



**NMA...The Leadership Development Organization Columbus Public Service Chapter** The *first* Public Sector Chapter - *est*.1981

## SEPTEMBER MONTHLY MEETING EVENT

This year the National Conference was held in San Antonio, Texas, September 12-15, 2018. President Bee Tolber, 1st Vice President Lesley Carter and Past President Teresa Langer had the honor of attending. Leading the conference this year was our own National Director, Kathy Spatz, as National Chair of the Board, with her husband Dan, who is a spousal member. Please continue on to see information from our September monthly meeting event, read an exciting article from winner of the **2018 NMA National Member of the Year Award**, Past President Teresa Langer, and to view photos from the Annual Conference.

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The *SILVER Knight of Leadership* is the highest award NMA Chapters can bestow upon and outstanding executive, member, or associate. The recipient should be one who has motivated other people to practice the equivalent of NMA's Code of Ethics and has encouraged others to contribute toward achievement of the objectives of the Association. At our September meeting event, it was with great honor to present NMA Member and *CWA Local 4502* President Dave McCune with the 2017-2018 *Silver Knight of Leadership Award*. Dave started with the City of Columbus in February of 1982, making this his 36th year of employment. Elected in 2009 as Vice President of *CWA Local 4502*, he held that position for a year until he assumed the role of President when the former president resigned. Re-elected twice to date, Dave's ability to serve a membership of over 1,200 employees can be attributed to his values and following the NMA Code of Ethics. Congratulations Dave!



Pictured left to right: NMA President Bee Tolber, NMA Member and CWA Local 4502 President Dave McCune and Past NMA President Teresa Langer.

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Visit the Columbus Public Service Chapter website: <u>www.nma-cpsc.org</u>

Visit us on Facebook at <u>www.Facebook.com/</u> <u>NMACPSC</u>

Read the latest issue of Breaktime at <u>www.nma1.org/</u> <u>nma-breaktime</u>

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# NMA Family Scrapbook



Welcome new member:

Bobbi Marion—DoSD

Let us know about your new additions, or those needing our thoughts and prayers President Bee Tolber asked members to promise to help her be all she can be. In an effort to help our chapter grow, Bee would like to challenge every member to bring in two new members this year. At the conference our chapter won a newly created growth award. We would like to continue building upon that with increased membership.

1st Vice President Lesley Carter mentioned the idea of having three different types of events offered each month. You wouldn't have to attend all three but she would like to try to accommodate members that have busy schedules making it challenging to get away for our typically scheduled lunch time meetings. She would like more options of breakfast, lunch, dinner and mixer events.

Lesley also discussed the possibility of mentor opportunities within the chapter. This would help tap into our mission of leadership and help with professional development resources. Lesley has been sending out information on volunteer opportunities. It's a great way to help out the community. If you are aware of any volunteer options please let us know so we can get word out to the chapter and get the information in the newsletter.

Our chapter wants to look forward to growth, professional development, community services and getting back to values of why you as a member made the decision to join NMA. If you have ideas or suggestions please let us know how we can help you.

### PERSONAL DEVELOPMENT OPPORTUNITY

Beth Fairman-Kinney informed members of the 9th Annual Neighborhood Best Practices Conference coming up on October 20, 2018 at the Columbus Downtown High School. Please go to the link below if you're interested in attending and gaining valuable information. It only cost \$5 for a wealth of knowledge you can learn.

https://www.eventbrite.com/e/9th-annual-neighborhood-bestpractices-conference-tickets-46715791189?aff=ebdssbdestsearch

## Announcements

# October Member Mixer Event



DATE: Thursday, October 18, 2018

TIME: 530pm –730pm

### LOCATION: PINS Mechanical 141 N 4th Street

Join fellow NMA-CPSC members as we enjoy an after-work mixer for members and friends. We'll connect over food, fun and bowling @ PINS Mechanical! <u>https://www.pinsbar.com/columbus</u>

### **Event includes:**

• Complimentary duckpin bowling, appetizers and soft drinks (from 6p-7p)

- Giveaways and door prizes
- Networking with NMA-CPSC members and friends

Please note venue does NOT have a designated parking lot, however there are meters and pay lots surrounding.



