excellent acronym Wanda gave for FEAR—False Evidence Appearing Real. She also said a platinum rule is to treat people the way they want to be treated. Wanda said managing up is a skill set you need to be a good leader. She recommends Author Ira Chaleff as a great read. His publications can be found at: <https://irachaleff.com/>



All are welcome to attend:
**City of Columbus
 Toastmasters**

Meetings:

1st, 2nd & 3rd Thursday of every month at
 Columbus Public Health
 240 Parson Ave.
 Room 119-C
 6:00 to 7:30 PM

**For more information,
 Call 645-6032 or 216-8988**

*Please see next page for information on
 November’s webinar!*

Next Webinar

January 16, 2020

Title to be Determined

CM CERTIFICATIONS INFORMATION

For more information on the Certified Supervisor or Certified Manager certifications please see the links below!

https://www.icpm.biz/index.php/icpm_site/certified-supervisor
https://www.icpm.biz/index.php/icpm_site/certified-manager



"Transformational Leadership"
Last of our 2019 Live OnLine Webinar Series



Thurs - November 21, 2019

12:00 pm & 3:00 pm EDT

Member Price: \$25 or use your Chapter Rewards

(NOTE: Chapters are permitted multiple connections for the price of one login!)

November's Live Online Webinar will engage you with the subject of Transformational Leadership and outline how this style can propel your career forward. Transformational leaders are generally energetic, enthusiastic, and passionate. Not only are such leaders concerned and involved in the process, they are also focused on helping every member of the group succeed as well. Coming on the heels of October's webinar on "Followership", this webinar will serve to enhance the motivation, morale, and job performance of followers.

Knowing Mariah and her enthusiasm to willingly share information with others and mentor aspiring individuals, you do not want to miss out on the benefits of the Transformational Leadership style.

Here's what one of her colleagues said about her: *"Mariah is passionate about organizational development and strategically motivates individual team members with focused attention on their unique characteristics and the distinct contributions they've made to the success of the company. Through her futuristic mindset and desire for developing others, she helps to create vision for her team while helping them to increase their skills and do things they never thought possible."*

You don't want to miss this amazing opportunity to
Discover Your Leadership Identity.

Please Join Us. Dial-in. Lunch. Learn.

Webinars are usually conducted on the third Thursday of the month with the possible exception for January and July. Due to the NMA Board of Directors meetings those months, the webinars are often planned for the fourth Thursday of the month. In January 2020 the Board Meeting is later in the month so we will stick with the 3rd Thursday format.

NOTE: This is our last webinar for 2019. We hope you can join us!

Sign Up NOW



MEET YOUR FACILITATOR

Mariah S. Manuel-Berry
Service Quality Operations Leader
Blue Cross Blue Shield of Michigan

Mariah has been with Blue Cross since 2010 and an NMA Chapter #141 member since 2018, serving as its Professional Development Continuing Education Committee Chair. At Blue Cross, Mariah is responsible for guiding a team of performance evaluation specialists dedicated to pursuing excellence, measuring and grading the quality of information provided to members through multiple Blue Cross call centers.

Mariah lead training initiatives within her company in 2017, after obtaining her bachelor's degree from Eastern Michigan University in Public Relations and Communications. She has traveled throughout Michigan, to Florida and Texas as the Lead Trainer for Blue Cross Blue Shield of Michigan, helping to onboard their new vendor partners. She holds a Project Management Professional Certificate and Green Belt Lean Six Sigma Certificate as of 2016. She will complete her Master of Science in Human Resource Development in April 2020.

Mariah has served as mentor and project coordinator with the Multicultural Network, a Blue Cross multi-faceted Employee Resource Network and has lead multiple communication initiatives. As a mentor, Mariah has gained the trust of many individuals, helping them build their confidence in themselves, their careers, talents and goals.

2019 NMA ANNUAL CONFERENCE!



OUR SPEECH CONTESTANT, BRE'ANNA WON 3RD PLACE!



Bre'Anna accepting her award



NMA 2019 Executive of the Year Karmyn Norwood



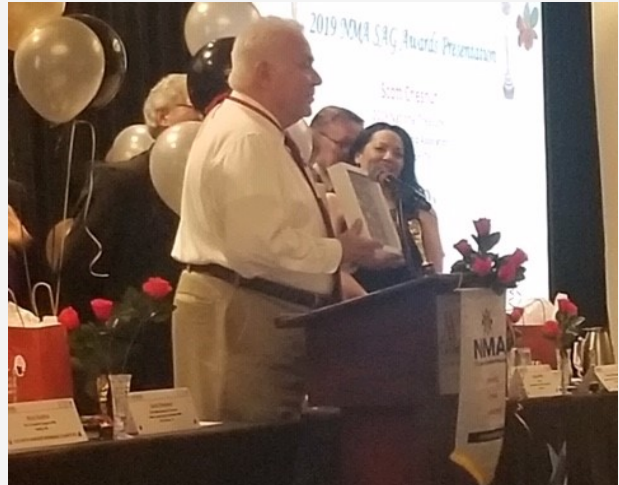
Members of our chapter accepting our awards



A night of fun and dancing



There were a series of great educational sessions during the conference and soon to retire, Executive Director Steve Bailey received a special retirement gift!



COMMUNICATION STYLES:

Direct	Initiating	Supportive	Analytical
Decisive	Sociable	Sincere	Logical
Competitive	Enthusiastic	Patient	Precise
Confident	Persuasive	Cooperative	Organized
Goal-oriented	Spontaneous	Careful	Systematic
Demanding	Impulsive	Indecisive	Perfectionist

WHAT THEY VALUE:

Direct	Initiating	Supportive	Analytical
Get to the point quickly	Share stories	Use a calm and steady approach	Present organized information
Focus on solutions	Socialize	Provide reassurance	Use facts and figures
Avoid repeating yourself	Listen to feelings and opinions	Allow time to make decisions	Be prepared for questions



What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations and communities.

