



The Lighthouse

**NMA...The Leadership Development Organization
Columbus Public Service Chapter**
The *first* Public Sector Chapter - est.1981



September Meeting Event with Columbus City Council Member Michael Stinziano



Council Member Stinziano at Peking Dynasty

Michael Stinziano is only in his first year of being on City Council, but he has a lifetime of public service experience. From 2011 to 2016 he served in the Ohio House of Representatives for Ohio's 18th District and 25th District. Growing up in Columbus, as his father, Mike Stinziano served 22 years with the Ohio Statehouse, Council Member Stinziano learned about working in government and being responsive to your constituents. Stinziano is dedicated to investing in our neighborhoods, promoting safety and providing effective, responsive constituent service. He holds community hours each week at neighborhood locations, and connects with citizens through his social media. To learn more, or connect with Council Member Stinziano, visit www.columbus.gov/stinziano/

Council Member Stinziano's Community Hours

October 18, Parsons Library
October 22, Our Helpers Center– Morse Centre
October 27, Livingston Library

September 2016

Visit the Columbus
Public Service Chapter
website:

www.nma-cpsc.org

Visit us on Facebook at

[www.Facebook.com/
NMACPSC](http://www.Facebook.com/NMACPSC)

Read the latest issue of
Breaktime at

[www.nma1.org/nma-
breaktime](http://www.nma1.org/nma-breaktime)

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2016 NMA Annual Conference in New Orleans



NMA Past President Jeff Emhuff and NMA National Director Kathy Spatz, collecting the 35 Years of Service award and Publications award for our Chapter.

Photo courtesy of nma1.org

In mid-September, I had the opportunity and honor to attend my first NMA Annual Conference in New Orleans. I was looking forward to this trip for a few reasons. First, this would be my first annual conference, and I wanted the chance to meet the representatives of different chapters from all over the country. Second, one my favorite authors and speakers, Dr. John Maxwell, was giving a keynote speech. And thirdly, I had never been to New Orleans before, and I was excited to get a taste of the local culture.

I landed in New Orleans in the late afternoon, and after getting settled in my hotel room, I decided to grab a bite to eat and experience a little of the city. Since it was only a short distance, I naturally walked to Bourbon Street to see what was going on. Even on a Thursday evening, the area was alive and electric. Literally, hundreds of restaurants and bars lined the street and offered any kind of cuisine that you wanted, usually with a Cajun twist. Many of them had live music. There were street performers of all types from the really talented to the really bizarre. The whole area was a mishmash of cultures and humans, all celebrating life.

The first day of the conference kicked off with a breakfast and the presentation of the Wilbur M. McFeely award to Dr. John Maxwell. Dr. Maxwell gave an inspiring speech about leadership and leading a life of intention. His main point was that *“we should aspire to lead a life of significance, and the only way to do that was to intentionally plan your life the way you want to live instead of letting things just happen to you”*. Of course, he presented this with his usual humor and storytelling.

The next event was the speech contest. Hearing teenagers give an impassioned speech about their idea of leadership was stirring. The fact they were able to do this in front of a large group of strangers and to be judged on the speech was even more

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Announcements

October Meeting Event

DATE: Tuesday, October 18
TIME: 11:15 AM—12:45 PM
LOCATION: Jerry Hammond Building
 1111 E. Broad Street

MENU: Jason’s Deli’s Traditional Box Lunch:
 Includes one large sandwich made with turkey, roast beef, ham, chicken or egg salad, or veggies, on a variety of breads, with a pickle, chips and a desert cookie or brownie, and soft drinks or water.

AGENDA:

- 11:15 Registration & Social Time
- 11:30 Invocation and Pledge of Allegiance
- 11:35 Lunch is Served
- 12:00 Speaker: Brenda Stewart, Co-Founder of TAPs United (The Addict’s Parents United)
- 12:30 President: Teresa Langer, Committee Reports
- 12:45 Donations and Special Incentives
- 12:50 Adjourned

Please make your reservations to:
Judy Johnson, jajohnson@columbus.gov or
614-645-0526
(Let us know if you are bringing a guest)
Guest Fee \$10

NMA Calendar 2016

October

- 2-4 Rosh Hashanah
- 10 Columbus Day
- 12 Yom Kippur
- 18 NMA Member Meeting
- 31 Halloween

November

- 6 Daylight Savings Time
- 8 Election Day
- 11 Veteran’s Day
- 24 Thanksgiving





National Conference, from page 2

inspirational. I wish I had had half their courage to get in front of a large group when I was their age.