Make reservations by Tuesday, October 16, 2018 to Lesley Carter at lacarter@columbus.gov or 614-645-0071

\*\*Once you've accepted this invite through Outlook, you'll receive a confirmation email\*\*

# NMA Calendar

### <u>October</u>

- 8 Columbus Day
- 16 Boss's Day
- 20 Sweetest Day
- 31 Halloween

### <u>November</u>

- 4 Daylight Savings
- 11 Veteran's Day
- 22 Thanksgiving

### <u> December</u>

- 1 Short North Holiday Hop Village Lights— German Village
- 25 Christmas
- 31 New Year's Eve First Night





All are welcome to attend:

### City of Columbus Toastmasters

### **Meetings:**

**1st, 2nd & 3rd Thursday of every month at** Columbus Public Health 240 Parson Ave. Room 119-C 6:00 to 7:30 PM

For more information, Call 645-6032 or 216-8988 From the Division of Fire Public Information Office:

On Thursday, August 23, 2018, Public Safety Director Dr. Ned Pettus, Jr. awarded Division of Fire Administrative Secretary, Teresa Langer, of the Emergency Services Bureau and 2015-2018 President of the Columbus Public Service Chapter of the National Management Association a certificate of acknowledgement of her being selected as the "2018 NMA Member of the Year." As a member of the Chapter's Executive Advisory Committee, Dr. Pettus was the first to announce Teresa's nomination to be celebrated in San Antonio, Texas next month at their Annual Conference in which she will be attending.

The National Management Association is recognized worldwide as a partnership of people and businesses inspiring outstanding leadership and cultivating highly productive workplaces. The Columbus Public Service Chapter is comprised of employees from all departments in City of Columbus working to meet the needs of members and contributing to their personal and professional growth through meeting events, networking, community service and professional development workshops, webinars and speaking engagements. Teresa has been an active member of the Chapter for 20 years holding various positions from chairing Membership, Professional Development, Awards, Programs, Public Relations and Community Service Committees: as well as holding office as a Board Member, Secretary, Treasurer, First and Second Vice President, and President for three terms.

For more information on the Chapter, please see their website at <u>www.cpsc-nma.org</u>.



Pictured left to right, NMA Member and CWA Local 4502 President Dave McCune, NMA Board Member Yvette Aniagolu, Assistant Chief Jim Cannell, NMA Treasurer Mike Pettiford, NMA Board Member Lt. Terry Neal, NMA Board Member Catrina Whitlock, Fire Chief Kevin O'Connor, NMA Executive Advisory Committee Member Director Dr. Ned Pettus, Jr., NMA Secretary Lezley Neal, NMA Board Member Carnell Felton, NMA Past President Teresa Langer, NMA Member Rhonda Brown, NMA President Bee Tolber, NMA Board Member Terrell Spencer and NMA National Director Kathy Spatz.

## NMA Lighthouse



Just when I thought my picture taking days were over, here I am again in photos! This time is certainly a great finale to my achievements and journey through the Chapter by being nominated and awarded the "NMA National Member of the Year!" What a distinct honor to receive this award amongst other nominees all across the United States! Nominated by our National Director and the 2018 National Chair of the Board, Kathy Spatz, she kept this secret hidden until the very last minute when she had to tell me since not only does this honored position receive a paid Annual Conference admission (with a guest) plus a beautiful statue award, but a check for \$500! What an awesome honor! My daughter, Jennifer Van Almen (and former member) who now lives in Florida, accompanied me and we had great time.

The Annual Conference is packed with everything from honors, chapter recognition from the previous year (July 2017-June 2018), networking with other chapters to the fun stuff, sightseeing and good food.