Helping Hands

Yvette Aniagolu—Volunteered at Department of Neighborhoods Black Family Festival in June 2018 and the Department of Rec & Parks Latino Festival in August.

Bruce Black – is President of the Berwick Civic Association.

Joya Brooks—volunteers through Big Brothers Big Sisters mentor program.

Lesley Carter—volunteers for Girl Scouts GSOH Troop 1975 and Columbus City Schools Berwick Alternative K-8

Cindy Fruth – continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

Renée Hudson—volunteers through Big Brothers Big Sisters mentor program.

Beth Fairman Kinney – Outdoor Events Coordinator for Cub Scout Pack 41 and mentor at Marion Franklin High School.

Teresa Langer – continues to sell candy bars to support the NMA speech contest.

Lisa Landoll – volunteers at the information desk at Riverside Methodist Hospital.

Victoria Landrum – volunteers with Stories Behind Their Eyes – Human Trafficking Awareness.

Terry Neal – volunteers as a Board Member for the Eastgate Garden

Civic Association and is a member of the Columbus Police Civic Volunteer Corps.

Kasia Richey—volunteers through Big Brothers Big Sisters mentor program and is the Board Member/ Tournament Assistant Coordinator for All Ohio Premier Basketball program.

Kathy Spatz – volunteers as a Trustee for the Inniswood Gardens Society and is a Westerville Parks and Recreation Advisory Board member.

Terrell Spencer – currently holds the office of President of the Livingston Heights Place Civic Association.

Bee Tolber – volunteers at the North Central Area Commissioner, Big Brothers Big Sisters mentor, Columbus City School Board, Tray

Lee Center volunteer, also at St. Stephen’s Community House CCS Mentorship Program.

Jeff Ushry – tutors at Eastmoor Academy where he also volunteers for the Touchdown Club and is a member of the EABPTA.

Scott Ward – Executive Board Member for the American Legion and the Association of the United States Army.

MEMBERS—Contact us to see your name here!

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

NMA OFFICERS AND BOARD MEMBERS JULY 2019—JUNE 2020

Officers	Name /Term	Office Phone	Department	Email
President	Lesley Carter	614-645-0071	DoSD/Compost	lacarter@columbus.gov
1st Vice President	Beth Fairman Kinney	614-645-5220	Neighborhoods	bfkinney@columbus.gov
2nd Vice President	Lezley Neal	614-645-0422	Public Service/Support	lrneal@columbus.gov
Secretary	Paula Hall	614-645-0013	Technology	pjhall@columbus.gov
Treasurer	Teresa Langer (Interim)		Retired	freetal@aol.com
Past President	Bee Tolber	614-645-7496	DPU/DoSD	bvtolber@columbus.gov
National Director 2018 National Chair	Kathy Spatz	614-645-0487	Recreation & Parks	kaspatz@columbus.gov
Lifetime Director 2004 National Chairman	Bill Mahaffey, CM	614-795-1582	Retired	Billm4715@sbcglobal.net
Board of Directors				
At Large	Terrell Spencer 2021	614-645-6133	Finance/Fleet	tespencer@columbus.gov
Development	Yvette Anigolou 2020	614-645-3692	Development/Fiscal	ykaniagolu@columbus.gov
Public Safety	VACANT			
Public Service	Catrina Whitlock 2020	614-645-0529	Public Service/ Refuse	cdwhitlock@columbus.gov
Public Utilities	Debbie Ioia 2021	614-645-	DPU/Fiscal	daiuia@columbus.gov
Technology	Margaret McDougald 2021	614-645-1608	DoT/Fiscal	mabrowder@columbus.gov
SWACO	VACANT		SWACO	
Committees				
Chapter Awards	Geneva Christensen	614-645-5384	Public Safety/Fire	gchristensen@columbus.gov
Community Service	Diann Johnson Bee Tolber	614-645-8650 614-645-7496	Development DPU/DoSD	drjohnson@columbus.gov bvtolber@columbus.gov
Membership	Rhonda Brown	614-221- 3132x5663	Public Safety/Fire	rbrown@columbus.gov
Professional Develop.	Keith King Lisa Landoll	614-645-5504 614-645-2867	Technology Building and Zoning	kbking@columbus.gov lmlandoll@columbus.gov
Programs	Hugh Williams John Fiore Mike LaRowe Linda Rightor	614-645-8079 614-645-5751 614-645-6060 Retired	Design & Construction Technology Design & Construction Retired	hwilliams@columbus.gov jfiore@columbus.gov mllarowe@columbus.gov RightorL@hotmail.com
Public Relations	Renée Hudson	614-645-4423	Public Safety/Police	rhudson@columbuspolice.org
Executive Advisory Committee				
Name	Title		Agency	Email
Derek Anderson	Assistant Director		Public Utilities	dhanderson@columbus.gov
Nichole Brandon	Director		Human Resources	nmbrandon@columbus.gov
Dr. Ned Pettus, Jr.	Director		Public Safety	npettusjr@columbus.gov
Dr. Richard Westerfield	Administrator		DPU/Water	rcwesterfield@columbus.gov
Bee Tolber	Past President		DPU/DoSD	bvtolber@columbus.gov

The Lighthouse is published monthly by the Columbus Service Chapter of NMA, thanks to Editor Renée Hudson with assistance from Teresa Langer, Bee Tolber and Lesley Carter.