After lunch, the educational session, named “THINK Leadership”, was presented by Tim Richardson. He gave one of the funniest presentations on leadership that I’ve ever heard. He focused on doing good thinking and working out issues and how to break through “blocks”. He also talked about not holding on to good ideas for too long and to sometimes reconsider bad ideas when things change. His use of items from the 70s (e.g., 8 track, cassette tape) and examples from the 90s (i.e., Blockbuster) to show that good ideas can stop working at some point was very funny and enlightening. He also discussed ways to push change and transformation within an organization. He suggested going to the innovators and the early adopters first to get their support for your ideas. Once they’re on board, it’s easier to influence the rest of the group. His presentation was fresh and engaging.

Fortunately, we had this afternoon off, and I decided to take the time to visit some of the more historical areas of New Orleans, namely the French Quarter. I walked to Jackson Square and to St. Louis Cathedral. This is a very beautiful area of the city with a mixture of old-world French architecture and modern stores. It was amazing watching all the artists working on their paintings, sculptures, etc. Again, it reminded me of how much of a melting pot this city really is.

The second day of the conference started off with the Hall of Fame breakfast. This year’s inductee was Rick Stephens. Listening to his accomplishments as well as his vision of leadership was a good way to kick off the day and to motivate me. The next big event was the recognition luncheon where awards were presented to the different chapters for their accomplishments. I (along with Kathy Spatz) was honored to receive on behalf of our chapter the Outstanding Award, the Community Services Award, and 1st Place in Publications (for our size group). This whole event helped remind me that there is a lot of good going on in the world, and NMA is a big part of it.



St. Louis Cathedral, New Orleans

National Conference, from page 4

The afternoon education session for the second day, named “Leadership and All That Jazz”, was led by New Orleans native Hattie Bryant. Hattie gave a brief history of jazz and its place in New Orleans before going into a comparison of how a jazz band works to leadership in an organization. She said that a jazz band has a leader who sets the tone, style, and melody for the group but lets the other members of the group have their say and style that contributes to the song. Like a good leader in any organization, the jazz group leader always makes sure that all the member stay true to the song (or mission) and the group works to put out the best song (or job). Her presentation on leadership was one of the most unique I’ve ever heard. Finally, the big event to close out the conference was the Executive of the Year banquet. A big, delicious dinner preceded the award presentation to Michelle Billingsley, Vice President and Chief Information Officer for Blue Care Network in Detroit, Michigan. Listening to her accomplishments as well as to her contributions to NMA and to her community was awe inspiring. She was very deserving of the award. After her acceptance speech came the dance and party, which I decided to skip because of a very early flight the next morning. That was probably a good thing.

All in all, I had a great time at the conference. I met a lot of different people from around the country, heard some inspirational presentations on leadership, and got a small taste of New Orleans. I hope to attend another conference in the future. I also hope to come back to New Orleans to explore more of the city and the area, and I highly recommend doing the same. Just make sure to leave the kids at home.

Jeff Emhuff, Past President

NMA Executive President Steve Bailey and Board of Directors Member Candi Creel, with keynote speaker John Maxwell



National Director Kathy Spatz awarding NMA Member of the Year, Deborah Davis-Leicht at the Annual Conference. Photo courtesy of nma1.org.



National NMA Announcements



Free Webinars

Are you interested in learning new skills on your lunch hour? NMA has posted their past six webinars, and you can watch them for free!

Presentations include "Understanding and Managing a Generational Workforce", "Presentation Skills" and "Business Communications, The Tool belt for Effective Workplace Communications", "Leading with Emotional Intelligence" and more. Watch for the emails!

**Welcome
New
Member,
Kevin Marcum,
Division of
Sewerage
and Drainage!**

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

National NMA Announcements



K. Stephen Bailey, CM
NMA Executive Director
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Dayton, OH 45424
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September 1, 2016

Teresa Langer, Chapter President
City of Columbus
Division of Fire
3639 Parsons Ave., Room 129
Columbus, OH 43207

Dear Teresa and Chapter Members,

I looked through our NMA permanent files today and saw the original documents where your founding group officially chartered as an NMA chapter on September 17, 1981. Subsequent documentation showed how quickly the chapter began to participate fully in Association programs and services in the days and months thereafter.