Our hotel was right on the San Antonio Texas Riverwalk where you could come out and walk to eat, sightsee and shop. Each day was exciting, starting off the first evening with a mixer to get to know who and what chapters were there. Day 2 was the Member of the Year Luncheon where I shared the stage with the 2017 winner, Kathleen Zurlinden, who due to last year's Hurricane Irma, had to wait a whole year to be honored. Kathleen is an extraordinary young woman from the Lockheed Martin Leadership Chapter in Fort Worth Texas and doing many wonderful things for her chapter.

Day 3 had several educational sessions surrounding the Recognition and Awards Luncheon. There President Bee Tolber and I were seated at the head table as we swept such awards as "First Time Growth", first place for "Programs" and second place for "Publications", as well as being an "Outstanding Chapter." Achieving these awards was due to our team efforts throughout the 2017-2018 year.

First thing on Day 4 in the morning was the Speech Contest where our contestant, Andrew Pierce was well prepared, cool as can be, and following the guidelines and process of Toastmasters; but unfortunately did not place amongst the top four winners. There were 11 students present. The first place winner won \$4,000 and was a boisterous speaker, following more along the lines from a theatrical point of view; something which we were not prepared for, nor aware the judging would go this way. The second place winner received \$1,000 and third and fourth place received \$500 each. But Andrew was a trooper, graciously congratulating the others and in his words, he was a winner- he was there to experience the event, the city of San Antonio and he will be ready to compete again next year.

The day ended with a banquet dinner and dance and I must say, Dan Spatz, husband of Kathy, was phenomenal throughout the whole conference! He emceed all of the festivities, with the voice needed to so do. Dan is a spousal member of the organization, something of which is available to all spouses/significant others if interested. We need to encourage our members to think about this and friends, acquaintances who can benefit from becoming a member.

Lesley Carter, our First Vice President, was a first time attendee and I know she was truly thankful for the opportunity. She (and others) will be paving the way for our chapter to continue to grow with the tools and ideas gained from the conference; I know she is busting from the seams with new ideas! Just talk to her and get to know her better; she's AWESOME!



Teresa Langer Past President

## **PHOTOS FROM THE CONFERENCE**











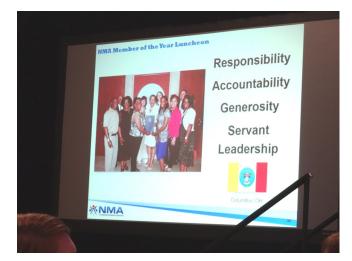


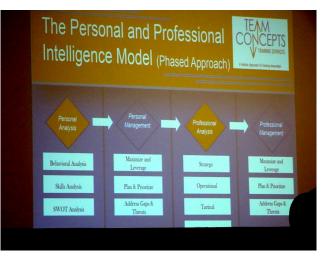












### September 2018













### TIFFANY'S TOP 10.

- Do the work...ALL of it!
- 2. Be your best self. Do YOU!
- 3. Get comfortable with being uncomfortable.
- 4. If you're not part of the solution, you're part of the proble
- 5. Have your face in the place!
- 6. Don't major in the minors
- 7. It's okay to fail, but fail FORWARD.
- Check your title at the door
- 9. Don't avoid crucial conversi
- 10. Pay it forward.













## What is NMA?

NMA <u>The Leadership Development Organization</u> is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

## NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

## NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- We believe in the highest standards of personal and organizational integrity and respect for the individual.
- We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.
- We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.
- We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

## **NMA Mission Statement**

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations and communities.

# Helping Hands

**Yvette Aniagolu**—Volunteered at Department of Neighborhoods Black Family Festival in June 2018 and the Department of Rec & Parks Latino Festival in August.

**Bruce Black** – is President of the Berwick Civic Association.

**Cindy Fruth** – continues to volunteer as the Treasurer of the Columbus Employees Association and is also the Treasurer of her church.

**Renée Hudson**—volunteers through Big Brothers Big Sisters mentor program.

**Debbie loia** – Secretary of the Executive Board at Central Ohio Chapter of Huntington's Disease Society of America (HDSA), and also volunteers as a 4<sup>th</sup> grade Sunday school teacher at her church.