On behalf of the Board of Directors and staff of NMA, I extend sincere congratulations to you on your chapter's 35th anniversary. Thirty-five years ago your team became a part of an association dedicated to personal and professional development. Today, that means continuing attention to building and refining our individual and collective leadership attributes and competencies.

As we work through difficult economic times, your continued success is tied to another characteristic of the contemporary workplace – the fact that each of us is ultimately responsible for our ability to grow and keep up with swirling changes all around us. The need to hone our leadership skills and the ability to remain “career resilient” has never been greater.

As we recognize this significant anniversary, we call to mind the words of our founder, famed inventor and entrepreneur Charles Kettering: *“The opportunities are unlimited; one only needs to participate”*. Through the Columbus Public Service Chapter, employees can broaden their network with one another, strengthen communications, and foster teamwork. The value of your organization lies in its ability to help people feel “engaged” – and engagement is key to people being innovative and creative, each and every day.

Most importantly, we want to thank you for your loyalty and dedication to NMA for 35 years. NMA looks forward to working with all of you and continuing that partnership in the years ahead.

Sincerely,

K. Stephen Bailey, CM
Executive Director

NMA... THE Leadership Development Organization
2210 Arbor Boulevard
Dayton, OH 45424
Phone: 537-254-0427

Citywide Events

Members are invited to like our Facebook page, which can be found at

www.facebook.com/NMACPSC.

There is a link to the page from our website, which can be found at

www.nma-cpsc.org.

All are welcome to attend:

City of Columbus Toastmasters



Meetings:

1st Thursdays

Citywide Training Center
750 Piedmont Rd.
Training Room C
12:00 to 1:00 PM

2nd Thursdays

77 North Front Street,
Lower Level
Columbus Stat Room
12:00 to 1:00 PM

3rd Thursdays

Columbus Public Health
240 Parson Ave.
Room 119-C
6:00 to 7:00 PM

NMA Community Service Event



This holiday season, members from our Board will be making a visit to Nationwide Children's Hospital with "Annie the Owl" (as seen here) for some of those children who will be spending the holidays there. Some children do not have visitors all of the time (or maybe not at all) and may need some cheering up.

If you are interested in making a donation, your generous gift can go towards the purchase of an Annie to be given to a child in December. The preferred amount is \$19.99, but any amount you would like to donate will be held until the \$19.99 is reached. (Annie stands 13" H x 9"W x 6"D.)

Contact Teresa Langer or Rhonda Brown to make your donation.



Public Relations Chair Beth Fairman Kinney as "I" in an "OHIO" with neighborhood leaders at Illinois Stadium

SHARE YOUR PHOTOS!

Have you taken a vacation? Adopted a new dog? Done something new? Send in your photo of you doing something amazing for an upcoming newsletter!

Email:

bfkinney@columbus.gov

What is NMA?

NMA The Leadership Development Organization is a professional association headquartered in Dayton, Ohio. The Association is a national not-for profit organization serving about 20,000 members worldwide.

NMA Code of Ethics

I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.

I will assume that all individuals want to do their best.

I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.

I will be guided in all my activities by truth, accuracy, fair dealing and good taste.

I will keep informed on the latest developments in techniques, equipment, and processes.

I will recommend or initiate methods to increase productivity and efficiency.

I will support efforts to strengthen the management profession through training and education.

I will help my associates reach personal and professional fulfillment.

I will earn and carefully guard my reputation for good moral character and good citizenship.

I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.

I will recognize that leadership is a call to service.

NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA Mission Statement

NMA creates leadership development products and opportunities that maximize the potential of our members, sponsoring organizations, and communities.

NMA OFFICERS AND BOARD MEMBERS JULY 2016—JUNE 2017

<u>Officers/Term End</u>	<u>Name</u>	<u>Phone</u>	<u>Email</u>
President	Teresa Langer	645-4128	tlanger@columbus.gov
1st Vice President	Bee Tolber	645-7496	bvtolber@columbus.gov
2nd Vice President	Vacant		
Secretary	Lezley Neal	645-0422	lrneal@columbus.gov
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SWACO/2018	Albert Iosue	871-5100	albert.iosue@swaco.org
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	<u>Title</u>	<u>Agency</u>	
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Sherry Kish	Deputy Director	Technology	SRKish@columbus.gov
Dr. Richard Westerfield	Administrator	Public Utilities	RCWesterfield@columbus.gov
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The Lighthouse is published monthly by the Columbus Service Chapter of NMA, thanks to Editor Beth Fairman Kinney, Jeff Emhuff, and Teresa Langer.