**Beth Fairman Kinney** – Treasurer of the United Crestview Area Neighbors Civic Association.

**Teresa Langer** – continues to sell candy bars to support the NMA speech contest.

**Lisa Landoll** – volunteers at the Information desk at Riverside Methodist Hospital.

Victoria Landrum – volunteers with Stories Behind Their Eyes – Human Trafficking Awareness. **Terry Neal** – volunteers as a Board Member for the Eastgate Garden Civic Association and is a member of the Columbus Police Civic Volunteer Corps.

Kathy Spatz – volunteers as a Trustee for the Inniswood Gardens Society and is a Westerville Parks and Recreation Advisory Board member.

**Terrell Spencer** – currently holds the office of President of the Livingston Heights Place Civic Association.

Bee Tolber – volunteers at the North Central Area Commissioner, Big Brothers Big Sisters mentor, Columbus City School Board, Tray Lee Center volunteer, also at St. Stephen's Community House CCS Mentorship Program. Jeff Ushry – tutors at Eastmoor Academy where he also volunteers for the Touchdown Club and is a member of the EABPTA.

Scott Ward – Executive Board Member for the American Legion and the Association of the United States Army.

### MEMBERS—Contact us to see your name here!

## The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

## NMA OFFICERS AND BOARD MEMBERS JULY 2018—JUNE 2019

Officers	Name /Term	Office Phone	Department	Email
President	Bee Tolber	614-645-7496	DPU/DoSD	bvtolber@columbus.gov
1st Vice President	Lesley Carter	614-645-3153	DoSD/Compost	lacarter@columbus.gov
2nd Vice President	Beth Fairman Kinney	614-645-5220	Neighborhoods	bfkinney@columbus.gov
Secretary	Lezley Neal	614-645-0422	Public Service/Support	Irneal@columbus.gov
Treasurer	Michael Pettiford	614-645-0484	DPU/Director's Office	mepettiford@columbus.gov
Past President	Teresa Langer	614-645-4128	Public Safety/Fire	tlanger@columbus.gov
National Director 2018 National Chairman of the Board	Kathy Spatz	614-645-0487	Recreation & Parks	kaspatz@columbus.gov
Lifetime Director 2004 National Chairman	Bill Mahaffey, CM	614-795-1582	Retired	Billm4715@sbcglobal.net
Board of Directors				
At Large	Terrell Spencer 2019	614-645-6133	Finance/Fleet	tespencer@columbus.gov
Development	Yvette Aniagolu 2018	614-645-3692	Development/Fiscal	ykaniagolu@columbus.gov
Public Safety	Terry Neal 2019	221-3132x75474	Public Safety/Fire	tneal@columbus.gov
Public Service	Catrina Whitlock 2019	614-645-0529	Public Service/ Refuse	cdwhitlock@columbus.gov
Public Utilities	Cindy Fruth 2019	614-645-7304	DPU/Fiscal	cmfruth@columbus.gov
Technology	Margaret McDougald 2018	614-645-1608	DoT/Fiscal	mabrowder@columbus.gov
SWACO	Albert Iosue 2018	614-871-5100	SWACO	Albert.losue@swaco.org
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Professional Develop.	VACANT			
Programs	VACANT			
Public Relations	Renée Hudson	614-645-4423	Public Safety/Police	rhudson@columbuspolice.org
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Nichole Brandon	Director		Human Resources	nmbrandon@columbus.gov
Dr. Ned Pettus, Jr.	Director		Public Safety	npettusjr@columbus.gov
Dr. Richard Westerfield	Administrator		DPU/Water	rcwesterfield@columbus.gov
Teresa Langer	Past President		Public Safety/Fire	tlanger@columbus.gov



**The Lighthouse** is published monthly by the Columbus Service Chapter of NMA, thanks to Editor Renée Hudson with assistance from Teresa Langer, Bee Tolber, Terry Neal and Lesley Carter.